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INDIA 印度

Year 2020

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6D5N KERALA BACKWATERS LEISURE TOUR

HIGHLIGHTS

- Mattupetty Lake & Dam, Echo Point, Kundale Lake
- Stay in The Backwaters Houseboats
- Cochin to Munnar: Catch the beautiful sights of streams, waterfalls, dense forests and the different types of agriculture such as rubber, pepper, cardamom and tea plantation
- Munnar to Kumarkom: Visit one of India's largest rubber and tea plantations



DAY 1 ARRIVAL COCHIN (L/D)

On arrival at Cochin airport, meet and greet by our representative and transfer to hotel, after short rest, proceed for the city tour of **Cochin** visiting **Mattancherry Palace** also known as the Dutch Palace. This palace is famous for depicting Kerala mural paintings. The palace is built in the traditional style of Kerala architecture. Jewish Synagogue, also known as Paradesi Synagogue, is the oldest synagogue in the entire Commonwealth of Nations and was built in 1568 by the Malabar Yehudan people or Cochin Jewish community in the Kingdom of Cochin. Visit **St. Francis Church** which is the oldest European church in India. The great Portuguese explorer Vasco da Gama who discovered the sea route from Europe to India died in Kochi. His body was buried in this church. Evening dinner and overnight stay at the hotel.

DAY 2 COCHIN / MUNNAR (B/L/D)

Morning after breakfast around 08:00 hours, check out and drive to **Munnar** (approx. 160kms, 4hrs) also known as the **Tea Town** is the place of scenic beauty, and lush green **Tea Estate's of Kerala**. Enjoy beautiful streams, waterfalls, rubber, pepper, cardamom and tea plantations and thick forests. On arrival in Munnar check in at hotel. Afternoon at leisure, evening dinner and overnight stay at the hotel.

DAY 3 MUNNAR CITY TOUR (B/L/D)

Morning post breakfast around 09:00 hours proceed for a sightseeing tour of Munnar visiting **Mattupetty Lake & Dam, Echo point, Kundale Lake, Blossom Garden, Rajamalai** and visit **Eravikulam Wildlife sanctuary** - famous for the Nilgiri Tahr and tea gardens. Evening dinner and overnight stay at the hotel.

DAY 4 MUNNAR / THEKKADY (B/L/D)

Morning after breakfast around 09:00 hours check out from hotel and drive to **Thekkady** (approx. 90kms, 3hrs). On arrival check in at hotel. Afternoon proceed for **spice plantations** tour visit spices cardamom, pepper, **tea plantations**. The spice plantation in Thekkady is one of the major spice plantations in Kerala. Evening return to hotel for dinner and overnight stay.



DAY 5 THEKKADY / ALLEPPEY (B/L/D)

Morning after breakfast around 08:00 hours check out from hotel and drive to **Alleppey** (approx. 120 kms, 3hrs) on arrival transfer to Alleppey jetty to board **Houseboat** around 12:00 noon followed by lunch on board. Afternoon at leisure and enjoy the **backwater cruise**. Houseboat cruise is the best way to explore the beauty of backwaters and village life of Kerala. Enjoy tea-coffee with snacks followed by dinner in the houseboat. Stay overnight Air-condition houseboat.

DAY 6 ALLEPPEY / COCHIN DEPARTURE (B)

Morning after leisurely breakfast check out and drive to Cochin (approx. 84 kms, 2hrs), on arrival in Cochin day at leisure for local city tour and shopping, transfer to Cochin International airport on time to board flight for onward destination.



REMARKS

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.

Eravikulam National Park is closed from 21st Jan onwards for two months due to the calving season of Nilgiri Tahr (Dates TBC). However forest department can close the park any time of the year without notice if they feel any danger for animals.

6天5夜 喀拉拉邦回水休闲旅游团

行程特色

- Mattupetty 湖和水坝回声点, 昆代尔湖
- 住在 回水船屋
- 科钦到 慕那尔: 看到美丽的 溪流, 瀑布, 茂密的森林和不同种类的橡胶等农业, 胡椒, 小豆蔻和茶园
- 参观印度的 最大的橡胶和茶园

第一天 抵达科钦 (午/晚餐)

到达**科钦**机场后, 与我们的代表会面并转入酒店, 短暂休息后, 前往科钦进行城市游览, 参观**马坦切里宫** (也称为荷兰宫)。这座宫殿以描绘喀拉拉邦壁画而闻名。这座宫殿采用喀拉拉邦的传统风格建造。犹太犹太教堂, 又称Paradesi犹太教堂, 是整个国家联合体中最古老的犹太教堂, 由马拉巴耶胡丹人或科钦王国的科钦犹太社区于1568年建造。参观**圣弗朗西斯教堂**, 这是印度最古老的欧洲教堂。伟大的葡萄牙探险家瓦斯科·达·伽马(Vasco da Gama)发现了从欧洲到印度的海路, 死于高知。他的遗体被葬在这座教堂里。晚上晚餐, 并在酒店过夜。

第二天 科钦/慕那尔 (早/午/晚餐)

早餐后的早上08:00左右, 退房并驱车前往**慕那尔** (约160公里, 4小时), 该市又被称为“**茶镇**”, 是风景秀丽的地方, 而郁郁葱葱的**喀拉拉邦茶园**也是如此。享受美丽的溪流, 瀑布, 橡胶, 胡椒, 豆蔻和茶园以及茂密的森林。抵达慕那尔后, 请在酒店登记入住。下午有闲暇时光, 晚上晚餐, 并在酒店过夜。



备注

如有需要, 将重新安排旅行, 但我们将按照乘客行程中的说明完成整个旅行。请注意, 行程如有变更, 恕不另行通知。



第三天 慕那尔市游 (早/午/晚餐)

早间早餐大约在09:00小时开始, 进行Munnar观光游, 参观Mattupetty湖和**大坝**, **回声点**, Kundal Lake, Blossom Garden, Rajamarai, 并参观以Nilgiri Tahr和茶园而闻名的Eravikulam**野生动物保护区**。晚上晚餐, 并在酒店过夜。

第四天 慕那尔/帖可迪 (早/午/晚餐)

早餐后的早晨, 大约09:00小时从酒店退房, 然后驱车前往**帖可迪** (约90公里, 3小时)。抵达时在酒店办理入住手续。下午前往**香料种植园**参观香料小豆蔻, 胡椒, **茶园**。帖可迪的香料种植园是喀拉拉邦主要的香料种植园之一。晚上返回酒店享用晚餐和过夜。



第五天 帖可迪/阿勒皮 (早/午/晚餐)

早餐后的早晨, 大约在08:00时从酒店退房, 然后驱车前往**阿勒皮** (约120公里, 3个小时), 抵达后转移至Alleppey码头, 在中午12:00左右登上**船屋**, 然后在船上享用午餐。下午休闲, 享受**死水巡游**。乘船游览是探索喀拉拉邦死水之美和乡村生活的最佳方式。享用茶咖啡和小吃, 然后在船屋享用晚餐。过夜空调船。

第六天 离开阿勒皮/科钦 (早)

享用休闲早餐后的早晨, 退房并驱车前往科钦 (约84公里, 2小时), 在到达科钦当天有空时可以在当地进行城市游览和购物, 然后准时前往科钦国际机场搭乘飞机前往目的地。



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7D6N ROYAL RAJASTHAN

SPECIAL HIGHLIGHTS

- Canter Safari In Ranthambore
- Elephant ride at Amber Fort, Jaipur
- All meals in Ranthambore Wildlife Resort
- Jaipur: Amber Fort, Maharaja's City Palace & Jantar Mantar
- Entrance to Taj Mahal (Single Entry)

DAY 1 ARRIVAL DELHI (D)

On arrival at Delhi airport, meet and greet by our representative and transfer to hotel. Rest of the day at own leisure. Dinner and overnight stay at hotel.

