

EUROPE

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◆ BLUE LINE 7 DAYS TOUR ◆ EVERY MONDAY THROUGHOUT THE YEAR ◆  
**CZECH REPUBLIC / SLOVAKIA / HUNGARY / AUSTRIA /  
 LIECHTENSTEIN / SWITZERLAND / GERMANY**

## DAY 1 FRANKFURT / PRAGUE (530 KM)

After boarding the luxury coach in Frankfurt, sit back and enjoy a scenic ride through some classic German countryside en route to the Czech Republic. Prague, one of Europe's most ornate cities, is your first destination. You will arrive in the evening, ready to discover this charming capital city with its fairy-tale architecture, the following morning.

*Overnight stay in Prague or city nearby  
 (minimum 3\* hotel)*

## DAY 2 PRAGUE / BRATISLAVA (330 KM)

Your Prague adventure begins with a spectacular walk along the Royal Route, following the traditional coronation path of the kings and queens of old Bohemia. You'll start from the top of Castle Hill in the Hradcany district, famous for its views over the red-roofed old city, and then tour Prague Castle. The castle has been the historic seat of Bohemia royalty since the 9th century, as well as home to the nation's presidents in recent times. Your exploration then heads off around the imposing gothic St. Vitus Cathedral, the Old Royal Palace, St. George's Basilica and along Golden Lane, an ancient thoroughfare lined with some wonderful traditional buildings. Later you will stroll across the iconic Charles Bridge, which arches gracefully over the Vltava, and on through the winding alleys to the Old Town Square, where you can see the City Hall and one of Prague's most well-known sights, the Astronomical Clock. After lunch in the square, you'll make the scenic transfer from Prague to the hotel in or near the Slovakian capital, Bratislava.

*Overnight stay in Bratislava or city nearby  
 (minimum 3\* hotel)*



## DAY 3 BRATISLAVA / BUDAPEST (200 KM)

On Wednesday morning you will arrive in Hungary, the fourth country of the tour. Its capital, Budapest, is known as the Pearl of the Danube, and is essentially two different cities joined together: Buda is on the west of the river, Pest on the east, each with its own distinct characteristics. One of the best ways of seeing this unique location is by taking a river cruise, which many people choose to do. After a morning of activity, you'll relax over lunch at Buda Palace, and then have a chance to look at the exhibitions in the Budapest History Museum and Hungarian National Gallery, or do a spot of souvenir shopping. Next you'll explore both sides of the city on a cultural and historic tour. Highlights on the Buda side of the Danube include the towered terrace of Fisherman's Bastion, the medieval Matthias Church and a walk up to the summit of Gellért Hill for panoramic views. While over in Pest the sights include the expansive Heroes' Square and Hungary's dramatic riverside Parliament Building. In the evening, you can choose to round off an eventful day with an optional dinner in the heart of Budapest, where you can sample traditional dishes such as goose liver, goulash, duck leg and local wine, accompanied by Hungarian folkdance and music.

*Overnight stay in Budapest or city nearby  
 (minimum 3\* hotel)*

## DAY 4 BUDAPEST / VIENNA (250 KM)

Today starts with a short journey to another of Europe's grand capitals, Vienna, where you'll get to explore the Austrian city's resplendent palaces, striking churches and prestigious art museums. Your Vienna adventure begins at one of the city's most popular attractions, Schönbrunn Palace, the Rococo-style summer residence of the Habsburg dynasty, rulers of Europe and the Church for many decades. After lunch in this refined setting, you will take a driving tour past many grand, famous buildings, including the City Hall, the Austrian Parliament, Hofburg Palace and Heroes' Square. In the afternoon, you'll have some shopping time, before adding the Wiener Staatsoper (opera house) to your checklist of key Vienna buildings. Later, opt for dinner in the heart of the city or visit St. Stephen's Cathedral, before taking a stroll in Stadtpark, which is known for its range of sculptures, including the famous gilded bronze statue of Johann Strauss II. In the evening, we recommend the option of attending a Viennese waltz concert, which will allow you the unforgettable experience of hearing the music of Mozart and Strauss in the place where it was composed.

*Overnight stay in Vienna or city nearby  
 (minimum 3\* hotel)*







## DAY 5 VIENNA / MONDSEE / MUNICH (440 KM)

From Vienna it's on to another Austrian gem, Mondsee. Mondsee is a town located on the shore of the Lake Mondsee. The town is home to the historic medieval Mondsee Abbey. The cloister church was used for the site of the wedding in The Sound of Music. After lunch you will continue to cross the German border to Munich. After arriving in Munich, you'll visit the Marienplatz and the New Town Hall. Marienplatz is a central square in the city centre of Munich since 1158. The New Town Hall is at the northern part of Marienplatz. It hosts the city government including the city council, offices of the mayors and part of the administration since 1874. Or you can enjoy a German beer in one of the beergardens before going to the hotel.

*Overnight stay in Munich or city nearby (minimum 3\* hotel)*

## DAY 6 MUNICH / VADUZ / MT TITLIS / LUCERNE / ZURICH (505 KM)

leave the big cities behind today. Before you head for one of the world's most famous mountain ranges – the Swiss Alps – you will make a photo stop in one of the smallest countries in Europe – Liechtenstein. The small picturesque city Vaduz is the capital of Liechtenstein with little boutique shops and the famous Huber shop for all your fine jewellery and watches. The next destination is Engelberg, the stunning Swiss resort. From here you can opt to board a cable car that takes you to the summit of the impressive Mount Titlis. To reach the top of the permanently snow-covered Mt. Titlis you take three different gondolas. You'll ascend the last stage by the world's first revolving gondola, the Titlis Rotair, which delivers spectacular views of the valleys, glaciers, lakes and forests below, and 360° vistas of the surrounding mountains. At the summit the sun terrace is the perfect place to pause and appreciate the breathtaking panoramas. Other highlights include walking across Europe's highest suspension bridge for more phenomenal views from Mt. Titlis. Your next destination is Lucerne. Lucerne is a picturesque city of bridges and towers located in what many people believe to be the "true" Switzerland – picture-postcard mountains, lakes, cowbells, Alpine villages and meadows full of edelweiss flowers. Here you will have time to wander through the charming streets, and see the famous Lion Monument, which Mark Twain once described as "the most mournful and moving piece of stone in the world". This is a great place to get souvenirs like Swiss watches and fine chocolates, before travelling to the overnight stop of Zurich.

*Overnight stay in Zurich or city nearby (minimum 3\* hotel)*

## DAY 7 ZURICH / RHEIN FALLS / TITISEE / FRANKFURT (450 KM)

The final day of the tour begins in Zurich, a city with a reputation as a leading global financial centre. There might be a picture stop at the impressive Lake Zurich, before moving on to Rhine Falls, Europe's biggest waterfall. Next you'll cross back into Germany and the Black Forest, the ancient fir-covered mountain range, which is famous for its creepy folklore and mythical tales. Here you will see the beautiful lake Titisee, where you can stop at one of the many lakeside cafés to enjoy some of the region's best Black Forest cherry gateaux. Cuckoo clocks are made in Titisee, making this the ideal place to pick up a few souvenirs from the local shops, and you'll also get to see a demonstration of how these magical mechanisms work. Finally, you'll head back to Frankfurt.

*Overnight stay in Frankfurt or city*

### BLUE LINE JOINING POINTS

CITY	TIME	PLACE & ADDRESS	
 Germany Frankfurt	Monday 08:30	Frankfurt am Main Central Station (Frankfurt am Hauptbahnhof) Meeting point: main entrance Address: Am Hauptbahnhof, 60329 Frankfurt am Main Interchange point for Blue & Red Line Note: After meetup we will not visit Frankfurt. The coach will drive directly to Prague.	
 Czech Prague	Tuesday 14:00	Prague Central Station (Praha Hlavní Nádraží) Meeting point: Station terminal hall Burger King Restaurant Address: Wilsonova 8, Prague 2, Czech Republic Note: After meetup we will not visit Prague. The coach will drive directly to Bratislava.	
 Hungary Budapest	Thursday 08:30	Budapest Keleti Pályaudvar Railway Station Meeting point: main entrance Address: Kerepesi út 2-4, 1087 Budapest Note: After meetup we will not visit Budapest. The coach will drive directly to Vienna.	
 Austria Vienna	Friday 08:30	Vienna West Station (Wien West Bahnhof) Meeting point: main entrance Address: Europaplatz, 1150 Wien Note: After meetup we will not visit Vienna. The coach will drive directly to Mondsee.	
 Germany Munich	Friday 18:00	Isartor Munich Meeting point: Under the clock tower Address: Tal 43, 80331 Munich Note: After meetup we will not visit Munich. The coach will drive directly to the hotel.	
 Switzerland Zurich	Sunday 09:30	Zurich Central Station (Hauptbahnhof Zurich) Meeting Point: Main Entrance Address: Bahnhofplatz 15, 8001 Zurich Note: After meetup we will not visit Zurich. The coach will drive directly to Rhine Falls.	

Please note: bus will depart on time at the meeting place. Travel Star is not liable for any delay caused by any passenger. Passenger accepts full responsibility if any expenses occur.



◆ **BROWN LINE 7 DAYS TOUR** ◆ **EVERY SUNDAY FROM 16 APRIL 2022 TILL 30 DECEMBER 2022** ◆  
**CROATIA / BOSNIA / HERZEGOVINA**

**DAY 1 BUDAPEST / LAKE BALATON / ZAGREB (350 KM)**

In the morning, you will have a wonderful drive to Balaton Lake, it's one of the best Resort in Hungary. Affectionately called "Hungarian Sea," Lake Balaton is one of the largest lakes in central Europe. Lake Balaton and its region have become more popular because of its attractive scenery. Then you will have a wonderful drive to the **Croatian capital Zagreb**. This is a city which went through wars, but the buildings are still well preserved. The ancient city is full of beautiful Gothic architecture, decorations are exquisitely crafted. Together with Mediterranean cuisine and locally produced wines, as well as the friendly Croatian hospitality, Zagreb is sure to be a wonderful experience. You will visit the city's highlights such as the **Zagreb Cathedral**, the **Ban Jelačić Square** and the **Church of St. Mark**.

*Overnight stay in Zagreb or city nearby  
(minimum 3\* hotel)*

**DAY 2 ZAGREB / PLITVICE LAKES NATIONAL PARK / ZADAR (275 KM)**

Today you will enjoy a guided tour into the **Plitvice Lakes National Park**, known as the Jiuzhaigou of Europe. It consists of 16 lakes joined by waterfalls, walkways and hiking trails. In the dense mountains, layers of travertine barriers make a natural dam, forming fairy tale lakes. The calcium carbonate rich water has a special silver colour, mirroring the trees on its surface and forming tiny crystals, the view is stunning. Surrounded by trees, the lakes have the perfect tranquil atmosphere.

