

VIETNAM

越南





4D3N DISCOVER DALAT CENTRAL HIGHLAND OF VIETNAM

MIN 2 PAX TO GO

HIGHLIGHTS

- Truc Lam Zen Monastery
- Dai King's Summer Palace
- The Cock Church
- Sakayamuni Buddha
- Datanla waterfall
- Van Thanh Flower Village
- Cricket Farm

DAY 1 ARRIVAL DALAT

Upon arrival at Lien Khuong International Airport (DLI), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Dalat City

DAY 2 DALAT CITY TOUR (SIC) (B/L)

Truc Lam Zen Monastery: open since 1994 on the top of a hill with the surrounding beautiful scenery and peaceful nature. This is the main institute for meditation in the south of Vietnam. **Tuyen Lam Lake:** Just like the name "Tuyen Lam" is the large lake with some little island. Many couples come here for watching the sunset in the afternoon. **Bao Dai King's Summer Palace:** the last Emperor and Unique cultural lifestyle of Vietnam through Royal decoration to know more of our history and listen to many interesting stories of the King. **The Cock Church** (The Cathedral of Dalat city) know with the bronze rooster was placed on top of the tower and the European Gothic architectural style since 1931 and it is the biggest church in Dalat City which was designed and built by Frenchman. A gaint golden statue of Sakyamuni Buddha: the golden statue of

Sakayamuni Buddha raising a lotus in his hand – a symbolic image of Buddha in Linh Son Dharma Conference. The legend story of **Datanla waterfall:** used to be called "Da Tam N'ha" by the native people. The Kho who had been living there told that: in the old time, fairies usually came there to take a bat. **Flower Garden** in Dalat Sitting at the end of Xuan Huong Lake, around 2km from the center city it covers 11 hectares. With its cooler mountain climate, Dalat is perfect for growing a wide variety of flowers. The garden beds are filled with fine examples of all of the locally grown blooms, including roses, mimosas, and the more difficult to grow orchids. Da Lat Flower Park is famous for its diverse species of flowers.

Overnight in Dalat City



DAY 3 DALAT COUNTRY SIDE (SIC) (B/L)

You will enjoy fresh air on the way to **Van Thanh Flower Village** to get closer to daily lives of local people. Many kinds of flowers are planted here to make our life more beautiful! We will continue to cross Ta Nung pass, enjoy the whole view of Nam Ban town and the mighty sight of huge jungle. Let's stop to visit Highlands. **Coffee Plantation** and Weasel Coffee Workshop (Kopi luwak or civet coffee): tasting coffee (excluded fee) and learn about coffee making process. Then take a walk around K'Ho minority village. The most interesting thing of this tour is the Silk Factory: to watch the silkworm rearing and the process of silk making.

Our tour guide will show you how silkworms grow and take a tour around the factory to see how the silk is made. **Linh An Pagoda** with two august dragons flanking two sides. Then touching the huge Happy Buddha can bring you happiness and luck basing on the belief of local people. Have you ever try local **rice wine**? Let find out how they make it and taste a little bit at Workshop of Organic Rice Wine! **Cricket Farm** is the last place of countryside, tasting the fried crickets (included fee) and enjoy it! crunchy.

Overnight in Dalat City

DAY 4 DEPARTURE DALAT (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Lien Khuong Airport for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



REMARKS:

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4D3N DISCOVER DANANG

DANANG / BA NA / HOI AN

MIN 2 PAX TO GO

HIGHLIGHTS

- Ba Na Hills
- Linh Ung, Tam Thai & Linh Ung Pagoda
- Fantasy Park
- Marble Mountains
- Stone carving village
- Ancient town of Hoi An
- Hoi An town

DAY 1 ARRIVAL DANANG

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Overnight in Danang City

DAY 2 DANANG / BANA HILLS / DANANG (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. 08:15am: Depart for for **Ba Na Hills** well-known as the second Dalat or Sapa in the Central of Vietnam with the longest telfer (6000 m) in the world. Visit the **Le Jardin**, old wineries (own expenses), remains of French Villas and **Linh Ung Pagoda** with 27m high Buddha statue. Leave Le Jardin for the second cable car station to visit the top of mountain and see the remains of old villas. Freely. Conquer the Peak of **Chua mountain** at the height of 1,487m. View the whole Danang city under the cluster of white clouds. Enjoying games at **Fantasy Park**. **Ba Na Hills Cable Car** has received four Guinness World Records, including longest

single-wire cable car system (5,771.61 metres), highest difference between departure and arrival terminals (1,368.93 metres), longest non-stop cable (11,587 metres) and the heaviest cable roll (141.24 tonnes). Return to cable car station at the foot of Ba Na mountain.