DAY 2 NEW DELHI / AGRA (B/L/D)

Morning early breakfast around 07:30 hours drive from Delhi to **Agra** (approx. 206kms, 3.5hrs). Upon arrival, check in hotel followed by lunch. Later around 15:30 hours visit the world famous **Taj Mahal** at sunset & a short evening drive in the historic city. Agra attained its magnificence under the **Emperor Akbar the Great**. Once the capital of Mughal India in the 16th and 17th century, it depicts a gorgeous panorama of majestic architectural creations and rich tradition of art and culture. Evening around 18:30 hours back to hotel for dinner & overnight.

DAY 3 AGRA / RANTHAMBORE (B/L/D)

Morning after breakfast around 08:30 hours check out and visit **Agra Fort**. Later around 10:00 hours drive to **Ranthambore National Park**. Lunch around 13:00 hours in an enroute restaurant. On arrival around 14:30 hours in Ranthambore, check in to a jungle resort. The Ranthambore National Park is one of the prime examples of **Project Tiger's conservation efforts in Rajasthan**. It covers an area of over 400 sq km with many steep crags embracing a network of lakes and rivers. The tiger population as per recent census is 37. During the winter months, the park attracts a lot of **migratory birds**, including a variety of ducks. It is the ideal park for **wildlife photography**. Afternoon at leisure in the resort. Evening around 19:30 hours dinner & overnight.

REMARKS

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.

National Park not valid for travel between 01/Jul - 30/Sep for breeding. However forest department can close the park any time of the year without notice if they feel any danger for animals.



DAY 4 RANTHAMBORE (B/L/D)

The day starts early with a **morning game safari** into the Ranthambore National Park around 05:30 hours. Safaris in Ranthambore are **conducted using Jeeps/canters**. Resident Naturalists are also at hand, to enhance your safari experience. Return to resort for breakfast. Spend rest of the morning relaxing at the hotel followed by lunch. Later around 14:00 hours, you will be picked up again from your resort for an **afternoon game safari** into the Ranthambore National Park. Evening around 16:30 hours back to the resort for dinner & overnight.

DAY 5 RANTHAMBORE / JAIPUR (B/L/D)

Morning around 06:00 hours go for nature walk around the resort. Back to resort around 07:30 hours followed by breakfast. Later around 11:00 hours check out and start drive to **Jaipur** (approx. 150kms, 3hrs). Jaipur is the capital of Rajasthan and known as the "**Pink City**" situated on a dry lakebed in an arid landscape, surrounded by barren hills surmounted by forts and crenellated walls. The whole city was painted in pink colour by Maharaja Man Singh II when Prince of Wales, later Edward VII visited Jaipur in 1876; today every home within the city is obliged by law to maintain this tradition of pink color. On arrival in Jaipur around 14:00 hours check in to hotel followed by lunch. Late afternoon around 15:30 hours proceed for short city drive and enjoy **Cycle Rickshaw** ride through the **bustling bazaars**. Around 18:00 hours back to hotel for dinner & overnight.

DAY 6 JAIPUR CITY TOUR (B/L/D)

Morning after breakfast around 08:00 hours proceed for an excursion to **Amber Fort**. Amber is a classic, romantic **Rajasthani Fort Palace**. A major attraction at Amber is the **elephant ride** all the way up to the fort entrance. Lunch in a city restaurant around 13:00 hours. After lunch proceed for a guided tour of Jaipur city visiting the **Maharaja's City Palace** and the **Jantar Mantar**, which is the **largest stone and marble crafted observatory** in the world. Evening around 17:30 hours back to hotel for dinner & overnight.

DAY 7 JAIPUR / NEW DELHI DEPARTURE (B/L)

Morning after leisurely breakfast around 08:30 hours check out and start drive back to Delhi (approx. 255kms, 5hrs). Lunch in an enroute restaurant. Upon arrival in Delhi, transfer to the airport to board return flight for onward destination.



7天6夜 皇家拉贾斯坦邦

行程特色

- 坎特野生动物园在 Ranthambore
- 斋浦尔琥珀堡的大象之旅
- 所有餐点在 Ranthambore 野生动物度假村
- 斋浦尔: 琥珀堡, 大君之城宫殿和 Jantar Mantar
- 泰姬陵入口 (单次入境)

第一天 抵达新德里 (晚餐)

抵达德里机场后, 与我们的代表会面并问候, 然后转移至酒店。剩下的时间可以自己闲逛。晚餐和过夜。

第二天 新德里/阿格拉 (早/午/晚餐)

从德里到 **阿格拉** (约206公里, 3.5小时) 约有07:30小时的早早餐。抵达后, 入住酒店, 然后享用午餐。大约15:30小时后, 在日落时分参观世界著名的**泰姬陵**, 并在历史名城短暂驱车。阿格拉 (Agra) 在**阿克巴大帝** (Emperor Akbar the Great) 的统治下获得了辉煌。它曾经是16和17世纪印度莫卧儿 (Mughal) 的首都, 描绘了雄伟壮观的建筑作品和丰富的艺术与文化传统的全景。晚上约18:30小时返回酒店享用晚餐和过夜。

第三天 阿格拉/ RANTHAMBORE (早/午/晚餐)

早餐后早上08:30左右退房并参观**阿格拉堡**。大约10:00小时后, 驾车前往**Ranthambore国家公园**。在途餐厅享用午餐, 时间约为13:00。在Ranthambore到达约14:30小时后, 入住丛林度假村。Ranthambore国家公园是**老虎计划**在拉贾斯坦邦进行的保护工作的主要例证之一。它的面积超过400平方公里, 有许多陡峭的峭壁环绕着湖泊和河流。根据最近的人口普查, 老虎的数量为37。在冬季, 公园吸引了许多**候鸟**, 包括各种鸭子。它是**野生动物摄影**的理想公园。下午在度假村休闲。晚上约19:30小时晚餐和过夜。

备注

如有需要, 将重新安排旅行, 但我们将按照乘客行程中的说明完成整个旅行。请注意, 行程如有变更, 恕不另行通知。



第四天 RANTHAMBORE (早/午/晚餐)

一天的开始是早上05:30左右, 早上是一次**野生动物园狩猎之旅**, 进入Ranthambore国家公园。Ranthambore的野生动物园使用**吉普车/慢跑车**进行。驻地博物学家也近在咫尺, 以增强您的野生动物园体验。返回度假村享用早餐。您可以在早上休息, 然后在酒店享用午餐。大约14:00时, 您将再次从度假村接您, 进行一场**下午的狩猎之旅**, 进入Ranthambore国家公园。晚上约16:30时返回度假村享用晚餐并过夜。