*Overnight stay in Zadar or city nearby  
(minimum 3\* hotel)*



**DAY 4 NEUM / DUBROVNIK / NEUM (150 KM)**

The Nobel Prize winning writer Bernard Shaw once said: "If you want to see heaven on earth, come to Dubrovnik". He wasn't exaggerating. Dubrovnik is a place where people can fall in love at first sight. You must not miss exploring this seaside city that inspired Miyazaki's masterpiece 'The Witch's Delivery Service', and is 'King's Landing' in Game of Thrones! You see the famous places: the old town, the city walls, the defensive tower, the **Rector's Palace**, and the **Franciscan Monastery**. You can take a cable car to go up in the mountain and admire the beauty of the city. Your day of heaven on earth ends with an overnight stay in Neum or city nearby.

*Overnight stay in Neum or city nearby  
(minimum 3\* hotel)*



**DAY 3 ZADAR / SPLIT / NEUM (322 KM)**

After breakfast you enter the ancient city of **Zadar**. The city has a strong religious atmosphere, still retaining the narrow streets and buildings of the middle ages. It's like going back in time. Close to the waterfront, you can admire the modern **Sea Organ** and **Sun Salutation**, an amazing solar light display. Then you will head to Split, the second largest city in Croatia. The city has many ancient Roman style buildings, which date back to over 1,700 years. The most famous are the ruins of **Diocletian's Palace**, which was built in the fourth century AD.

*Overnight stay in Neum or city nearby  
(minimum 3\* hotel)*







## DAY 5 NEUM / POČITELJ / BLAGAJ / MOSTAR / SARAJEVO (186 KM)

The Republic of Bosnia and Herzegovina is the focus of today's itinerary and was originally one of the six socialist republics of the former Yugoslavia. First stop today is Počitelj, the stepped medieval fortress village, which has now been included in the World Cultural Heritage List. You also see stunning **Blagaj** with its **Dervish Monastery** nestled into a 200 meter high cliff and surrounded by crystal clear streams. Then you head on to the ancient city of Mostar, to cross the magnificent ancient arch bridge and capture the beautiful scenery on both sides of the river. After visiting this ancient city of poetry and paintings, you drive to the hotel and stay in Sarajevo or city nearby.

*Overnight stay in Sarajevo or city nearby (minimum 3\* hotel)*

## DAY 6 SARAJEVO / VINKOVCI (220 KM)

**Sarajevo** was once an important gateway to the East. This city, which combines different religions and cultures, has a very different European style. As if reborn after a fire, it was recently selected by Lonely Planet as one of the top ten travel destinations in the world. Its profound historical imprint, which includes the assassination at the **Latin Bridge** that caused the First World War, and the "Sarajevo Meeting of Cultures Line" on the ground, can still be found in the **Old Town**. The rebirth and transformation of Sarajevo is reflected in the modern architecture of the new city. After the visit, you cross the border into Croatia.

*Overnight stay in Vinkovci or city nearby (minimum 3\* hotel)*









## DAY 7 VINKOVCI / PECS / BUDAPEST (367 KM)

Departing in the morning and returning to Hungary – you visit **Pecs**. Located between the Danube and the Drava, it is one of the most attractive cities in Hungary, with a pleasant climate and long history. Pecs also features a magnificent museum and the best Turkish ruins in the country. Pecs is known for music, opera and ballet. Highlight is the **Pécs Cathedral** towering over central **Szent István Square**. You drive back to Budapest in the afternoon.

*Overnight stay in Budapest or city nearby (minimum 3\* hotel)*



### BROWN LINE JOINING POINTS

CITY	TIME	LOCATION	
 Hungary Budapest	Thursday 08:30	Budapest Keleti Pályaudvar Railway Station Meeting point: main entrance Address: Kerepesi út 2-4 · 1087 Budapest (No visit to Budapest. After meetup, the coach drives to Zagreb)	
 Croatia Zagreb	Friday 08:30	Glavni Kolodvor Station Meeting point: main entrance Address: Trg kralja Tomislava 12, 10000, Zagreb (No visit to Zagreb. After meetup, the coach drives to Plovise)	
 Croatia Split	Saturday 16:00	Zeljeznički kolodvor Railway Station Split Meeting point: main entrance Address: Obala kneza Domagoja 10, 21000, Split (No visit to Split. After meetup, the coach drives to Neum)	
 Croatia Dubrovnik	Sunday 18:30	Tourist Information Centre Dubrovnik at Bršanje (near Pile Gate) Meeting point: in front of Aphrodite and Pan Statue Address: Ul. Svetog Dura 4, 20000, Dubrovnik (No visit to Dubrovnik. After meetup, the coach drives to Neum)	

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# ◆ GREEN LINE 7 DAYS TOUR ◆ EVERY SATURDAY THROUGHOUT THE YEAR ◆ **SWITZERLAND / ITALY / VATICAN CITY / MONACO / FRANCE**

## DAY 1 PARIS / LUCERNE (650 KM)

After boarding the luxury coach in Paris, sit back and enjoy a scenic journey across classic French countryside en route to mountainous Switzerland. You'll pass through Basel, which is located at the point where the Swiss, French and German borders meet, before arriving at the picturesque lakeside city of Lucerne, nestled at the foot of the snow-capped Swiss Alps. Here you'll get to see Lucerne's famous landmarks, including Chapel Bridge, the Water Tower, and some wonderfully preserved Baroque and Gothic architecture, followed by some free time to shop or take pictures.

**Overnight stay in Lucerne or city nearby**  
 (minimum 3\* hotel)

## DAY 2 LUCERNE / MILAN / VENICE (400 KM)

Head south from Lucerne through spectacular Switzerland and into northern Italy, where your first stop will be Milan, fashion capital of the world. Your orientation tour will introduce you to the city's iconic sights, including the vast Gothic cathedral (Duomo). You'll also see the planet's oldest shopping mall, the 19th century Galleria Vittorio Emanuele II, where you can wander among the boutique shops and have lunch in one of the refined cafes. After enjoying the many delights of Milan, you'll head to another vintage Italian city: Venice.

**Overnight stay in Venice Island or city nearby**  
 (minimum 3\* hotel)



## DAY 3 VENICE / ROME (550 KM)

Spend the morning in the company of a knowledgeable local guide as you explore Venice, the most magical of cities. Begin with a waterbus ride to San Marco Island, a memorable crossing of the lagoon that gives you a real taste of the city's charm as you approach the dreamy spires and distinctive waterside buildings. Once on the island you'll be led around some of Venice's best-known locations, beginning in the Piazza with the Basilica di San Marco, a stunning piece of Byzantine architecture. You'll also see the legendary Bridge of Sighs, which appears on many a postcard or picture of Venice and connects the old prison to the interrogation rooms in the Doge's Palace. Afterwards you'll have a chance to see some traditional Venetian craftwork at close quarters with a demonstration by Murano glassblowers; their exquisite creations make excellent souvenirs. Of course, the ultimate Venice activity is to ride through the warren of waterways on a gondola, and for most people this optional excursion is a must. Step aboard, relax and enjoy this once-in-a-lifetime experience. Transfer to Rome in the afternoon.

**Overnight stay in Rome or city nearby**  
 (minimum 3\* hotel)

## DAY 4 ROME / VATICAN / AREZZO (280 KM)

Your day in Rome starts with a visit to the smallest country in the world, The Vatican City, which lies at the heart of the Italian capital. Here you'll marvel at St Peter's Basilica, home to Pope Francis and arguably the most significant site in Christianity. The exquisitely beautiful Basilica has been present here for almost 1,700 years and contains a bewildering collection of paintings, frescoes and design crafted by some of humanity's most famous artists, which you can explore. Alternatively, you can choose to add on the optional Sistine Chapel tour to view Michelangelo's famous painted ceiling. Next you'll see the famous Trevi Fountain, the lavish Baroque showpiece where people flock to throw coins into the water – an action which is said to ensure that you'll return to the city again one day. After lunch, take a step even further back in time as you visit Italy's unrivalled Roman relics. An optional guided tour of the Colosseum, built in AD 72, is highly recommended. History comes to life as you imagine yourself witnessing gladiatorial combat inside the spectacular Amphitheatre, or alternatively you can walk at your leisure around the outside to admire the facade of this ancient wonder. After the Colosseum, get up close to the nearby Arch of Constantine, which dates back to the fourth century AD, then spend some further free time enjoying Rome, sampling the rich and creamy delights of "gelato" Italian ice cream.

**Overnight stay in Arezzo or city nearby**  
 (minimum 3\* hotel)







## DAY 5 AREZZO / FLORENCE / PISA / GENOA NEARBY CITY (250 KM)

Your voyage of cultural discovery continues as you get to know Florence, the birthplace of the Italian Renaissance and home to some fabulous architecture and fine art. Begin the day by taking in a wonderful panoramic overview of the city from Piazzale Michelangelo, which boasts glorious vistas over the red roofs, Arno River and ancient city walls out towards the surrounding countryside. Next you can see a demonstration of the traditional craft of leather working at close quarters in a local workshop, and you'll also have the opportunity to purchase some of the high-quality leather items for which the city is famous. From here you'll enjoy a guided walk around Florence's many highlights, including the Ponte Vecchio over the Arno, the Piazza del Duomo and Campanile Tower. You'll pass the Uffizi Gallery, which contains one of the most notable art collections in Florence. You'll have free time to see the city further, to shop or to watch the world go by from a street side cafe, before travelling on to your next destination, Pisa. Here you are free to wander, but be sure to have your camera ready to get a shot of the iconic Leaning Tower, the famous bell tower in the 'Square of Miracles', which also contains the centuries-old Cathedral and Baptistery, after that we are transferring towards a city nearby Genoa in the late evening for stay. Please note we will not visit the city Genoa.

**Overnight stay in Genoa or city nearby**  
(minimum 3\* hotel)



## DAY 6 GENOA NEARBY CITY / MONACO / NICE / CANNES / AVIGNON OR NEARBY CITY (450 KM)

A breath-taking drive along one of Europe's most famous stretches of Mediterranean coastline awaits as you say arrivederci to Italy and head for Monaco. This small principality, home to the famous Formula 1 Grand Prix. A walking sightseeing tour here takes you to the grand Prince's Palace, where you'll have some free time to soak up the refined atmosphere, before continuing on to view the 1920s Courthouse, the Cliffside Oceanographic Museum, and the Cathedral, where Grace Kelly is buried. We then travel a little further to visit the famous Fragonard Perfume Factory. Here you'll be taken on a fascinating guided tour around this working factory. Next it's Nice, where you'll stop for lunch to sample some excellent local cuisine and warm-hearted hospitality. Your journey continues to Cannes, where many a movie star has enjoyed the sweet smell of success. Be sure to take the opportunity to snap some photos of the Palais des Festival, home to the city's annual international film festival, before transferring to overnight in a city nearby Avignon. Please note we will not visit the city Avignon.