Overnight in Danang City

DAY 3 DANANG / MARBLE MOUNTAIN / HOI AN TOWN / DANANG (SIC) (B/L)

Breakfast at hotel free at own leisure. 15:30pm a car will pick you up and send to the meeting point for joining with other tourists. First place to visit is **Marble Mountains** - named as 5 elements of universe and **stone carving village** of Hoa Hai. Climb up to visit natural caves to see **rocky Buddha** statue and **Tam Thai pagoda**, **Linh Ung pagoda**, enjoy river view and sea view from stop above. Drop in **marble carving village** for a photo stop and see local artist carving sculpture. Continuing to move to the **ancient town of Hoi An** for a walking tour around the old sections of Hoi An (charming and wonderfully preserved, combining Chinese, Japanese and European influences) and get you back to the 17th century. All the houses in Hoi An old town area have no light (Power off). Just only the lit-candle lanterns are used. That lanterns make **Hoi An town** become the famous one not only in Vietnam but also in the world. It attracts lots of the tourists. They come here to join the festival and throw the lit-candle paper lotus lanterns (own expenses) down the Thu Bồn River.

Overnight in Danang City



DAY 4 DEPARTURE DANANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Danang airport for departure flight back to Singapore (Check out time is 12:00 – late check out subject to hotel to confirm upon departure). Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



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4D3N HIGHLIGHT OF MIDDLE OF VIETNAM

DANANG / CHAM ISLAND / HOI AN
MIN 2 PAX TO GO

HIGHLIGHTS

- Cham islands
- Long shore (Bai Dai)
- Biem Shore (Bai Biem)
- Marble Mountains
- Ancient town of Hoi An
- Seafood lunch at rural local restaurant
- Lit-candle paper lotus lanterns (own expenses)

DAY 1 ARRIVAL DANANG

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Overnight in Danang City



DAY 2 DANANG / CHAM ISLAND (SIC) (B/L)

Breakfast at hotel. At **08:30 – 08:40am** a car will pick you up and send to the meeting point for joining with other tourists. **08:15am:** Depart from your hotel to go to Cua Dai wharf where guests embark on the speed boat to go to **Cham islands**. It takes about 25 minutes to get there. Visit the **Long shore (Bai Dai)**, where local people mostly live in and you have time to visit fishing village, or quickly embark on the fishing boat of local people going to the sea for catching. Visitors are showed the way fishing, catching fish, pinning food to the fishing-rod, processing food for catching by the fishermen. After the fishing, you are taken to the **Biem Shore (Bai Biem)** where you can freely swim, diving for corals. The shore is 5km long, natural, and no human life in here. Enjoy seafood at rural local restaurant for lunch. **14:00** Boat will take you back to Cua Dai estuary where our vehicle will take you back to your hotel. End the tour.

Overnight in Danang City

DAY 3 DANANG / MARBLE MOUNTAIN / HOI AN TOWN / DANANG (SIC) (B/L)

Breakfast at hotel free at own leisure. **15:30pm** a car will pick you up and send to the meeting point for joining with other tourists. First place to visit is **Marble Mountains** - named as 5 elements of universe and stone carving village of Hoa Hai. Climb up to visit natural caves to see rocky Budha statue and Tam Thai pagoda, Linh Ung pagoda, enjoy river view and sea view from stop above. Drop in marble carving village for a photo stop and see local artist carving sculpture. Continuing to move to the **ancient town of Hoi An** for a walking tour around the **old sections of Hoi An** (charming and wonderfully preserved, combining Chinese, Japanese and European influences) and get you back to the 17th century. All the houses in

Hoi An old town area have no light (Power off). Just only the lit-candle lanterns are used. That lanterns make become the famous one not only in Vietnam but also in the world. It attracts lots of the tourists. They come here to join the festival and throw the lit-candle paper lotus lanterns (own expenses) down the Thu Bon River.

Overnight in Danang City

DAY 4 DEPARTURE DANANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Danang airport for departure flight back to Singapore (Check out time is 12:00 – late check out subject to hotel to confirm upon departure). Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home.



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4D3N NHA TRANG / DALAT HIGHLIGHT

MIN 2 PAX TO GO

HIGHLIGHTS

- Nha Trang City
- Long Son Pagoda
- BA Hot Spring
- Ve Chai Temple
- Bao Dai Palace
- Datanla Waterfall

DAY 1 ARRIVAL NHA TRANG

Upon arrival at Cam Ranh International Airport (CXR), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Nha Trang City