第五天 RANTHAMBORE / 斋浦尔 (早/午/晚餐)

早上06:00左右, 沿着自然风光漫步度假村。大约07:30小时返回度假村, 然后享用早餐。大约11:00小时后退房, 然后开车前往**斋浦尔** (大约150公里, 3小时)。斋浦尔是拉贾斯坦邦的首府, 素有**“粉红色之城”**之称, 坐落在干旱景观中干燥的湖床上, 周围是被堡垒和锯齿状墙壁覆盖的贫瘠山丘。1876年, 威尔士亲王 (后来爱德华七世) 拜访斋浦尔时, Maharaja Man Singh II将整个城市涂成粉红色。今天, 城市中的每个家庭都必须遵守法律, 以保持这种粉红色的传统。抵达斋浦尔后, 大约14:00小时入住酒店, 然后享用午餐。下午约15:30, 在市区短暂车程下车, 在**热闹的集市上骑人力车**。约18:00小时返回酒店享用晚餐和过夜。

第六天 斋浦尔市区游 (早/午/晚餐)

早餐后的早晨, 大约08:00小时开始游览**琥珀堡**。琥珀是经典, 浪漫的**拉贾斯坦堡宫**。琥珀的一个主要吸引力是**大象骑行**一直到堡入口。13:00左右在城市餐厅享用午餐。午餐后, 前往斋浦尔市进行导览游, 参观**大公的城市宫殿**和**Jantar Mantar**, 后者是世界上最大的用石头和大理石制成的**天文台**。晚上约17:30时返回酒店享用晚餐并过夜。

第七天 离开斋浦尔/新德里 (早/午)

早晨在大约08:30小时后享用休闲早餐, 然后退房, 然后开始开车返回德里 (约255公里, 5小时)。在途餐厅享用午餐。抵达德里后, 前往机场登机返回目的地。



7D6N GOLDEN TRIANGLE WITH KASHMIR

(DELHI — SRINAGAR — DELHI BY DOMESTIC FLIGHT)

SPECIAL HIGHLIGHTS

- City tour of Delhi, Jaipur and Agra
- Elephant ride at Amber fort, Jaipur.
- Jaipur:
Amber Fort, Maharajahs City Palace, Jantar Mantar
- Agra:
Agra Fort, Taj Mahal

DAY 1 ARRIVAL DELHI (L/D)

Traditional welcome on arrival at Delhi international airport by our representative and transfer to hotel for check in. (Hotel check in time 12:00 Noon) Post lunch around 15:00 hours go for short tour of Delhi including **Redfort** followed by **India Gate**, **Parliament House**, **President House** and city centre **Connaught Place** area. Evening around 19:30 hours dinner in a city restaurant. Post dinner around 21:00 hours back to hotel for overnight.

DAY 2 DELHI / SRINAGAR (B/L/D)

Morning after quick breakfast around 07:15 hours check out from hotel and transfer to airport on time to board domestic flight to **Srinagar** leaving around 09:20 hours. On arrival Srinagar around 11:50 hours meet & transfer to a **deluxe houseboat in Dal lake**. Check in to the houseboat around 13:00 hours followed by lunch onboard. Post lunch around 15:00 hours visit **Mughal Gardens "Nishat" (The Garden of Pleasure)** and **"Shalimar" (Abode of All)**. Drive along the Lake side on Boulevard. Evening around 18:00 hours back to houseboat for dinner & overnight.

DAY 3 SRINAGAR / GULMARG / SRINAGAR (B/L/D)

Morning after leisurely breakfast around 09:00 hours transfer to **Gulmarg** - "Meadow of Flowers" (approx. 1.5 hours drive). Located at an altitude of 8700 ft., it is a **famous Ski Resort** and has the world's highest 18 hole **Golf Course**. On arrival around 10:30 hours enjoy the **scenic view of Gulmarg on a Cable Car (Gondola)**. Lunch in a local restaurant around

13:00 hours, post lunch walk around the **Golf Course** and enjoy the beauty of Gulmarg. Late afternoon around 16:00 hours drive back to Srinagar. On arrival around 17:30 hours transfer to houseboat for dinner & overnight.



DAY 4 SRINAGAR / DELHI / AGRA (B/L/D)

Morning after leisurely breakfast around 09:00 hours transfer to Srinagar airport on time to board domestic flight to **New Delhi** leaving around 12:30 hours (Snack onboard at own). On arrival in New Delhi around 14:00 hours pick up from airport and go to restaurant close to airport for quick hot lunch. Post lunch around 15:30 hours start drive to **Agra** (approx. 206kms, 4hrs). On arrival Agra check in to hotel followed by dinner.

DAY 5 AGRA / JAIPUR (B/L/D)

Morning after breakfast around 08:00 hours check out and visit **Taj Mahal** followed by **Agra Fort**. Post visit around 11:00 hours depart for **Jaipur** (approx. 250kms, 5hrs) enroute visiting **Fatehpur Sikri**. Fatehpur Sikri - the capital city of Mughal empire in 16th century built by Emperor Akbar in 1569 was abandoned after 15 years due to scarcity of water. This monument is a beautiful blend of Hindu & Muslim architecture. Lunch in a enroute restaurant. Upon arrival in Jaipur, check-in at the hotel around 17:00 hours followed by early dinner around 18:30 hours and overnight.

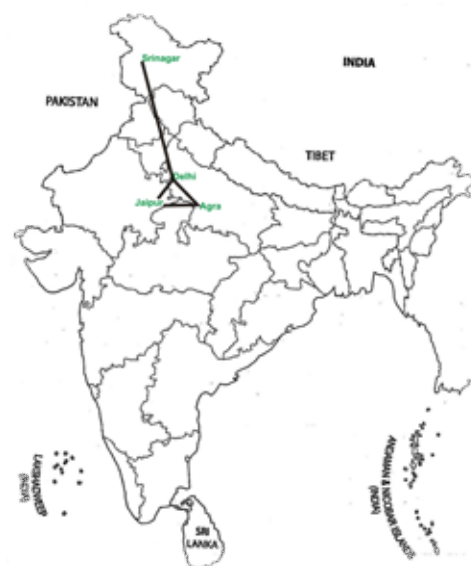


DAY 6 JAIPUR CITY TOUR / DELHI (B/L/D)

Morning after breakfast around 08:00 hours proceed for an excursion to **Amber Fort**. Amber is a classic, romantic **Rajasthani Fort Palace**. A major attraction at Amber is the **elephant ride** all the way up to the fort entrance. Lunch in a city restaurant around 12:30 hours. Post lunch proceed for a guided tour of Jaipur city visiting the **Maharaja's City Palace** and the **Jantar Mantar**, which is the **largest stone and marble crafted observatory** in the world. Late afternoon around 15:30 hours start drive to Delhi. On arrival around 20:30 hours dinner in a city restaurant, post dinner around 21:30 hours check in to hotel for overnight.