**Overnight stay in Avignon or city nearby**  
(minimum 3\* hotel)









## DAY 7 AVIGNON OR NEARBY CITY / PARIS (700 KM)

Take a well-earned rest today as you sit back and enjoy great views of the changing rural charms of the French countryside on the journey north to Paris, where the Green Line tour finishes.

**Overnight stay in Paris or city nearby**  
(minimum 3\* hotel)



### GREEN LINE JOINING POINTS

CITY	TIME	PLACE & ADDRESS	
 France Paris	Saturday 08:45	Paris Place d'Italie Meeting point: McDonalds Restaurant Address: 211 Boulevard Vincent Auriol, 75013 Paris Metro: Line 5 - Line 6 - Line 7 Stop: Place d'Italie, exit 3 / Vincent Auriol Interchange point for Red & Green Line Note: after meetup we will not visit Paris. The coach drives directly to Lucerne.	
 Switzerland Lucerne	Sunday 08:45	Lucerne Central Station (Hauptbahnhof SBB Luzern) Meeting point: Main Entrance Address: Bahnhofplatz, Luzern 6003 Interchange point for Green & Blue Line (No visit to Lucerne. After meetup, the coach drives to Milan)	
 Italy Milan	Sunday 15:00	Milan Cathedral (Duomo di Milano) Meeting point: Main Entrance Address: Piazza del Duomo, 20121 Milan (No visit to Milan. After meetup, the coach drives to Venice)	
 Italy Rome	Tuesday 16:00	Antico Caffè San Pietro Meeting point: Caffè San Pietro entrance Address: Via della Conciliazione, 42, 00193 Rome, Italy (No visit to Rome. After meetup, the coach drives to Arezzo)	

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✦ PINK LINE 7 DAYS TOUR ✦ EVERY SUNDAY FROM 12 APRIL 2022 TILL 3 OCTOBER 2022 ✦  
**SCANDINAVIA / DENMARK / SWEDEN / NORWAY FJORD**

### DAY 1 COPENHAGEN / JÖNKÖPING (330 KM)

The day starts with a sightseeing tour of Copenhagen, capital of the Kingdom of Denmark. Reminiscent of childhood memory fairy tales, Hans Christian Andersen's **"The Little Mermaid"** is the inspiration for the famous statue which was transported to the 2010 Shanghai World Expo and is a true symbol to the Danish people. **Amalienborg**, your next stop is considered as one of the greatest works of Danish Rococo decoration. Constructed in the 1700's, the architecture consists of four identical palaces connected by a square. If you are lucky you will see the ceremonial changing of the guards, an event that happens every afternoon. The **Hans Christian Andersen Boulevard** leads to a statue of this notable writer on the City Square. The Danish fairy tale writer known for stories as "The Ugly Duckling" and "The Little Mermaid" had an important motto: "To travel is to live". He spent 43 years traveling abroad, gathering inspiration for his fairy tales and stories from his time overseas. After lunch you continue driving towards Stockholm.

*Overnight stay in Jönköping or city nearby (minimum 3\* hotel)*

### DAY 2 JÖNKÖPING / STOCKHOLM (320 KM)

After breakfast, you continue your way to the capital of Sweden, Stockholm. Built on 14 islands in the Baltic Sea, this city is crowned the most beautiful of all Nordic cities. After lunch, we embark on a city tour that includes the **City Hall of Stockholm (Stadshuset)**, one of the most beautiful and well-known buildings in the world with inside the most exclusive ballroom in Stockholm, the venue of the yearly **Nobel Banquet**. From the **Blue Hall**, guests are invited up a stairway to the **Golden Hall (Gyllene salen)** to dance. The walls of the Golden Hall are covered with more than 18 million glass and gold mosaic pieces, the artwork of artist Einar Forseth. The venue attracts close to 400,000 visitors a year. The tour continues with visits to the old **Parliament building, Vasa warship** and the **Storkyrkan Cathedral**.

*Overnight stay in Stockholm or city nearby (minimum 3\* hotel)*



### DAY 3 STOCKHOLM / LILLEHAMMER (610 KM)

Today, the coach departs to Norway's largest lake, Mjøsa, famous for hosting the 1994 Winter Olympics. Another impressive feature is its rich stocks of top quality fish. Wander around with a grant feeling of space that contributes to the calm and vast natural winter scenery. You arrive in the evening and stay overnight in Lillehammer or city nearby. **Please note we will not visit the city Lillehammer.**

*Overnight stay in Lillehammer or city nearby (minimum 3\* hotel)*

### DAY 4 LILLEHAMMER / BRIKSDAL GLACIER / SOGNDAL (500 KM)

In the morning, you travel to the European continent's largest Glacier, Briksdal in Norway which covers 800 m2, is at its deepest 400 meters below sea level and at the highest point 2,000 meters above sea level. Surrounding the glacier is the **Jostedalsgreen National Park**, where you embark on open troll-cars to admire the wildlife, clear streams, raging rivers and waterfalls. The ride will last for half an hour, after your group enjoys some leisure time to take pictures and see the **Briksdal glacier** up close. In the afternoon we head south towards Gudvangen.

*Overnight stay in Sogndal or city nearby (minimum 3\* hotel)*







## DAY 5 SOGNDAL / SOGNEFJORD CRUISE □ FLÅM (150 KM)

After breakfast, the coach goes on to **Gudvangen dock** where the group joins the Sognefjord Cruise to explore Sognefjord, the world's longest and deepest fjord, an unparalleled spectacle by Mother Nature. After spending two hours among intoxicating scenery, the sightseeing boat arrives in Flåm. After lunch, you travel on one of the most beautiful railways, the **Flåmsbana**. This exciting railway attracts visitors from all over the world, as the scenery includes beautiful fjords, waterfalls, and valleys. After the ride, you return to the hotel for dinner.

**Overnight stay in Flåm or city nearby**  
(minimum 3\* hotel)



## DAY 6 FLÅM / OSLO (300 KM)

Today, you depart to the Norwegian capital of Oslo. Every year on the 10th of December this city hosts the Nobel peace prize award to commemorate the passing of Founder-Inventor Alfred Nobel. Unlike the other four prizes awarded in Stockholm, Sweden, the **Nobel Peace Prize award ceremony** is held in Oslo. You continue with a visit to the famous **Vigeland Sculpture Park**, located inside the Frogner grounds. On display are over 212 bronze and granite statues. The theme of the park is the human condition, illustrating relationships between men and women, adults and children. Not to be missed!

**Overnight stay in Oslo or city nearby**  
(minimum 3\* hotel)







## DAY 7 OSLO / GOTHENBURG / COPENHAGEN (580 KM)

In the morning, the coach heads south for the **Port of Gothenburg**, a major port in Western Europe. On **Götaplatsen** is Swedish sculptor Carl Milles' seven-metre-high statue of the sea god Poseidon, which caused quite a stir when it was unveiled in 1931. Also, a must-visit destination is the fish market hall, **Feskekôrka**, ('fish church' in Swedish), an indoor fish and shellfish market where you can buy all kinds of seafood delicacies caught on the day. You conclude your city tour at the **Gothenburg Cathedral** (Domkyrkan Göteborg), the seat of the bishop of Gothenburg in the Church of Sweden. The journey continues south to arrive in the evening in Copenhagen.

**Overnight stay in Copenhagen or city nearby**  
(minimum 3\* hotel)



### PINK LINE JOINING POINTS

CITY	TIME	PLACE & ADDRESS	
Denmark  Copenhagen	Sunday 09:00	Copenhagen Central Station Meeting Point: by the Main Entrance Address: Bernstorffsgade 16-22, DK-1557 Copenhagen, Denmark (After meetup, we will visit Copenhagen)	
Sweden  Stockholm	Monday 14:00 Tuesday 08:30	Stockholm Central Station Meeting Point: by the Main Entrance Address: Centralplan 15, 111 20 Stockholm, Sweden (On Monday, after meetup, we will visit Stockholm) (On Tuesday, no visit to Stockholm. After meetup, the coach drives to Lillehammer)	
Norway  Oslo	Saturday 08:30	Oslo Central Station Meeting Point: by the Main Entrance Address: Jernbanetorget 1, 154 Oslo, Norge (No visit to Oslo. After meetup, the coach drives to Gothenburg)	

Please note: bus will depart on time at the meeting place. Travel Star is not liable for any delay caused by any passenger. Passenger accepts full responsibility if any expenses occur.



# ◆ PURPLE LINE "A" 7 DAYS TOUR ◆ EVERY SATURDAY FROM MARCH TO OCTOBER ◆ **ENGLAND AND SCOTLAND**

## DAY 1 LONDON

In the early morning, you start a tour of London attractions: **Big Ben, House of Parliament, Westminster Abbey, 10 Downing Street, Whitehall, St James' Park, Buckingham Palace and River Thames.** Enjoy a delicious meal in Chinatown. In the afternoon, you will visit the famous **British Museum**, enter **St Paul's Cathedral** if you have enough time. You can also enjoy the scene of **Tower Bridge and Tower of London** while sitting in the coach. The Tower of London is a historic castle located on the north bank of the River Thames in central London. It has played a prominent role in English history and served variously as a palace, an armoury, a treasury, a prison, the home of the Royal Mint, the home of the Crown Jewels of England and has been the setting of many bloody battles among British Monarchs. You stay overnight in London, where you can experience the dazzling night scene, or head for a **Thames Cruise** or musical with a group of friends.

*Overnight stay in London or city nearby*

## DAY 2 LONDON / CAMBRIDGE / YORK \ (350 KM)

After breakfast, it is time to visit the nation's acclaimed educational institution: **Cambridge University.** In addition to a strong academic atmosphere, Cambridge is where many luminaries started their dreams and hopes for the future with the sight of the pastoral landscapes, picturesque rivers and architecture. The University of Cambridge, a majestic old group of buildings including **King's College and Queens College**, set among the most rural of bridges. You continue your journey to York, a true medieval melting pot of Roman, Saxon and Viking culture. The city is mostly intact from the Middle Ages and shows the rustic side of Britain. You visit **York Minster**, the largest Gothic cathedral in northern Europe. Then you will step up onto York city walls, dating back to Roman times. For those keen to discover little grass-roots shops, there will be time to wander around.