DAY 7 DELHI DEPARTURE (B)

Morning after leisurely breakfast around 09:00 hours check out from hotel and go for a city tour of Delhi including **Qutub Minar**, **Lotus Temple** followed by lunch (**optional**) in a city restaurant around 13:00 hours. Visit **Humayun's Tomb** followed by shopping (if time permits). Transfer to New Delhi International airport to board flight for onward destination.



REMARKS

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.

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7天6夜 夜金三角与喀什米尔邦

德里 / 斯利那加 / 古尔玛 / 阿格拉 / 斋浦尔

行程特色

- 德里, 斋浦尔, 阿格拉市区游
- 骑大象体验
- 斋浦尔: 琥珀堡, 王公府, 扬塔尔·曼塔尔
- 阿格拉: 泰姬陵阿格拉堡

第一天 到达德里 (午/晚餐)

抵达德里国际机场时,我们的代表从机场接客后,前往您的酒店办理登机手续。(酒店入住时间中午12:00),午餐15:00之后去德里短途旅行包括Redfort, India Gate, 国会总统府, 总统府和市中心。晚上在19:30左右城市餐厅享用晚餐。21:00后送回酒店过夜。

第二天 德里/斯利那加 (早/午/晚餐)

早餐后早上约07:15从酒店退房并准时送往机场登上飞往斯利那加的国内航班09:20。抵达斯利那加11:50左右驾驶到达尔湖。13:00左右签入船屋,然后在船上享用午餐。15:00参观莫卧儿花园“Nishat”(游乐园)和“Shalimar”(住所)。在林荫大道上沿着湖边行驶。晚间大约18:00回到船屋吃晚饭,过夜。



备注

如有需要,将重新安排旅行,但我们将按照乘客行程中的说明完成整个旅行。请注意,行程如有变更,恕不另行通知。

第三天 斯利那加/古尔玛/斯利那加 (早/午/晚餐)

早晨在09:00左右享用早餐后驾驶到古尔玛格—“花的草甸”(约1.5小时车程)。位于海拔它是8700英尺,是著名的滑雪胜地,最高的18洞高尔夫球场。10:30左右抵达,在电缆上欣赏古尔玛格(Gulmarg)的美景汽车(缆车)。在附近的当地餐厅享用午餐13:00,午餐后在高尔夫球场漫步并享受Gulmarg的美丽。傍晚大约16:00开车返回斯利那加。到达时大约17:30返回船屋吃晚饭和过夜。

第四天 斯利那加/德里/阿格拉 (早/午/晚餐)

早晨在09:00左右享用早餐后准时到斯利那加机场飞往新德里的国内航班12:30左右(自带小吃)。到达新德里约14:00从机场接机,去机场附近的餐厅享用热午餐。在大约15:30午餐后开始开车前往阿格拉(约206公里,4小时)。抵达阿格拉后,请入住旅馆,然后晚餐。

第五天 阿格拉/斋浦尔 (早/午/晚餐)

早餐后早上08:00左右退房并参观泰姬陵,然后参观阿格拉堡。参观后大约11:00启程前往斋浦尔(约250公里,5小时)途中前往法塔赫布尔西格里。法塔赫布尔西格里是莫卧儿帝国首都建于16世纪由阿克巴皇帝在1569年15年由于缺水。这个纪念碑是一个印度教与穆斯林建筑的完美融合。午餐在途中餐厅吃。抵达斋浦尔后,办理登机手续在酒店大约17:00,然后是早晚餐约18:30和过夜。



第六天 斋浦尔城市之旅/德里 (早/午/晚餐)

早餐后早晨,大约在08:00开始游览琥珀堡。琥珀是经典浪漫的拉贾斯坦堡宫。在琥珀主要的吸引力,大象骑到堡垒入口。在附近的城市餐厅享用午餐12:30。午餐后进行导览游斋浦尔市参观王公城宫还有最大的石头Jantar Mantar和大理石制作的天文台。晚的下午约15:30开始开车前往德里。在城市餐厅约20:30抵达,在21:30左右发布晚餐后入住酒店过夜。

第七天 德里/出发 (早)

早晨在09:00左右享用早餐后的早晨从酒店退房,然后去德里进行城市游览包括Qutub Minar, Lotus Temple 13:00左右在城市餐厅享用午餐(可选)。参观胡马雍陵,然后购物(如果时间允许)。驾驶到新德里国际机场。



8D7N MADHYA PRADESH - HEART OF INDIA

DELHI — KHAJURAHO & JABALPUR — DELHI BY DOMESTIC FLIGHT

SPECIAL HIGHLIGHTS

- Khajuraho: Half Day tour of Western Ghat temples
- Jungle Safari in Panna National Park
- Jungle safari in Bandhavgarh National Park
- Stay In Wildlife resorts

DAY 1 ARRIVAL DELHI (D)

Arrived New Delhi International Airport, you will be greeted by our local representative and transfer to your hotel for check-in after 13:00 hours. Dinner is **excluded** if flight arrival is on/after 7pm local time. **Overnight in Delhi.**



DAY 2 ARRIVAL KHAJURAHO (B/L/D)

(DELHI / KHAJURAHO by DOMESTIC FLIGHT - only on Mon/Wed/Sat)

Arrival Khajuraho airport around 11:00 am. Meet and transfer to hotel for check in followed by lunch. Post lunch around 14:00 hours go for half day tour of **Western Ghat temples**. A **UNESCO World Heritage Site** in central India, **Khajuraho** is a famous archaeological site known for its **sculptured temples** dedicated to Shiva, Vishnu, and Jain patriarchs. Evening around 17:30 hours back to hotel for dinner & overnight.



REMARKS

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.

National Park not valid for travel between 01/Jul - 30/Sep for breeding. However forest department can close the park any time of the year without notice if they feel any danger for animals. National Park closed every Wednesday afternoons, alternatively, replaced afternoon activity would be offered.

DAY 3 KHAJURAHO / PANNA (B/L/D)

Morning after breakfast around 09:30 hours check out and drive to **Panna National park** (approx. 60 kms, 1.5 hrs). Panna National Park is situated in the **Vindhya hills** along the tranquil **Ken River**, one of the cleanest rivers in the world. The park itself is a vast plateau dominated by lush tropical forests, deep ravines, cascading water-falls and thick teak forests. On arrival check in to a Jungle resort followed by lunch. Post lunch around 14:30 hours go for **afternoon Jungle Safari** in Panna National Park. Late afternoon go for a **boat ride** in Ken River. Evening around 17:30 hours back to resort for dinner & overnight.

DAY 4 PANNA / BANDHAVGARH (B/L/D)

Morning after breakfast around 09:00 hours check out and start drive to **Bandhavgarh National Park** (approx. 220 kms, 4.5 hrs). Arrive the National park around 13:30 hours, check in to a **Jungle Resort** followed by lunch. Afternoon at leisure in the resort and go for **short hiking** around. Back to resort around 17:00 hours for dinner & overnight.

DAY 5 BANDHAVGARH (B/L/D)

Morning around 06:00 hours go for **Jungle safari** in Bandhavgarh National Park. Back to resort for breakfast at leisure. Post lunch around 14:00 hours go for **afternoon safari**. Evening back to resort for dinner & overnight. Wildlife attractions of Bandhavgarh are tigers, spotted deers, leopards, sambars, wild boars and sloth bears etc. **Bird sighting from hill-top** during fort visit is another attraction. **Bandhavgarh fort** visit is a special visit in which one can see ancient **Bandhavdheesh temple, manmade ponds, ancient treasury building, statues, caves, bird photography point** etc. Overnight at Bandhavgarh wildlife resort.

DAY 6 BANDHAVGARH / KANHA (B/L/D)

Morning after leisurely breakfast around 10:00 hours drive from Bandhavgarh to **Kanha** (approx. 6 hours). Lunch in an enroute restaurant. On arrival check in to a Jungle Resort. Evening dinner & overnight stay.

DAY 7 KANHA (B/L/D)

Morning around 06:00 hours go for Jungle safari in **Kanha National Park**. Back to resort for breakfast at leisure. Post lunch around 14:00 hours go for afternoon safari. Evening back to resort for dinner & overnight. Kanha National Park is one of the most tourist friendly national park providing shelter to some rarely seen **wildlife species** like world famous **Barasingha (Swamp Deer)**. **Kanha Tiger Reserve** has sightings of Tigers, Leopards, Indian Gaur (Bison), Wild Dog (Dhole or Sonha Kutta), Mouse Deer, Wild Boar, Spotted Deer etc. and rarely seen birds like Crested Serpent Eagle, Malabar Pied Hornbill, Red-headed Vultures etc. Dinner & overnight at wildlife resort in Kanha.

DAY 8 KANHA / JABALPUR / DELHI DEPARTURE (B)

(JABALPUR / DELHI BY DOMESTIC FLIGHT)

Morning after leisurely breakfast around 08:30 hours check out and proceed to Jabalpur Airport (approx. 160kms, 4hrs). Lunch (optional) in an enroute restaurant. Upon arrival in Delhi, transfer to the airport to board return flight for onward destination.



8天7夜 中央邦—印度之心

德里—卡修拉荷和贾布尔—德里乘坐国内航班

行程特色

- 卡修拉荷：半日游
- 西高止山脉寺庙
- 潘纳国家公园的丛林野生动物园
- Bandhavgarh国家公园的丛林野生动物园
- 留在野生动物度假村

第一天 抵达德里 (晚餐)

到达新德里国际机场后，我们的当地代表将向您致意，并在13:00小时后送您到酒店办理登机手续。如果航班到达时间是当地时间晚上7点或之后，则不包括晚餐。**在德里过夜。**



第二天 到达卡修拉荷 (早/午/晚餐)

(德里/卡修拉荷 通过国内航班 - 仅在星期一/星期三/星期六)

上午11:00左右到达卡修拉荷机场。集合并转移到酒店办理登机手续，然后午餐。14:00时左右午餐后，前往**西高止山脉寺庙**进行半日游。卡修拉荷 (Khajuraho) 是印度中部的**联合国教科文组织世界遗产**，是著名的考古遗址，以其雕刻的**湿婆神庙**，毗湿奴神庙和Ja那教先祖的庙宇而闻名。晚上约17:30时返回酒店享用晚餐并过夜。



备注

如有需要，将重新安排旅行，但我们将按照乘客行程中的说明完成整个旅行。请注意，行程如有变更，恕不另行通知。

第三天 卡修拉荷/潘纳 (早/午/晚餐)

早餐后的早晨，大约09:30小时退房，然后驱车前往Panna国家公园 (约60公里，1.5小时)。**潘纳国家公园** (Panna National Park) 位于宁静的肯河 (Ken River) 上的**温迪亚** (Vindhya) 山中，肯河是世界上最清洁的河流之一。该公园本身是一个广阔的高原，由茂密的热带森林，深谷沟，层叠瀑布和柚木森林所主导。抵达后，前往丛林渡假胜地，然后享用午餐。在大约14:30个小时后发布午餐去**下午在潘纳国家公园**的丛林野生动物园。下午晚些时候去**肯河乘船**。晚上约17:30时返回度假村享用晚餐并过夜。

第四天 潘纳PANNA/BANDHAVGARH (早/午/晚餐)

早餐后的早上09:00左右退房，然后开始开车前往**Bandhavgarh国家公园** (约220公里，4.5小时)。大约在13:30时到达国家公园，在**丛林渡假村**登记入住，然后享用午餐。下午在度假村休闲，并进行短暂的**徒步旅行**。约17:00时返回度假村，并享用晚餐。

第五天 BANDHAVGARH (早/午/晚餐)

早上06:00左右，前往Bandhavgarh国家公园的**丛林野生动物园**。回到度假村享用早餐。在14:00左右发布午餐，以进行下午的野生动物园之旅。晚上回到度假村享用晚餐和过夜。Bandhavgarh的野生动物景点包括老虎，斑鹿，豹，水鹿，野猪和懒情的熊等。在堡垒参观期间从**山顶上看到鸟儿**是另一个景点。参观**Bandhavgarh堡**是一次特殊的访问，在那里您可以看到古老的**Bandhavdheesh庙**，**人造池塘**，古老的**金库建筑**，雕像，**洞穴**，**鸟类摄影点**等。在Bandhavgarh野生动物度假胜地过夜。

第六天 BANDHAVGARH/坎哈 (早/午/晚餐)

早餐后，从Bandhavgarh到**Kanha** (约6小时)，大约在10:00左右驱车。在途中餐厅享用午餐。抵达后，入住丛林度假村。晚上晚餐和过夜。

第七天 坎哈 (早/午/晚餐)

早上06:00左右，前往**卡纳国家公园**的丛林野生动物园。回到度假村享用早餐。在14:00左右发布午餐，以进行下午的野生动物园之旅。晚上回到度假村享用晚餐和过夜。Kanha国家公园是对游客最友善的国家公园之一，为世界上著名的Barasingha (沼泽鹿) 等一些罕见的**野生动植物**提供庇护。**Kanha老虎保护区**有老虎，豹子，印度高卢人 (野牛)，野狗 (Dhole或Sonha Kutta)，老鼠鹿，野猪，斑鹿等景点，而鲜见的鸟类有凤头蛇鹰，马拉巴尔斑犀鸟，红在Kanha的野生动植物度假胜地享用晚餐和通宵住宿。

第八天 离开坎哈/贾巴尔/德里 (早)

早晨在大约08:30小时后享用休闲早餐，然后退房，然后前往Jabalpur机场 (约160公里，4小时)。在途中餐厅享用午餐 (可选)。抵达德里后，前往机场登机返回目的地。



8D7N BEST OF DARJEELING & SIKKIM

(BAGDOGRA BY DOMESTIC FLIGHT)

SPECIAL HIGHLIGHTS

- Darjeeling View Sunrise over Kanchenjunga Peak, Ghoom Monastery and Batasia Loop.
- Visit Zoological Park to see Red Panda and Tibetan Refugee camp.
- Gangtok – visit Lake Tsomgo (located at 3780 mts above the sea level)

DAY 1 ARRIVAL DELHI OR KOLKATA (D)

Arrived International Airport, you will be greeted by our local representative and transfer to your hotel for check-in after 1300 hrs. Dinner is **excluded** if flight arrival is on/after 7pm local time. **Overnight in Delhi or Kolkata**