*Overnight stay in York or city nearby (minimum 3\* hotel)*



## DAY 3 YORK / EDINBURGH / PERTH (400 KM)

After leaving York, Edinburgh is next on our places to visit. We are expected to arrive in Edinburgh in the afternoon. Edinburgh is Scotland's compact, hilly capital. It represents the best in Scottish heritage. Wooden barrows of gold single malt whiskey, checked kilts and Scottish bagpipes will make you grow fond of this warm and lively nation of quirky characters. Upon arrival, we first visit **Edinburgh Castle**, set on the stunning view of volcanic rock structures, where once inside we will admire the oldest royal crown and jewellery. We then continue this royal trail with a visit to **Holyrood Palace and the City Hall.** Optional is a visit to JK Rowling's Ivory Café where Harry Potter was authored, to enjoy a cup of coffee. After enjoying in Edinburgh, coach will drive towards the ancient city of Perth, which was once the capital of Scotland.

*Overnight stay in Perth or city nearby (minimum 3\* hotel)*

## DAY 4 PERTH / INVERNESS (LOCH NESS LAKE) / FORT AUGUSTUS / GLENFINNAN VIADUCT / FORT WILLIAM (335 KM)

Today we have fascinating highlights! Home to the famous Loch Ness monster; Inverness, known as the "Northernmost city in the UK". The Loch Ness Monster is Scotland's oldest and enduring myth and legend. Today, everyone can take a boat tour at Loch Ness to discover the truth of the Loch Ness Monster. Then visit the town with the same name as the ancient Roman emperor Augustus; **Fort Augustus.** The town is located at the southernmost tip of Loch Ness, with a very picturesque scenery. Then we head to the **Glenfinnan Viaduct.** The Hogwarts train was made iconic by the protagonist of the movie Harry Potter, they passed through this bridge, which was built between 1897 and 1901. In summer, steam trains can be seen passing by. It is one of the must-see attractions for Harry Potter fans.

*Overnight stay in Fort William or city nearby (minimum 3\* hotel)*







## DAY 5 FORT WILLIAM / NEVIS RANGE MOUNTAIN EXPERIENCE / OBAN / HAMILTON (265 KM)

Today we enjoy Scotland to the fullest. We will revolve around the mountain highlands of **Ben Nevis**, the highest peak in the UK, to explore the beauty of the mountains and the famous Scottish "whisky". During that period smart business men build cable cars in the mountains to transport passengers up to a 650-meter, which is the easiest way to go up the mountains and enjoy the beauty of the peaks. Then we will have a whisky tasting. Scotch whisky has six major producing areas, different soils and geographical history, and the finished products have different styles. The Highlands are rich in barley, so whiskies from this region have a fascinating and unique oily spirit. After fine whisky tasting we head to the Oban town for their well-known seafood and come to the end of Scotland on the tip of your tongue.

*Overnight stay in Hamilton or city nearby (minimum 3\* hotel)*

## DAY 6 HAMILTON / GREтна GREEN / LAKE DISTRICT / MANCHESTER (350 KM)

In the morning, we drive straight to **Lake District**, located in the west side of the north of England. On the way, we will stop in **Gretna Green**, where is a village in the south of Scotland famous for 'runaway marriages' began in 1754. Due to its romantic wedding traditions dating back over centuries, Gretna Green is one of the world's most popular wedding location. After that we continue our journey to Lake District. **The Lake District National Park** is the most visited national park in the United Kingdom. Each year tens of thousands of visitors travel here to see the thousands of years of geological changes reflected in the intricate natural beauty, lakes, valleys, mountains, waterfalls and natural carved out planning. You can choose our optional to join boat cruise of **Lake Windermere**, or hop off to the World of Beatrix Potter Attraction. From then onwards we are driving to Manchester, a fashionable, social buzz and dynamic city. This city is not only wellknown for being a city of sport, the headquarters of Manchester United, but also England's most productive industrial city. Football fans can enjoy a pilgrimage to the Manchester United Old Trafford grounds or catch a training game. Food lovers can pick a scrumptious restaurant in the nearby Chinatown.

*Overnight stay in Manchester or city nearby (minimum 3\* hotel)*







## DAY 7 MANCHESTER / STRATFORD-UPON-AVON / BICESTER VILLAGE / LONDON (380 KM)

A breath-taking drive will take you to the famous English playwright and poet William Shakespeare's hometown, **Stratford-upon-Avon**. This is also where the acclaimed Hollywood blockbuster movie – 'Shakespeare in Love' was filmed. From the cobble-stoned streets to the drinking dens, theatres and road signs, everything is to do with Shakespeare. It is a heaven for those romantically inclined. Our big anticipated outing for today must be the now famous outlet shopping centre – Bicester Village. For your fix of designer clothes, sporting goods, jewellery, household items and children's clothing etc., **Bicester Village** is home to more than 130 fashion and lifestyle boutiques, including Gucci, Armani, Prada, Calvin Klein, Dunhill, DKNY, Burberry, Paul Smith, Bally and so on. Each shop offers savings of up to 60%, all year round. We dare you not to be persuaded.

*Overnight stay in London or city nearby (minimum 3\* hotel)*



### PURPLE LINE "A" JOINING POINTS

CITY	TIME	PLACE & ADDRESS	
 United Kingdom London	Saturday 09:00	St. Pancras Railway Station (Eurostar Station) Meeting point: Starbucks Coffee Shop by station hall Address: Pancras Road, NW1 2QL London, UK	
	Sunday 09:00		
 Scotland Edinburgh	Monday 17:00	Edinburgh Waverley Railway Station Meeting point: Waverley Bridge Entrance Address: Edinburgh Waverley station, EH1 1BB Edinburgh, UK	
 United Kingdom Manchester	Friday 08:30	Manchester Piccadilly Railway Station Meeting point: Burger King by Station hall Address: Piccadilly Station, M60 7RA Manchester, UK	

Please note: bus will depart on time at the meeting place. Travel Star is not liable for any delay caused by any passenger. Passenger accepts full responsibility if any expenses occur.



# ✦ WINTER PURPLE LINE "B" 7 DAYS TOUR ✦ EVERY SATURDAY FROM NOVEMBER TILL MARCH ✦ **ENGLAND AND SCOTLAND**

## DAY 1 LONDON

In the early morning, you start a tour of London attractions: **Big Ben, House of Parliament, Westminster Abbey, 10 Downing Street, Whitehall, St James' Park, Buckingham Palace and River Thames.** Enjoy a delicious meal in Chinatown. In the afternoon, you will visit the famous **British Museum**, enter **St Paul's Cathedral** if you have enough time. You can also enjoy the scene of **Tower Bridge and Tower of London** while sitting in the coach. The Tower of London is a historic castle located on the north bank of the River Thames in central London. It has played a prominent role in English history and served variously as a palace, an armoury, a treasury, a prison, the home of the Royal Mint, the home of the Crown Jewels of England and has been the setting of many bloody battles among British Monarchs. You stay overnight in London, where you can experience the dazzling night scene, or head for a **Thames Cruise** or musical with a group of friends.

*Overnight stay in London or city nearby*

## DAY 2 LONDON / CAMBRIDGE / YORK \ (350 KM)

After breakfast, it is time to visit the nation's acclaimed educational institution: **Cambridge University.** In addition to a strong academic atmosphere, Cambridge is where many luminaries started their dreams and hopes for the future with the sight of the pastoral landscapes, picturesque rivers and architecture. The University of Cambridge, a majestic old group of buildings including **King's College and Queens College**, set among the most rural of bridges. You continue your journey to York, a true medieval melting pot of Roman, Saxon and Viking culture. The city is mostly intact from the Middle Ages and shows the rustic side of Britain. You visit **York Minster**, the largest Gothic cathedral in northern Europe. Then you will step up onto York city walls, dating back to Roman times. For those keen to discover little grass-roots shops, there will be time to wander around.

*Overnight stay in York or city nearby (minimum 3\* hotel)*



## DAY 3 YORK / EDINBURGH / GLASGOW (400 KM)

After leaving York, Edinburgh is next on our places to visit. We are expected to arrive in Edinburgh in the afternoon. Edinburgh is Scotland's compact, hilly capital. It represents the best in Scottish heritage. Wooden barrows of gold single malt whiskey, checked kilts and Scottish bagpipes will make you grow fond of this warm and lively nation of quirky characters. Upon arrival, we first visit **Edinburgh Castle**, set on the stunning view of volcanic rock structures, where once inside we will admire the oldest royal crown and jewellery. We then continue this royal trail with a visit to **Holyrood Palace** and the City Hall. Optional is a visit to JK Rowling's Ivory Café where Harry Potter was authored, to enjoy a cup of coffee. After enjoying in Edinburgh, coach will drive towards the city Glasgow.

*Overnight stay in Glasgow or city nearby (minimum 3\* hotel)*

## DAY 4 GLASGOW / GREYNA GREEN / LAKE DISTRICT / MANCHESTER (360 KM)

In the morning, we drive straight to **Lake District**, located in the west side of the north of England. On the way, we will stop in **Gretna Green**, where is a village in the south of Scotland famous for 'runaway marriages' began in 1754. Due to its romantic wedding traditions dating back over centuries, Gretna Green is one of the world's most popular wedding location. After that we continue our journey to Lake District. **The Lake District National Park** is the most visited national park in the United Kingdom. Each year tens of thousands of visitors travel here to see the thousands of years of geological changes reflected in the intricate natural beauty, lakes, valleys, mountains, waterfalls and natural carved out planning. You can choose our optional to join boat cruise of **Lake Windermere**, or hop off to the World of Beatrix Potter Attraction. From then onwards we are driving to Manchester, a fashionable, social buzz and dynamic city. This city is not only wellknown for being a city of sport, the headquarters of Manchester United, but also England's most productive industrial city. Football fans can enjoy a pilgrimage to the Manchester United Old Trafford grounds or catch a training game. Food lovers can pick a scrumptious restaurant in the nearby Chinatown.

*Overnight stay in Manchester or city nearby (minimum 3\* hotel)*







## DAY 5 MANCHESTER / STRATFORD-UPON-AVON / BICESTER VILLAGE / SWINDON (340 KM)

A breath-taking drive will take you to the famous English playwright and poet William Shakespeare's hometown, **Stratford-upon-Avon**. This is also where the acclaimed Hollywood blockbuster movie – 'Shakespeare in Love' was filmed. From the cobble-stoned streets to the drinking dens, theatres and road signs, everything is to do with Shakespeare. It is a heaven for those romantically inclined. Our big anticipated outing for today must be the now famous outlet shopping centre – Bicester Village. For your fix of designer clothes, sporting goods, jewellery, household items and children's clothing etc., **Bicester Village** is home to more than 130 fashion and lifestyle boutiques, including Gucci, Armani, Prada, Calvin Klein, Dunhill, DKNY, Burberry, Paul Smith, Bally and so on. Each shop offers savings of up to 60%, all year round. We dare you not to be persuaded.