DAY 2 BAGDOGRA / DARJEELING (B/L/D)

After breakfast, transfer to the airport for domestic flight to **Bagdogra**. Arrival at Bagdogra airport, you will be greeted by your guide and proceed to lunch at a local restaurant. After lunch, drive to **Darjeeling** (approx. 98 kms, 3hrs). On arrival, check-in to hotel and rest of the day at your own leisure till dinner at a local restaurant. **Overnight in Darjeeling**

DAY 3 DARJEELING SIGHTSEEING (B/L/D)

Rise early around 0400 hours for a drive to **Tiger Hill** to watch the **spectacular sunrise over Mount Khangchendzonga** at 28,208 feet, the 3rd highest peak in the world. On our way back visit **Ghoom Monastery** and **Batasia Loop** and then return to the hotel around 07.30 hours for a hot breakfast. Later around 09.30 hours visit the **Himalayan Mountaineering Institute**, **Zoological Park**, **Tenzing Rock**, **Tibetan Refugee Self-Help Centre**, **Tea Garden**, **Ropeway** and **Japanese Temple** followed by lunch. Return to the hotel in the late afternoon. Dinner at a local restaurant and free for shopping. **Overnight in Darjeeling**



DAY 4 DARJEELING / GANGTOK (B/L/D)

After breakfast, check out of hotel and drive to the picturesque **Gangtok** city (approx. 105 kms, 4hrs). Gangtok is a beautiful hill town located at an altitude of 5,410 ft and the capital of north-eastern state of Sikkim. On arrival check-in to hotel and have lunch. Later visit **Handicraft Centre**, **Flower Show**, **Dro-dulChorten** and **Institute of Tibetology**. Return to hotel and followed by dinner. **Overnight in Gangtok**

DAY 5 EXCURSION TO TSONGO LAKE (B/L/D)

After breakfast, start an excursion to **Tsomo Lake** (12,400 feet). Back to hotel around 13:30 hours followed by lunch. Afternoon free to explore Gangtok of your own. Back to hotel around 18:00 hours for dinner. **Overnight in Gangtok**

DAY 6 GANGTOK / LACHUNG (B/L/D)

After breakfast drive to **Lachung**, a town and hill station in northeast Sikkim, India. It is located in the North Sikkim district near the border with Tibet. Lachung is at an elevation of about 9,600 feet (2,900 m) and at the confluence of the Lachen and **Lachung Rivers**, both tributaries of the River Teesta. The word Lachung means "small pass". The town is approximately 125 kilometres (78 mi) from the capital Gangtok. Enroute visit **Singhik View Point**, **Seven Sister Water Fall** and **Naga Water Fall**, lunch in an en-route restaurant. Arrive Lachung around 17:00 hours; check in to hotel for dinner. **Overnight in Lachung**

DAY 7 LACHUNG / GANGTOK (B/L/D)

Morning Excursion to **Yumthang Valley** and continue drive to Gangtok (approx. 120kms, 6hrs). **Overnight in Gangtok**



DAY 8 GANGTOK / BAGDOGRA / DELHI OR KOLKATA DEPARTURE (B/L)

Morning after leisurely breakfast around 08:00 hours check out and proceed to Bagdogra Airport (approx. 125kms, 4hrs). Lunch in an enroute restaurant. On arrival at Delhi / Kolkata airport connect your International flight by **self** for onward destination.



REMARKS

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.

National Park not valid for travel between 01/Jul – 30/Sep for breeding. However forest department can close the park any time of the year without notice if they feel any danger for animals. National Park closed every Wednesday afternoons, alternatively, replaced afternoon activity would be offered.

8天7晚最佳大吉岭和锡金

德里/拉贡/大吉岭/观光/甘托克

行程特色

- 在大吉岭山顶观日出，Ghoom修道院和 Batasia Loop
- 参观动物园，看看小熊猫和藏族营地
- Gangtok - 参观Tsomgo湖（位于海拔3780）

第一天 到达德里或加尔各答 (晚餐)

到达国际机场，我们的代表从机场接客后，前往您的酒店办理登机手续1300后入住。如果航班到达时间是当地时间晚上7点之后我们**不包括晚餐**。在德里或加尔各答过夜

第二天 新德里/巴多格拉机场/大吉岭 (早/午/晚餐)

早餐后，去机场飞往巴格多格拉。抵达巴格多格拉机场，您将在当地餐厅开始午餐。午餐后，开车去大吉岭（约98公里，3小时）。抵达后，入住酒店剩下的时间可以自己自由行动，直到在当地餐馆吃晚餐时间。在大吉岭过夜。

第三天 大吉岭观光 (早/午/晚餐)

0400左右即可到达老虎希尔观看山上壮观的日出Khangchendzonga位于28,208英尺，第三高世界顶峰。在回去的路上参观古姆修道院和Batasia Loop，然后返回

在酒店大约07.30然后享用热早餐。约09.30后，参观喜马拉雅山丹增市动物园登山研究所岩石，藏族难民自助中心，茶花园，索道和日本神庙。午饭后返回酒店。在当地餐厅享用晚餐，免费购物。在大吉岭过夜

第四天 大吉岭/甘托克 (早/午/晚餐)

早餐后，退房并开车前往风景如画甘托克市（约105公里，4小时）。甘托克（Gangtok）是一个海拔较高的美丽山城占地5,410英尺，是东北州的首府锡金抵达后入住酒店并享用午餐。之后参观DrodulChorten花卉展览手工艺品中心和西藏研究所。然后晚餐。在甘托克过夜

备考

如有需要，将重新安排旅行，但我们将按照乘客行程中的说明完成整个旅行。请注意，行程如有变更，恕不另行通知。

第五天 游览TSOMGO湖 (早/午/晚餐)

早餐后，开始游览Tsomgo湖（12,400英尺）。13:30左右返回酒店接下来是午餐。下午自由探索甘托克。18:00左右返回酒店晚餐。在甘托克过夜

第六天 甘托克/拉贡 (早/午/晚餐)

早餐后，驱车前往拉雄（Lachung），一个小镇印度锡金东北的加油站。它位于北锡金地区与西藏接壤。拉中海拔约9,600英尺（2,900m）和Lachen和拉中河是提埃斯塔河的两个支流。Lachung一词的意思是“小通行证”。小镇距市中心约125公里（78英里）首都甘托克。途中游览Singhik View Point，七姐妹瀑布和纳迦瀑布，在途中的餐厅午餐17:00入住酒店晚餐。过夜在拉中

第七天 腊洞/甘托 (早/午/晚餐)

上午游览云塘谷，然后继续开车前往甘托克（Gangtok）（约120公里，6小时）。过夜在甘托克



第八天 离开 GANGTOK / BAGDOGRA / 德里或加尔各答 (早/午/晚餐)

早餐于08:00左右后早晨退房并前往Bagdogra Airport（大约125公里，4小时）。在途餐厅享用午餐。抵达德里/加尔各答机场后，即可连接您自行国际航班前往目的地

TERMS & CONDITIONS

TEL: 6438 5633

Travel Star Pte Ltd, 1 Park Road, People's Park Complex, #02-12, Singapore 059108

TRAVEL STAR PTE LTD SERVICE ASSURANCE POLICY

Dear Customer,

You are deemed to have read, understood and accepted the following terms and conditions (collectively called the Service Assurance Policy). For purposes of clarity, shall be referred to as "The Company" in this Policy.