*Overnight stay in Swindon or city nearby (minimum 3\* hotel)*

## DAY 6 SWINDON / BIBURY / BATH / SWINDON (120KM)

Departure in the morning to Bibury (the most beautiful village in England), the group can take a stroll through this small village, take pictures, every angle is like a beautiful oil painting. Then we continue to the ancient city of Bath, home to the Roman baths. The Royal Crescent, which represents the Georgian architectural style. Visit Jane Austen's house, and spend a leisurely afternoon on the banks of the Avon River with an elegant and delicious English afternoon tea.

*Overnight stay in Swindon or city nearby (minimum 3\* hotel)*







## DAY 7 SWINDON / STONEHENGE / WINDSOR CASTLES / LONDON (205KM)

In the morning, we depart to Stonehenge. It is the cultural relic of the world's prehistoric era and the first United Nations World Heritage site in the UK. An unsolved mystery in the archaeological world that attracts 1 million people globally to visit every year. After the tour, we head to Windsor Castle. Windsor Castle is one of the largest and oldest castles in the world. It is also the official residence of the Queen. Inside the house, you can glimpse 900 years of British history. St George's Chapel, which represents Gothic architecture in the castle, is where Prince Harry and Meghan held their Royal Marriage Ceremony. Off to London.

*Overnight stay in London or city nearby (minimum 3\* hotel)*



## WINTER PURPLE LINE "B" JOINING POINTS

CITY	TIME	PLACE & ADDRESS	
 United Kingdom London	Saturday 09:00	St. Pancras Railway Station (Eurostar Station) Meeting point: Starbucks Coffee Shop by station hall Address: Pancras Road, NW1 2QL London, UK	
	Sunday 09:00		
 Scotland Edinburgh	Monday 17:00	Edinburgh Waverley Railway Station Meeting point: Waverley Bridge Entrance Address: Edinburgh Waverley station, EH1 1BB Edinburgh, UK	
 United Kingdom Manchester	Wednesday 08:30	Manchester Piccadilly Railway Station Meeting point: Burger King by Station hall Address: Piccadilly Station, M60 7RA Manchester, UK	

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# ◆ RED LINE 7 DAYS TOUR ◆ EVERY WEDNESDAY THROUGHOUT THE YEAR ◆ GERMANY / NETHERLANDS / BELGIUM / FRANCE / LUXEMBOURG

## DAY 1 FRANKFURT / BONN / COLOGNE / AMSTERDAM (500 KM)

Begins with a leisurely drive north-west from Frankfurt to Bonn, the capital of the former West Germany until reunification. The national government is now in Berlin, but Bonn retains a rich history that is well worth exploring. Discover the city's secrets on an orientation stroll through its streets, walking past highlights such as the Rococo-fronted town hall and Ludwig Van Beethoven Haus, a museum celebrating the life of the much-loved composer. Then it's on to Cologne, where you'll head inside the city's glorious Gothic Cathedral, a UNESCO World Heritage Site. The rest of the afternoon is yours to explore Cologne further, to do a spot of local shopping or to simply relax with a suitably refreshing German brew. After lunch the day is rounded off with a drive into the Netherlands.

*Overnight stay in Amsterdam or city nearby (minimum 3\* hotel)*

## DAY 2 AMSTERDAM / Zaanse Schans / AMSTERDAM (50 KM)

A day of delights begins with a leisurely trip through the Dutch countryside, where you'll get to sample at close quarters some of the things that the Netherlands is traditionally famous for: clogs, cheese and windmills. Call in at the hugely popular model town of Zaanse Schans. Next, you'll head from the quiet countryside to the cosmopolitan city as your journey takes you back to Amsterdam. After visiting a well-known diamond factory, where you'll see the unique cutting techniques that have been practised here since the 16th century, you can take an optional hour-long pre-dinner canal cruise, which is a great way to discover more about this unique European city. After disembarking you'll walk to one of the city's grandest areas, Dam Square, where the Royal Palace is located and the King's birthday celebration takes place. You'll have photo opportunities here, free time for shopping or further sightseeing, and then round the day off with dinner. From mid-March to mid-May the tour will also visit Keukenhof Garden, a 32-hectare seasonal exhibition of beautifully coloured and scented displays of spring flowers - most notably millions of tulips. More information please see: [www.keukenhof.com](http://www.keukenhof.com)

*Overnight stay in Amsterdam or city nearby (minimum 3\* hotel)*

## DAY 3 AMSTERDAM / BRUSSELS / PARIS (500 KM)

After leaving Amsterdam in the morning you'll head south across the border into Brussels, the Belgian capital and political centre of the European Union. On the way, the tour stops to see the distinctive Atomium monument, a cell-shaped structure of stainless-steel spheres and tubes built for the 1958 World's Fair. In the centre of Brussels itself an orientation tour will call in at the exquisite Grand Place, as well as seeing the famous impish Manneken Pis Statue. After some free time, you can try some mouth-watering Belgian delights. Then from Brussels we will head south again across the French border and on to the bright lights of Paris.

*Overnight stay in Paris or city nearby (minimum 3\* hotel)*

## DAY 4 PARIS / VERSAILLES / PARIS (60 KM)

Paris is your oyster over the next two days as you enjoy guided tours around one of the world's most celebrated cities. Your Parisian adventures get off to a spectacular start with a drive along the famous Champs Élysées to the Place de la Concorde, which played such a key part in the French Revolution. You'll also get to see the iconic Arc de Triomphe here too, the imposing monument that sits near the western end of the avenue and commemorates the fallen of the revolution and Napoleonic wars. You'll take in another significant historical building next as you head to L'Hôtel National des Invalides, where Napoleon's tomb is located, followed by a stop at the most legendary of all Paris's icons: the Eiffel Tower. You can either take time to explore the neighbourhood and have some lunch or scale the Eiffel Tower. Choice is yours. Finally, you'll travel on the coach out through the Parisian suburbs to the splendid Palace of Versailles, the vast regal château that was the residence of the royal family until the start of the revolution in 1789. Today the palace is another popular Parisian attraction. In the evening, you can enjoy one of our optional Paris evening shows. Due to a limited daily access control in the Palace of Versailles, customers who strongly request to visit this palace to book tickets online in advance at <https://en.chateauversailles.fr/plan-your-visit/tickets-and-prices>

*Overnight stay in Paris or city nearby (minimum 3\* hotel)*

## DAY 5 PARIS

The second day of your Parisian experience begins with a visit to the Louvre, one of the world's greatest art museums. Here you'll set your eyes upon some of history's most famous masterpieces, including the Venus de Milo, Winged Victory of Samothrace (also called Nike of Samothrace), and Leonardo da Vinci's Mona Lisa. Opt for a guided gallery tour, which will enhance your experience and allow you to browse through hundreds of works in just a few hours. You can then take a leisurely cruise along the river Seine, a great sightseeing option that offers splendid views of iconic Parisian landmarks, including Notre-Dame Cathedral and Pont Alexandre III. After an exhilarating morning of walking the gallery corridors, replenish your energy levels with lunch in the museum before heading to the area surrounding the Palais Garnier, Paris's opera house. Afterwards, you have an option of having a French 4 course dinner and show experience or spend time shopping at the legendary department stores Galeries Lafayette. Due to a limited daily access control in the Louvre Palace, to avoid disappointment, we recommend customers who strongly request to visit this palace to book tickets online in advance at <https://www.ticketlouvre.fr/louvre/b2c/index.cfm/calendar/eventCode/MusWeb> - Visit time: 12:30 - 2:30pm

*Overnight stay in Paris or city nearby (minimum 3\* hotel)*







## DAY 6 PARIS / REIMS / LUXEMBOURG RG (420 KM)

The Red Line tour leaves from Paris for a delightful scenic journey through the rolling countryside of the Champagne region, famous the world over for the sparkling white wine produced here. Enjoy seeing the historic attractions of provincial capital Reims, including the city's cathedral – a key national heritage site, where coronations of French kings took place from the 11th century onwards. History and tradition are equally evident in your next location: Luxembourg, the world's only remaining Grand Duchy. After arriving in refined Luxembourg city, you'll be introduced on foot to the main places of interest, including the Place de Constitution and Pont Adolphe, before having time for further exploration on your own.

*Overnight stay in Luxembourg or city nearby (minimum 3\* hotel)*

## DAY 7 LUXEMBOURG / TRIER / KOBLENZ / RUDESHEIM AM RHEIN / FRANKFURT (400 KM)

Today we leave Luxembourg behind and head across another European border into Germany. The first stop is historic Trier, Germany's oldest city and the birthplace of Karl Marx. You'll have the chance to see from the outside the house where the influential philosopher was born, which now functions as the Karl Marx Haus museum. Your walking tour then takes you into the centre of Trier; here you can look around the city's impressive cathedral, where the celebrated Holy Robe – said to be the tunic of Christ – is preserved and occasionally displayed. Trier is also known as 'The Second Rome' (Constantine served as an administrator here for 10 years), and significant legacies of the once-great empire remain today. The highlight is undoubtedly Porta Nigra, the best-preserved Roman city gate north of the Alps, which you'll get to see and photograph. After an exciting morning in Trier, you'll drive on to Koblenz, famous as the location of the confluence of the Rhine and Mosel rivers. Here you have the option of indulging in a relaxing lunch alongside the water, then afterwards you can also choose to add on a scenic Rhine boat cruise for some memorable city vistas. Back on dry land you'll drive through the wine-making town of Rüdesheim. Then it's on to Frankfurt am Main, where you'll discover the delights of Römerberg, a charming plaza with a distinctive medieval town hall as its centrepiece.

*Overnight stay in Frankfurt or city nearby (minimum 3\* hotel)*

### RED LINE JOINING POINTS

CITY	TIME	PLACE & ADDRESS	
 Netherlands Amsterdam	Wednesday 08:30	Schiphol International Airport Amsterdam Meeting Point: Arrival Hall, Burger King Restaurant Address: Schiphol, Amsterdam Note: on Wednesdays we will not visit Amsterdam. After meetup, the coach drives directly to Brussels.	
 Belgium Brussels	Wednesday 13:45	Brussels Central Station (Gare Bruxelles-Central) Meeting Point: Main Entrance Address: Keizerinlaan, 1000 Brussels Note: after meetup we will not visit Brussels. The coach drives directly to Paris.	
 France Paris	Thursday 10:00	Avenue des Champs Elysees Meeting point: La Brioche Dorée Restaurant Address: 144 Avenue des Champs Elysees, 75008 Paris (nearby Arc de Triomphe) Metro: Line 1 Stop: George V Exit Avenues Des Champs Elysees Note: after meetup we will have a city orientation in Paris (and Versailles)	
	Friday 09:30	Opera Paris Meeting point: right side corner of Opera Paris Address: Place de l'Opera, 75001 Paris Metro: Line 3, 7 & 8 Stop: Opera Note: after meetup, we will visit Louvre Museum	
	Saturday 08:45	Paris Place d'Italie Meeting point: McDonalds Restaurant Address: 211 Boulevard Vincent Auriol, 75013 Paris Metro: Line 5, 6 and 7 Stop: Place d'Italie Exit 3 / Vincent Auriol Interchange point for Red & Green Line Note: after meetup we will not visit Paris. The coach drives directly on to Reims.	
 Luxembourg Luxembourg	Saturday 18:30	Luxembourg Central Station (Gare de Luxembourg) Meeting point: main entrance Address: Place de la Gare, 1616 Luxembourg Note: after meetup we will not visit Luxembourg. The coach drives directly to the hotel.	
 Trier Germany	Sunday 09:45	Porta Nigra Trier Meeting point: Main Entrance Address: Porta-Nigra-Platz, 54290 Trier, Germany Note: after meetup we will not visit Trier. The coach drives directly to Koblenz.	
 Germany Frankfurt	Monday 08:30	Frankfurt am Main Central Station (Frankfurt Hauptbahnhof) Meeting point: main entrance Address: Am Hauptbahnhof, 60329 Frankfurt am Main Interchange point for Red & Blue Line Note: after meetup we will not visit Frankfurt. The coach drives directly to Bonn.	
 Germany Cologne	Monday 14:30	Cologne Central Station (Köln Hauptbahnhof) Meeting Point: Main Entrance Address: Marzellenstraße, 50667 Köln Note: after meetup we will not visit Cologne. The coach drives directly to Amsterdam.	
 Netherlands Amsterdam	Tuesday 08:30	Schiphol International Airport Amsterdam Meeting Point: Arrival Hall, Burger King Restaurant Address: Schiphol, Amsterdam Note: on Tuesdays, after meetup, we will visit Amsterdam.	

Please note: bus will depart on time at the meeting place. Travel Star is not liable for any delay caused by any passenger. Passenger accepts full responsibility if any expenses occur.





◆ **YELLOW LINE 7 DAYS TOUR** ◆ **EVERY SATURDAY THROUGHOUT THE YEAR** ◆  
**SPAIN AND PORTUGAL**

## DAY 1 MADRID / ZARAGOZA (320 KM)

The Yellow Line tour starts from the capital of Spain, Madrid, where you will pass by the Cibeles Fountain, and then arrive and visit Plaza Mayor, Piazza di Spagna, and Royal Palace of Madrid. **The Royal Palace of Madrid** was built by the Spanish Royal Family, showing the magnificent and splendid former empire and its historical grandeur. Then you'll arrive at the Puerta del Sol, a public square in Madrid. You can find the Km 0 square tile on the pavement, which represents the Puerta del Sol, the centre of the radial network of Spanish roads. In the afternoon, we say farewell to Madrid and head to Zaragoza. After arriving in Zaragoza, you'll visit the **Basilica of Our Lady of the Pillar**, which is a Roman Catholic Church in the city. The Basilica venerates the Blessed Virgin Mary, praised as "Mother of the Hispanic People". It is reputed to be the first church dedicated to Mary in history. There are a lot of coffee shops and restaurants around the Basilica.

*Overnight stay in Zaragoza or city nearby  
(minimum 3\* hotel)*

## DAY 2 ZARAGOZA / BARCELONA (300 KM)

In the morning, you will drive directly to the Spanish warm and charming coastal city of Barcelona. After arrival you will visit the **Columbus Monument** and **Las Ramblas**, followed by the **Sagrada Família**, which is a large Roman Catholic Church in Barcelona, designed by Spanish architect Antoni Gaudí. Gaudí's unique, colourful, fairy tale decorations can be seen throughout the city and makes the place feel like a fantasy of the artist's mind. Then it's on to a photo stop at Camp Nou, a football stadium in Barcelona, which has been the home of FC Barcelona since its completion in 1957. You'll also visit Estadi Olímpic Lluís Companys, the main stadium for the 1992 Summer Olympics located in Montjuïc, a large hill to the southwest of Barcelona, which overlooks the city. The remaining time is spent in the bustling Plaza Catalunya, where you can have free time and do some shopping.

*Overnight stay in Barcelona or city nearby  
(minimum 3\* hotel)*



## DAY 3 BARCELONA / VALENCIA / ALICANTE (525 KM)

After having breakfast at the hotel, you'll leave Barcelona for Spain's third largest city, Valencia. In Valencia's history, the city was celebrated as the gateway to the Mediterranean. It's commercially and culturally rich, with Moorish and Arab culture and food. Although today's Valencia is less prominent, it's still an important city for large commerce exhibitions and trade fairs to be held in throughout the year. Upon arrival, you will visit the **Modernisme Plaza** of the City Hall of Valencia, **Valencia's Ancient City Gates** and the **Valencia Cathedral**, where the true Holy Grail is preserved. After the tour the day is rounded off with a drive into Alicante.

*Overnight stay in Alicante or city nearby  
(minimum 3\* hotel)*

## DAY 4 ALICANTE / GRANADA (485 KM)

In the morning, you depart for the city of Granada on the plateau of the **Andalusian province**. This historic city has been ruled by the Visigoths and Arabs. It became the last stronghold of the Arab dynasty during its eight-hundred-year-long rule of the Iberian Peninsula. In the 15th century, King Ferdinand successfully expelled the Arabs and managed to unite Spain. You will have a picture moment in front of **the Alhambra**, a Moorish citadel and palace, also known as the **Red Palace**. Then you will continue to tour the **old city of Granada**, with its exquisite and delicate architecture.

*Overnight stay in Granada or city nearby  
(minimum 3\* hotel)*







## DAY 5 GRANADA / SEVILLE (240 KM)

In the morning, the tour will go northbound to the largest city of the autonomous region of Andalusia, Seville. This city was the capital of the Muslim dynasty, considered to be the guardian angel of culture in Andalusia and the **birthplace of the flamenco dance**. Seville is the primary setting of many operas, of which the best known is Bizet's Carmen. As the fourth largest city in Spain, it has hosted the Universal Exposition of Seville in 1992. Upon arrival, you will visit the **Seville Cathedral**, the largest Gothic cathedral and the third-largest church in the world. Its completion dates back to the early 16th century and now the cathedral halls serve as the **Royal Chapel**, the burial place of the kings for over a century. **The tomb of Christopher Columbus**, who discovered the New World, is also in the church as a credit to the great navigator. From there onwards you will see the **Alcázar of Seville**, which used to be a Muslim palace and a Spanish Royal Palace. The upper levels of the Alcázar are still used by the royal family as the official Seville residence today, which makes it the oldest royal palace still in use in Europe. It was registered in 1987 by UNESCO as a World Heritage Site, along with the **Seville Cathedral**. We will walk to Santa Cruz, Torre del Oro (the Tower of Gold) and **Maria Luisa Park**, where the 1992 World Expo was located. In **Plaza de España** (Spain Square), you can admire crafted porcelain paintings, detailing the history and elegance of historical Spain. If possible, your tour guide will add an optional excursion to **Mijas and/or Ronda**.

*Overnight stay in Seville or city nearby  
(minimum 3\* hotel)*

## DAY 6 SEVILLE / LISBON (460 KM)

Today the tour departs for the capital and the largest city of Portugal, Lisbon. You are expected to arrive in Cabo da Roca (Cape Roca) in the afternoon. This is the most western extent of mainland Portugal and continental Europe. At the cape, you can see the enormous Atlantic Ocean surrounded by endless scenery. Don't forget to buy the remembrance certificate to prove that you once set foot on the west point. Later we will head back to the Lisbon city centre and visit the **Belém Tower** and **Jerónimos Monastery**, both were classified a UNESCO World Heritage Site. The Belem Tower was important during the Age of Discovery, as this was the place where the ships would depart. The Jerónimos Monastery is one of the most prominent examples of Portuguese Late Gothic Manueline style of architecture in Lisbon. You will pass through the **Marquis of Pombal Square** and then stop at

the **Rossio Square** for some free time. Those who are interested in Portuguese custard tarts can taste the authentic ones at a century-old bakery.

*Overnight stay in Lisbon or city nearby  
(minimum 3\* hotel)*

## DAY 7 LISBON / TOLEDO / MADRID (675 KM)

Today we will drive back to Madrid via **Toledo**, a World Heritage Site declared by UNESCO in 1986 for its extensive cultural and monumental heritage. This old city is located on a mountaintop, surrounded on three sides by a bend in the Tagus River, and contains many historical buildings. By strolling across the city, overlooking the Alcázar of Toledo and visiting the grand structure of the Toledo Cathedral, you will feel the bustling of Spain in the old time. Then take a well-earned rest as you sit back, drive through the breathtaking landscape of Spain and enjoy its rich palette of colours in natural surroundings, while you journey to Madrid.

*Overnight stay in Madrid or city nearby  
(minimum 3\* hotel)*



### YELLOW LINE JOINING POINTS

CITY	TIME	PLACE & ADDRESS	
 Spain Madrid	Saturday 09:00	Los reyes españoles de la plaza de Oriente Meeting Point: at the statues Address: Calle de Bailén 17, 28013 Madrid (After meetup, we will visit the city Madrid)	
 Spain Barcelona	Sunday 12:30	Plaza de Catalunya "Plaza de Cataluña" Meeting Point: by Hard Rock Café Address: Plaza de Catalunya 21, 08002 Barcelona (On Sunday, after meetup, we will visit Barcelona) (On Monday, no visit to Barcelona. After meetup, the coach drives to Valencia)	
	Monday 09:00		
 Spain Valencia	Monday 16:30	Estacio del Nord "North Railway Station" Meeting Point: by the Main Entrance Address: Calle Xativa 24, Valencia 46007 (No visit to Valencia. After meetup, the coach drives to Alicante)	
 Portugal Lisbon	Thursday 19:00	Estação do Rossio Railway Station Meeting Point: Rossio by the Main Entrance Address: Estação do Rossio, Lisboa (No visit to Lisbon. After meetup, the coach drives to the hotel)	

Please note: bus will depart on time at the meeting place. Travel Star is not liable for any delay caused by any passenger. Passenger accepts full responsibility if any expenses occur.



# 8D7N AMAZING ICELAND

## HIGHLIGHTS

- Fully escorted tour around Iceland's Ring Rd
- Explore two national parks
- The Golden circle including Þingvellir, Geysir & Gullfoss
- Mývatn Nature Baths, including towel
- Visits to small local museums, cultural experiences and soft adventures
- Visit to Icelandic horse stables & geothermal greenhouse
- 2x evenings with Northern Lights Program (from September to mid-April).
- Boat trip on Jökulsárlón glacial lagoon from May through September
- Optional whale watching in Akureyri in the morning of day 3, April through October

## DAY 1 ARRIVAL DAY

Individual transfer by Flybus shuttle bus from Keflavik airport to your accommodation in Reykjavik. You may explore Iceland's capital city on your own if time allows.