1. Commitment to Service Quality Excellence

•We adopt a mindset of quality excellence and innovation so that our level of service to our Customers will continually be enhanced.
•We provide reliable services that meet or exceed expectations of our Customers.

•We ensure that the services we provide are of satisfactory quality as defined in the Sales of Goods Act S14 (2), Consumer Protection (Fair Trading) Act and Lemon Law.

2. Professional Ethics

The Company adopts fair and ethical business practices as well as accurate marketing communications at all times.

3. Reservation, Deposit and Full Payment

•Reservations can be made by you anytime during business opening hours.

Tour

•A deposit of 50% of the total tour fare is required upon reservation.
•Payment of deposit does not constitute the confirmation of the tour.

All group packages are subjected to a minimum group size (as determined by the company) in order for confirmation to take effect and for the departure date to be finalized.

•Full payment is required not less than 14 days prior to departure.
•If full payment is not received 14 days or less prior to departure, the company reserves the right to forfeit the deposit and cancel the reservation.

Air Tickets

A non-refundable deposit, whose amount, will depend on the type of air ticket purchased and the airline chosen, is required for the reservation of air tickets. This will be made known at the time of purchase and a receipt will be issued for this deposit and the balance indicated to be paid within the stipulated period.

Group Tickets

A non-refundable deposit, whose amount, will depend on the type of air ticket purchased and the airline chosen, is required for the reservation of group tickets. This will be made known at the time of purchase and a receipt will be issued for this deposit and the balance indicated to be paid within the stipulated period. The materialization for this group will also be indicated for the agreed price.

4. Cancellation on By The Customer –

Customers are allowed to cancel the reservation in writing, at any time prior to the departure date. However, cancellation fees will apply and the cancellation fee is computed based on the length of notice period prior to the departure date. Please note that the cancellation fee is a percentage of the total tour fare.

The cancellation charges as well as corresponding refund component are indicated below:

Cancellation Notice	Cancellation Fee per Person (percentage of total tour fare)
From the time of booking to:	
Upon Customer's Confirmation	30%
Less than 21 days prior to departure	50%
Less than 14 days prior to departure	75%
Less than 07 days prior to departure	100%

Customer shall receive the refund (for payment made by cash and cheque), if applicable, not later than 14 working days upon the company receiving the written notice of cancellation and when no documents have been issued prior to the cancellation notice.

However, when documents have been issued, prior to the cancellation notice, all refund, if applicable, to the customer will be made not later than after 30 working days or subject to the time taken by the Third Party or Credit Card Company to process the non-cash or cheque refund. Where packages are non-refundable, this will be made known to the customer at the time of purchase.

5. Cancellation By The Company

Please note that the Company is acting as an agent for services rendered. Even after deposit or full payment has been made, all arrangements are still subject to final confirmation. If for some unforeseeable circumstances the arrangement cannot be finalized and the tour reservation has to be cancelled, the Company will endeavour to notify the Customer at least one (1) week before departure date. The Company also reserves the right to cancel any tour prior to the date of departure for whatever reason including, but not limited to, insufficient number of participants. Should any of the above happen, the entire payment shall be refunded to the Customer without further obligation on the part of the company. The Company may however, recommend alternative tours to the same or some other destinations. Should the Customer decide not to accept the alternatives, all monies paid shall be refunded in full by the Company without further obligations.

The Company shall also not be held liable for any contingent costs incurred by the Customer arising from the cancellation. Customer shall receive the refund not later than 7 working days upon the company notifying the Customer of the tour cancellation.

6. Cancellation By Third Parties

There will be a administration fee of S\$100 charge per person for cancellation due to closure of facilities by local government, closure of airports, non-availability of specific tourist destinations and itinerary disruption due to natural disasters.

However, cancellation fee will not apply if Customer transfers the booking to an alternative destination or decides to postpone the trip to a later date. Any difference in the new fee due to the change shall be borne by the customer. The trip that has been postponed to another date shall be made within 12 months from the cancellation notification date.

7. Refund Policy on Used Portion

Tour

No refund or exchange can be made for any unused portion of the tour or flight.

Air Ticket

Any refund will depend on the type of ticket purchased and the airlines' term and conditions. This will be stipulated on the ticket and made known to the customer at the time of purchase. There will be a Service Charge of S\$100.

8. Refund Policy – Payment Mode

Please note that all refunds shall be made out in the original form of payment except for NETS.

For customers who paid by NETS, refund will be made out by cheque less a 1% NETS processing charge payable by the customer. Refund for payment made by credit card can only be made after 30 working days with a credit to the Credit Card account. If customer requests for cheque refund instead of a credit to the credit card account, there will be a service charge of 3% of amount paid, payable by the customer.

In summary, all refund shall be made out in the form of cheque (in

cases of payment made by cash or cheque) or a credit to the credit card account, in the case of payment made by credit card.

9. Amendment to Reservations and Amendment Fees Amendment to Tour Itinerary

Customers may wish to amend specific components, where applicable, within the Tour Itinerary (for example, upgrading of hotels, signing up for optional tour itineraries etc). All requests for amendments must be made in writing within 7 days upon customer's confirmation to the Tour package.

The Company will revert to the Customer within 5 working days upon receiving written notice of the request for amendment.

Amendment Fee

The Company reserves the right to charge an amendment fee of S\$30 per person for each amendment requested for by the Customer. This fee will exclude all other charges imposed by the Airlines/Suppliers.

10. Extension of Stay/Deviation from Tour Itinerary

Extension of stay/deviation from tour itinerary may be permitted at the end of the tour, subject to a maximum validity and restrictions of air ticket seat confirmation, airlines' terms and conditions and availability of hotel prior to commencement of tour. It is the Customer's responsibility to hold firm confirmation for the return flight. When extension of stay/deviation from tour itinerary cannot be confirmed 3 weeks prior to the group departure date, Customer is deemed to be taking the original tour schedule. All extra costs incurred to process the extension/deviation, for example, administrative fees, will be borne by the Customer.

Extension of stay/deviation from tour itinerary will be at Customer's own expense and transfer to airport will not be provided.

The air ticket issued is a special ticket, restricted to a specific airline only. It is non-negotiable, non-endorsable, non-re-suable, non-refundable and non-rotatable. Any alteration in routing or dates by the Customer is at his/her own risk. The Company and its associated agent shall not be held responsible for any inconvenience caused and extra expense incurred. No refund will be made for any unused air ticket, accommodation, meals or sightseeing, in part or in full.

11. Travel Documents, Travel Insurance and Travel Vouchers

Travel Documents

It is the Customer's responsibility to ensure that his/her international passport has a validity of at least 6 months from the date of departure. Relevant visas and vaccinations may be required. Cancellation fees apply for any cancellation due to non-approval of visas or other reasons as stated above. Singapore permanent residents are to bring along a valid exit permit when travelling. For foreign passport holders, it is the Customer's responsibility to hold valid re-entry visas.

The Company shall, whenever possible, assist the Customer in obtaining the necessary visas. Service and visa fees will be borne by the Customer. The Company does not guarantee the approval of the visa application. If for some reason, application for visa or exit permit is rejected, the Customer must notify the Company at least 30 days prior to the departure date.

Administrative fees will apply. If notification is less than 30 days, the relevant cancellation charge as stated above will apply.

The Company cannot be held responsible for any expenses, reimbursement or refund of any tour fare if Customer is refused entry by any country on the tour for whatever reasons including lack of necessary visas/documentation.

Travel vouchers, if and when issued will be subject to terms and conditions stated for redemption purposes.

Travel Insurance

Purchase of travel insurance is strongly recommended with respect to unforeseen circumstances such as trip/tour cancellation, curtailment, personal baggage loss, personal accident, injury, illness, medical/hospitalization, flight delay, theft and other insurance coverage deemed necessary by the customer. Under no circumstances shall the Company be construed as a carrier under contract for safe carriage of Customer or his/her baggage/belongings. The Company's representative will be pleased to assist in the enquiries of any travel insurance and related matters.

12. General Matters relating to Tours

Accommodation

In the event the accommodation booked or requested for is not available, every effort will be made for an alternative in another accommodation of similar standard. This is subject to confirmation and availability. If the preferred hotel is not available, the customer is required to pay the difference if the alternative hotel booked is of a higher price.

Special Requests

If there are any requests regarding special meals, dietary requirements, adjoining rooms and so on, please inform the Company when making a reservation. Such requests are subject to confirmation and availability.

Seat Rotation

For the convenience of all members of the group, Customers are requested to rotate their seating arrangements on the coach during the period of the tour. Please cooperate when called upon to do so by the tour leader/guide.

Purchase During Tour

It is the responsibilities of customer for all personal goods purchased during the tour. The company is not responsible to provide for refund on behalf of the customer.

13. Pricing Policies

The Company ensures accuracy in all its pricing policies.

Tour Fare for Group Tours Only

Tour fares are based on current airfares, service prices, government tax and exchange rates, applicable at time of print or quotation and are subject to change with or without prior notice.

Tour fare includes:

- Return economy class group tour air ticket.
- Return airport transfers (airport/hotel/airport).
- Hotel accommodation on twin-share basis.
- All meals, where applicable, as specified in the itinerary. If selected carrier's flight time does not allow for certain meals to be taken, there shall not be any refund for meals not consumed.
- Baggage allowance as stipulated by the airline.

Please note the following:

- When booking tripe-share rooms, the third bed may be a "roll-away" bed.
- Single room occupancy is at additional cost.

Tour prices are for payments specifically indicated in the

tour/booking form. The tour price excludes: -

- a. Airport Taxes
- b. Visa Fees
- c. Travel Insurance
- d. Custom User Fees
- e. Laundry
- f. Excess Baggage Charges
- g. Beverages
- h. Room Service
- i. Gratuities to driver, tour leaders, and others
- j. Tips to hotel porters and
- k. All payments of a personal or like nature

Special request and payment from customer will be indicated in the tour/booking form.

Child Fare

Children below twelve (12) years as on the date of return is eligible for child fare. Child fare is based on sharing a room with two (2) adults. There will be an additional cost for a child sharing one room with an adult.

Infant Fare

Infant below twenty four (24) months as on the date of return is eligible for infant fare.

Pricing Policy Relating To Promotions

We do accord discounts and other form of promotional pricing. Hence it is our policy to display all service charges including such discounts or promotions.

Payment Scheme for Reservations

Payment can be made in full or by way of a deposit followed by the balance of payment. Please refer to Section 3 for further elaboration.

Payment Mode

Payments by Customers can be made via Cash, NETS, ATM Transfer, Internet Transfer, Telegraphic Transfer and Credit Card, there are reflected in our Sales Invoices and Communications Materials.

We will also clearly indicate any service fees and additional charges for extra services that may be incurred by the Customer. We will avoid over/under charging and ensure correct change is given.

Delivery Services

The Company provides delivery of documents to Customers upon request. Such services is provided at \$20 - \$50 per delivery, depending on distance.

Receipts

We shall issue you a detailed receipt for each and every payment made to the Company.

14. Feedback Mechanism

We welcome your feedback anytime and should you have any issue of concern, please contact us immediately. Our feedback channels include:

- Face-to-face feedback
 - Telephone communication at 65-6438 5633, Mondays to Fridays from 9.30 am to 8.30pm, Saturdays from 10.00 am to 8pm, Sundays & Public Holidays from 12.00pm to 6.00pm.
 - Written feedback via email to : feedback@travelstar.com.sg
- We will investigate and act to resolve areas of concerns. Our interim response is within 3 working days. Depending on the complexity of the case, our time taken to resolve the complaint is within 18 working days. If we are unable to solve the complaint amicably, we are prepared to appear in CASE or NATAS mediation or any other mediation channels for the proper closure of this complaint.

15. Marketing Communications

In respect of marketing communications, we ensure that the brochures we provide contain sufficient and accurate information on Prices, Quality, Availability and Terms of sales.

We do engage in lucky draws and other forms of competition promotions together with our partners and Suppliers.

16. Confidentiality

We will safeguard, according to strict standards of security and confidentiality, any information the Customer share with the Company. The Company will limit the collection and use of Customer's personal particulars/information to the minimum and for the sole purpose of completing the transaction as well as facilitating the smooth delivery of services. Every effort shall be made to ensure that the integrity of the Customer's personal particulars and confidential information entrusted to the Company are not compromised unless required to by law. The Company also undertakes not to divulge the Customer's personal information to any unauthorized third party without his/her prior written consent.

17. Rights and Disclaimers relating to Tours

The Company and its associates act only as an agent for the transportation companies, hotels and other principals for the Company's programmes. As such, the Company and its associates accept no responsibilities for injuries, damage, accident, loss, delay, theft, quarantine, customs regulations, strike changes in itinerary, deportation, or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may be caused to person or property. Any losses and expenses incurred are the responsibility of the Customer. Please note that possession of proper and valid documents is the sole responsibility of the Customer.

The Company reserves the right to alter itineraries, travel arrangements, hotel arrangements etc, if it is deemed necessary or in the event of force majeure.

The Company reserves the right to require any individual to withdraw from the tour if his/her act of conduct is deemed detrimental to or incompatible with the interest, harmony and welfare of other tour members and the tour as a whole. The Company shall be under no further liability thereafter to any such individual. No tour leaders/guides or other employee or agents of the Company are authorized to commit the Company to any liability whatsoever and the Company will not be bound by any statement or representation unless in writing and signed by a management executive of the Company.

The Company reserves the right to take photographs and films of Customers while on tour with the Company to be used for brochures, advertising or publicity materials. Written consent will be sought from the Customer for use of such materials in publications and any other form of advertising.

18. Links

This Service Assurance Policy complements the terms and conditions contained in the relevant documents provided by third party service providers such as stated on airline or cruise tickets, hotel check-in vouchers etc.

19. Miscellaneous

We reserve the right to change, amend, insert or delete any of the terms and conditions, or policies contained in this document, as the case may be, without prior notice.

Version 3.0 @ 22 January 2016