### Overnight Location:

Icelandair Hotel Natura, Reykjavik.  
Dinner is on your own. (50km / 31mi)



## DAY 2 VOLCANO CRATER / FJORDS & MOUNTAINS

At 09:00, meet our tour guide and depart from Icelandair Hotel Natura. Travel west along the scenic Hvalfjörður fjord and the town of Borgarnes. Easy hike on Grábrók volcano crater in the middle of a greenish lava field. Further north stop at the turf church of Viðimýri and then continue along scenic fjord landscape and over several mountain passes until we reach Akureyri, the capital of North Iceland. The overnight location at Akureyri allows you to walk around the town.

### Overnight Location:

Icelandair Hotel Akureyri, Akureyri.  
Breakfast included. Lunch & dinner is on your own. (415km / 258mi)

## DAY 3 CAPITAL OF NORTH ICELAND / LAKE MÝVATN / GEOTHERMAL BATHS

In the morning, explore the town of Akureyri, also called the capital of North Iceland, and admire the panoramic view over the Eyjafjörður fjord. From April-October, there are optional whale watching tours available from 09:00-12:00 am; see <https://www.whalewatchingakureyri.is>. In the afternoon, travel to Goðafoss, the waterfalls of the Gods. Then explore Lake Mývatn, known as a geological wonderland and for its abundant birdlife. See the strange lava formations at Kálfaströnd, the pseudo craters at Skútustaðir and the tephra cone Hverfjall. Finally, end the afternoon relaxing in the geothermal Mývatn Nature Baths with a fantastic view over the whole area. \*\* There is a possibility of seeing the Northern Lights during the evening from September to mid-April.

### Overnight Location:

Sel Hotel Mývatn / Icelandair Hotel Mývatn.  
Breakfast included. Lunch & dinner is on your own. (120km / 75mi)

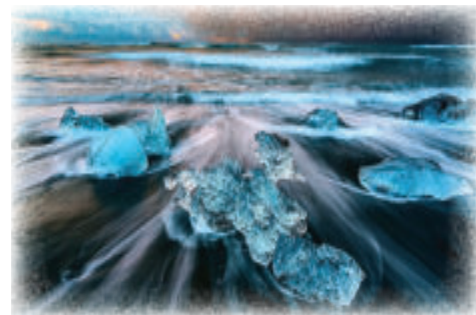


## DAY 4 LAVA LABYRINTH / HOT SPRINGS & TRAVEL EAST

In the morning, walk in the lava labyrinth at Dimmuborgir, "the dark castles", hoping to get a glimpse of the trolls who are said to live there. In the afternoon, visit the hot spring area of Námaskarð with bubbling mud pools and steaming solfataras. Head through the uninhabited highlands and moon-like surroundings to East Iceland. From June to August, the tour includes a detour to the powerful waterfall Dettifoss.

### Overnight Location:

Icelandair Hotel Hérað / Álfheimar Country Hotel.  
Breakfast included. Lunch & dinner is on your own. (250km / 155mi)







## DAY 5 EAST FJORDS

It's a day to admire the dramatic fjord landscape and its tiny fishing villages at the end of twisty roads in the East Fjords and, on the route, visit an attractive stone and mineral collection. Then, in the afternoon, see Vatnajökull – Europe's biggest glacier visible all over Southeast Iceland. There is a possibility of seeing the Northern Lights during the evening from September to mid-April. Please note that the itinerary on this specific day can change due to seasonal factors, such as daylight.

### Overnight Location:

Hotel Höfn / Fosshotel Glacier Lagoon.  
Breakfast included. Lunch & dinner is on your own.  
(260km / 161mi)



## DAY 6 VATNAJÖKULL NATIONAL PARK / GLACIER LAGOON / DIAMOND BEACH & SOUTH COAST

Start the day with a stop at Jökulsárlón, a glacial lagoon filled with floating icebergs, and explore the extraordinary site where you might see seals swimming in arctic waters. A boat tour between floating icebergs is included in the program from May through September. You can walk on the so-called Diamond Beach across the street, where large icebergs get stranded. Travel along the southern part of the glacier Vatnajökull and get a glimpse at Europe's second-largest national park, which has Iceland's highest mountains, an alpine environment, and Europe's largest glacier. In the afternoon, a beautiful drive with many natural wonders awaits us as we head across the south coast, overlooked by mountainous cliffs, glaciers and waterfalls. Stroll along the black lava beach of Reynisfjara near Vík. In the small village of Skógar, there is Skógafoss waterfall which is 60 meters high and is one of the most impressive waterfalls in the country. Iceland's past comes alive at one of Iceland's finest museums, the Skógar folk museum, with its turf houses assemblage of traditions of territorial relics on display. Continue to the high but narrow Seljalandsfoss waterfall, which plunges over the mountain. An exciting trail goes behind the fall – if you are prepared to get wet! There is a possibility of seeing the Northern Lights during the evening from September to mid-April. Please note that the itinerary on this specific day can change due to seasonal factors, such as daylight.

### Overnight Location:

Hotel Eyjafjallajökull / Stracta Hotel Hella.  
Breakfast included. Lunch & dinner is on your own.  
(380km / 235mi)

## DAY 7 ICELANDIC HORSES / GOLDEN CIRCLE

Explore classics today as we travel the route of the Golden Circle sights. Start the day at Friðheimar, where you learn about the Icelandic horse, its unique qualities and history and visit a geothermal greenhouse. Later on, see steam from the Geysir geothermal fields as we arrive. There is a variety of hot springs and bubbling pools. The original geyser is now dormant but has been replaced by Strokkur, "the Churn", which erupts at 5-7 minute intervals. Continue to Gullfoss, "the golden falls", a double waterfall that tumbles 32 meters into the Hvítá river and attracts travellers in summer and winter. Travel inland to Thingvellir National Park, a UNESCO World Heritage site. As we return to Reykjavik, we will take you for a short city tour to show highlights of the world's northernmost capital. Northern Lights: From September to mid-April, optional Northern Lights evening tours can be booked at the lobby of your hotel, should weather conditions be favourable.

### Overnight Location:

Icelandair Hotel Natura, Reykjavik.  
Breakfast included. Lunch & dinner is on your own.  
(160km / 99mi)

## DAY 8 DEPARTURE DAY

Individual transfer by Flybus shuttle from your accommodation in Reykjavik to Keflavik airport.

**Breakfast included. (50km / 31mi)**

### NOTE:

*Itineraries may be subject to change at short notice during severe weather conditions and certain outdoor activities/day trips may be cancelled during the winter season in Iceland. In these rare cases, where situations of force majeure apply, excursions/activities cannot be refunded but the local guides will try their best to find reasonable alternatives where and whenever possible. Accommodations are subject to change.*



# TERMS & CONDITIONS

TEL: 6438 5633  
Travel Star Pte Ltd, 1 Park Road, People's Park Complex, #02-12, Singapore 059100

## TRAVEL STAR PTE LTD SERVICE ASSURANCE POLICY

Dear Customer,  
You are deemed to have read, understood and accepted the following terms and conditions (collectively called the Service Assurance Policy). For purposes of clarity, shall be referred to as "The Company" in this Policy.

### 1. Commitment to Service Quality Excellence

We adopt a mindset of quality excellence and innovation so that our level of service to our Customers will continually be enhanced.  
We provide reliable services that meet or exceed expectations of our Customers.  
We ensure that the services we provide are of satisfactory quality as defined in the Sales of Goods Act S14 (2), Consumer Protection (Fair Trading) Act and Lemon Law.

### 2. Professional Ethics

The Company adopts fair and ethical business practices as well as accurate marketing communications at all times.

### 3. Reservation, Deposit and Full Payment

Reservations can be made by you anytime during business opening hours.

#### Tour

A deposit of 50% of the total tour fare is required upon reservation.  
Payment of deposit does not constitute the confirmation of the tour. All group packages are subjected to a minimum group size (as determined by the company) in order for confirmation to take effect and for the departure date to be finalized.  
Full payment is required not less than 14 days prior to departure. If full payment is not received 14 days or less prior to departure, the company reserves the right to forfeit the deposit and cancel the reservation.

#### Air Tickets

A non-refundable deposit, whose amount, will depend on the type of air ticket purchased and the airline chosen, is required for the reservation of air tickets. This will be made known at the time of purchase and a receipt will be issued for this deposit and the balance indicated to be paid within the stipulated period.

#### Group Tickets

A non-refundable deposit, whose amount, will depend on the type of air ticket purchased and the airline chosen, is required for the reservation of group tickets. This will be made known at the time of purchase and a receipt will be issued for this deposit and the balance indicated to be paid within the stipulated period. The materialization for this group will also be indicated for the agreed price.

### 4. Cancellation on By The Customer

Customers are allowed to cancel the reservation in writing, at any time prior to the departure date. However, cancellation fees will apply and the cancellation fee is computed based on the length of notice period prior to the departure date. Please note that the cancellation fee is a percentage of the total tour fare.

The cancellation charges as well as corresponding refund component are indicated below:

Cancellation Notice	Cancellation Fee per Person
From the time of booking to:	(percentage of total tour fare)
Upon Customer's Confirmation	30%
Less than 21 days prior to departure	50%
Less than 14 days prior to departure	75%
Less than 07 days prior to departure	100%

Customer shall receive the refund (or payment made by cash and cheque), if applicable, not later than 14 working days upon the company receiving the written notice of cancellation and when no documents have been issued prior to the cancellation notice. However, when documents have been issued, prior to the cancellation notice, all refund, if applicable, to the customer will be made not later than 30 working days or subject to the time taken by the Third Party or Credit Card Company to process the non-cash or cheque refund. Where packages are non-refundable, this will be made known to the customer at the time of purchase.

### 5. Cancellation By The Company

Please note that the Company is acting as an agent for services rendered. Even after deposit or full payment has been made, all arrangements are still subject to final confirmation. If for some unforeseeable circumstances the arrangement cannot be finalized and the tour reservation has to be cancelled, the Company will endeavour to notify the Customer at least one (1) week before departure date. The Company also reserves the right to cancel any tour prior to the date of departure for whatever reason including, but not limited to, insufficient number of participants. Should any of the above happen, the entire payment shall be refunded to the Customer without further obligation on the part of the company. The Company may however, recommend alternative tours to the same or some other destinations. Should the Customer decide not to accept the alternatives, all monies paid shall be refunded in full by the Company without further obligations.

The Company shall also not be held liable for any contingent costs incurred by the Customer arising from the cancellation. Customer shall receive the refund not later than 7 working days upon the company notifying the Customer of the tour cancellation.

### 6. Cancellation By Third Parties

There will be a administration fee of \$5100 charge per person for cancellation due to closure of facilities by local government, closure of airports, non-availability of specific tourist destinations and itinerary disruption due to natural disasters.

However, cancellation fee will not apply if Customer transfers the booking to an alternative destination or decides to postpone the trip to a later date. Any difference in the new fee due to the change shall be borne by the customer. The fee that has been postponed to another date shall be made within 12 months from the cancellation notification date.

### 7. Refund Policy on Used Portion

#### Tour

No refund or exchange can be made for any unused portion of the tour or flight.

#### Air Ticket

Any refund will depend on the type of ticket purchased and the airline terms and conditions. This will be stipulated on the ticket and made known to the customer at the time of purchase. There will be a Service Charge of \$5100.

### 8. Refund Policy - Payment Mode

Please note that all refunds shall be made out in the original form of payment except for NETS.  
For customers who paid by NETS, refund will be made out by cheque less a 1% NETS processing charge payable by the customer.  
Refund for payment made by credit card can only be made after 30 working days with a credit to the Credit Card account, if customer requests for cheque refund instead of a credit to the credit card account, there will be a service charge of 3% of amount paid, payable by the customer.  
In summary, all refund shall be made out in the form of cheque (in

cases of payment made by cash or cheque) or a credit to the credit card account, in the case of payment made by credit card.

### 9. Amendment to Reservations and Amendment Fees

#### Amendment to Tour Itinerary

Customers may wish to amend specific components, where applicable, within the tour itinerary (for example, upgrading of hotels, signing up for optional tour itineraries etc). All requests for amendments must be made in writing within 7 days upon customer's confirmation to the Tour package.

The Company will revert to the Customer within 5 working days upon receiving written notice of the request for amendment.

#### Amendment Fee

The Company reserves the right to charge an amendment fee of \$30 per person for each amendment requested for by the Customer. This fee will exclude all other charges imposed by the Airlines/Suppliers.

### 10. Extension of Stay/Deviation from Tour Itinerary

Extension of stay/deviation from tour itinerary may be permitted at the end of the tour, subject to a maximum veridly and restrictions of air ticket seat confirmation, airlines' terms and conditions and availability of hotel prior to commencement of tour. It is the Customer's responsibility to hold firm confirmation for the return flight. When extension of stay/deviation from tour itinerary cannot be confirmed 3 weeks prior to the group departure date, Customer is deemed to be taking the original tour schedule. All extra costs incurred to process the extension/deviation, for example, administrative fees, will be borne by the Customer.

Extension of stay/deviation from tour itinerary will be at Customer's own expense and transfer to airport will not be provided.

The air ticket issued is a special ticket, restricted to a specific airline only. It is non-negotiable, non-endorsable, non-refundable, non-transferable and non-reusable. Any alteration in routing or dates by the Customer is at his/her own risk. The Company and its associated agent shall not be held responsible for any inconvenience caused and extra expense incurred. No refund will be made for any unused air ticket, accommodation, meals or sightseeing, in part or in full.

### 11. Travel Documents, Travel Insurance and Travel Vouchers

#### Travel Documents

It is the Customer's responsibility to ensure that his/her international passport has a validity of at least 6 months from the date of departure. Relevant visas and vaccinations may be required. Cancellation fees apply for any cancellation due to non-approval of visas or other reasons as stated above.

Singapore permanent residents are to bring along a valid exit permit when travelling. For foreign passport holders, it is the Customer's responsibility to hold valid re-entry visas.

The Company shall, whenever possible, assist the Customer in obtaining the necessary visas. Service and visa fees will be borne by the Customer. The Company does not guarantee the approval of the visa application. If for some reason, application for visa or exit permit is rejected, the Customer must notify the Company at least 30 days prior to the departure date. Administrative fees will apply. If notification is less than 30 days, the relevant cancellation charge as stated above will apply.

The Company cannot be held responsible for any expenses, reimbursement or refund of any tour fare if Customer is refused entry by any country on the tour for whatever reasons including lack of necessary visa/documentation.

Travel vouchers, if and when issued will be subject to terms and conditions stated for redemption purposes.

#### Travel Insurance

Purchase of travel insurance is strongly recommended with respect to unforeseen circumstances such as trip/cancellation, curtailment, personal baggage loss, personal accident, injury, illness, medical/hospitalization, flight delay, theft and other insurance coverage deemed necessary by the customer. Under no circumstances shall the Company be construed as a carrier under contract for safe carriage of Customer or his/her baggage/belongings. The Company's representative will be pleased to assist in the enquiries of any travel insurance and related matters.

### 12. General Matters relating to Tours

#### Accommodation

In the event the accommodation booked or requested for is not available, every effort will be made for an alternative in another accommodation of similar standard. This is subject to confirmation and availability. If the preferred hotel is not available, the customer is required to pay the difference if the alternative hotel booked is of a higher price.

#### Special Requests

If there are any requests regarding special meals, dietary requirements, adjoining rooms and so on, please inform the Company when making a reservation. Such requests are subject to confirmation and availability.

#### Seat Allocation

For the convenience of all members of the group, Customers are requested to rotate their seating arrangements on the coach during the period of the tour. Please cooperate when called upon to do so by the tour leader/guide.

#### Purchases During Tour

It is the responsibility of customer for all personal goods purchased during the tour. The company is not responsible to request for refund on behalf of the customer.

### 13. Pricing Policies

The Company ensures accuracy in all its pricing policies.

#### Tour Fare for Group Tours Only

Tour fares are based on current airlines, service prices, government tax and exchange rates, applicable at time of print or quotation and are subject to change with or without prior notice.

#### Tour fare includes:-

- Return economy class group tour air ticket
- Return airport transfers (airport/hotel/airport)
- Hotel accommodation on twin-share basis
- All meals, where applicable, as specified in the itinerary. If selected carrier's flight time does not allow for certain meals to be taken, there shall not be any refund for meals not consumed.
- Baggage allowance as stipulated by the airline.

#### Please note the following:

- When booking triple-share rooms, the third bed may be a "roll-away" bed.
- Single room occupancy is at additional cost.

Tour prices are for payments specifically indicated in the

### tourbooking form. The tour price excludes:-

- a. Airport Taxes
- b. Visa Fees
- c. Travel Insurance
- d. Custom User Fees
- e. Laundry
- f. Excess Baggage Charges
- g. Beverages
- h. Room Service
- i. Gratuities to driver, tour leaders, and others
- j. Tips to hotel porters and
- k. All payments of a personal or like nature

Special request and payment from customer will be indicated in the tourbooking form.

#### Child Fare

Children below twelve (12) years as on the date of return is eligible for child fare. Child fare is based on sharing a room with two (2) adults. There will be an additional cost for a child sharing one room with an adult.

#### Infant Fare

Infant below twenty four (24) months as on the date of return is eligible for infant fare.

#### Price Policy Relating To Promotions

We do accord discount and other form of promotional pricing. Hence it is our policy to display all service charges including such discounts or promotions.

#### Payment Scheme for Reservations

Payment can be made in full or by way of a deposit followed by the balance of payment. Please refer to Section 3 for further elaboration.

#### Payment Mode

Payments by Customers can be made via Cash, NETS, ATM Transfer, Internet Transfer, Telegraphic Transfer and Credit Card. There are reflected in our Sales Invoices and Communications Materials.

We will also clearly indicate any service fees and additional charges for extra services that may be incurred by the Customer. We will avoid over/under charging and ensure correct change is given.

#### Delivery Services

The Company provides delivery of documents to Customers upon request. Such service is provided at \$20 - \$50 per delivery, depending on distance.

#### Receipts

We shall issue you a detailed receipt for each and every payment made to the Company.

#### 14. Feedback Mechanism

We welcome your feedback anytime and should you have any issue of concern, please contact us immediately. Our feedback channels include:

- Face-to-face feedback
  - Telephone communication at 65-6438 5633, Mondays to Fridays from 9.30 am to 6.30pm, Saturdays from 10.00 am to 6pm, Sundays & Public Holidays from 12.00pm to 6.00pm.
  - Written feedback via email to: feedback@travelstar.com.sg
- We will investigate and act to resolve areas of concern. Our interim response is within 3 working days. Depending on the complexity of the case, our time taken to resolve the complaint is within 18 working days. If we are unable to solve the complaint amicably, we are prepared to appear in CASE or NATAS mediation or any other mediation channels for the proper closure of the complaint.

### 15. Marketing Communications

In respect of marketing communications, we ensure that the brochures we provide contain sufficient and accurate information on Prices, Quality, Availability and Terms of sales. We do engage in lucky draws and other forms of competition promotions together with our partners and Suppliers.

### 16. Confidentiality

We will safeguard, according to strict standards of security and confidentiality, any information the Customer share with the Company. The Company will limit the collection and use of Customer's personal particulars/information to the minimum and for the sole purpose of completing the transaction as well as facilitating the smooth delivery of services. Every effort shall be made to ensure that the integrity of the Customer's personal particulars and confidential information entrusted to the Company are not compromised unless required to by law. The Company also undertakes not to divulge the Customer's personal information to any unauthorized third party without his/her prior written consent.

### 17. Rights and Disclaimers relating to Tours

The Company and its associates act only as an agent for the transportation companies, hotels and other principals for the Company's programmes. As such, the Company and its associates accept no responsibility for injuries, damage, accident, loss, delay, theft, quarantine, customs regulations, strike, changes in itinerary, deportation, or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may be caused to person or property. Any losses and expenses incurred are the responsibility of the Customer. Please note that possession of proper and valid documents is the sole responsibility of the Customer. The Company reserves the right to alter itineraries, travel arrangements, hotel arrangements etc. if it is deemed necessary or in the event of force majeure.

The Company reserves the right to require any individual to withdraw from the tour if his/her act of conduct is deemed detrimental to or incompatible with the interest, harmony and welfare of other tour members and the tour as a whole. The Company shall be under no further liability transfer to any such individual. No tour leaders/guides or other employee or agents of the Company are authorized to commit the Company to any liability whatsoever and the Company will not be bound by any statement or representation unless in writing and signed by a management executive of the Company.

The Company reserves the right to take photographs and films of Customers while on tour with the Company to be used for brochures advertising or publicity materials. Written consent will be sought from the Customer for use of such materials in publications and any other form of advertising.

### 18. Links

This Service Assurance Policy complements the terms and conditions contained in the relevant documents provided by third party service providers such as stated on airline or cruise tickets, hotel check-in vouchers etc.

### 19. Miscellaneous

We reserve the right to change, amend, insert or delete any of the terms and conditions, or policies contained in this document, as the case may be, without prior notice.

Version 3.0 @ 22 January 2018