DAY 2 NHA TRANG CITY TOUR (SIC) (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. Then start of your visit to **Nha Trang City**: Visit the Oceanographic Institute to learn about freshwater and saltwater aquatic species. This is the earliest scientific research facility in Vietnam and is regarded as the most current and the largest marine research facility in South East Asia. Tour continue to visit **Long Son Pagoda** one of the 20 major pagodas in Nha 1963 Trang City. Special lunch with grilled pork or rice noodle specialties-a culinary culture of NHA Trang people. After lunch take you to one of Cham's ancient towers, located next to the Cai Nha Trang River. You can also enjoy the dance of the Cham people, learn about the pottery making industry, woven fabrics of the Cham accelerator. End of the day that takes you to the tower **BA Hot**

spring tourist area or a muddy bath lresort uses the "Hydrotherapy of temperate therapy", so you have a refreshing dip with a mineral mud for 20 minutes. Then pass the therapeutic massage method with the Jets firing on the reflexology to make the body of the fatigue within 10 minutes, you continue to relax with the swimming pool and waterfall hot water service to help you improve disease. The joint bone is accompanied by which the removal of dead cells of the skin makes the skin more smooth. Mud baths help you to better care for your health and skin (personal expenses).

Overnight in Nha Trang City



DAY 3 NHA TRANG / DALAT DAY TOUR (SIC) (B)

Breakfast at hotel. At 07:00 – 07:30am a car will pick you up and send to the meeting point for joining with other tourists. Then depart to Da Lat. On your way to a panoramic view of the original forest at 1,500 metres above sea level and the pine forest threshold covering da lat city. Come to Dalat visit **Linh Phuoc Pagoda** valso known as

Ve Chai Temple. With a sharp architectural structure built with fragments of thousands of beer bottles and thousands of crockery creating unique new architectural architecture. Visiting **Bao Dai Palace**, the old mansion was built by King Bao Dai – The last king of Vietnam to rest and work in Da Lat, which is ranked by the state national monuments. Continuing to visit **Truc Lam Temple – Tuyen Lam Lake**. Large pagoda built in 1993 according to Zen Tong, 24 hectares wide, beautiful landscapes overlooking Tuyen Lam Lake tourist area Lunch at the restaurant. **Datanla Waterfall** The majestic waterfall between the mountain Forest Plateau, now this is the beautiful and cleanest waterfall in Dalat. You can also enjoy a strong feeling using the modern tube trolley system. (The cost of self-sufficiency). The flower garden is a poetic landscape, with hundreds of flowers showing off in the sky. You learn the typical flowers of Dalat. Return to Nha Trang and

Overnight in Nha Trang City

DAY 4 DEPARTURE NHA TRANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Cam Ranh International airport for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



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4D3N NHA TRANG HIGHLIGHT

MIN 2 PAX TO GO

HIGHLIGHTS

- Nha Trang City
- Long Son Pagoda
- BA Hot Spring
- Stone Bridge Port
- Floating Bar Program

DAY 1 ARRIVAL NHA TRANG

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Overnight in Nha Trang City

DAY 2 NHA TRANG CITY TOUR (SIC) (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. Then start of your visit to **Nha Trang City**: Visit the Oceanographic Institute to learn about freshwater and saltwater aquatic species. This is the earliest scientific research facility in Vietnam and is regarded as the most current and the largest marine research facility in South East Asia. Tour continue to visit **Long Son Pagoda** one of the 20 major pagodas in Nha 1963 Trang City. Special lunch with grilled pork or rice noodle specialties-a culinary culture of NHA Trang people. After lunch take you to one of Cham's ancient towers, located next to the Cai Nha Trang River. You can also enjoy the dance of the Cham people, learn about the pottery making industry, woven fabrics of the Cham accelerator. End of the day that takes you to the tower **BA Hot**

spring tourist area or a mud bath resort uses the "Hydrotherapy of temperate therapy", so you have a refreshing dip with a mineral mud for 20 minutes. Then pass the therapeutic massage method with the Jets firing on the reflexology to make the body of the fatigue within 10 minutes, you continue to relax with the swimming pool and waterfall hot water service to help you improve disease. The joint bone is accompanied by which the removal of dead cells of the skin makes the skin more smooth. Mud baths help you to better care for your health and skin (personal expenses).

Overnight in Nha Trang City



DAY 3 NHA TRANG / 4 ISLAND (SIC) (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. Then take you down to the **stone Bridge port**. 9:15am: Guests boarding, depart to **Hon Chong** Sightseeing Aquarium. Close-up sight of the ancient ship and discover hundreds of marine creatures here. Next boat take you to the island one, you see the clear blue waters and the beautiful beauty of **Nha Trang Bay**. Coming to hon one you can swim in the blue water and admire the coral fauna here (on the boat to provide you with inflatable ponds, diving goggles and snorkel). Alternatively you can take part in the intense games such as

scuba diving, ocean exploration, water moto,... (self-sufficiency cost the game feeling strong). You continue to the fishing village here you can choose a variety of fresh seafood to enrich your lunch menu (personal expense). Local the lunch with: fried fish with tomato sauce, fried shrimp laghim, meat braised eggs, stir fried vegetables, fried eggs, cooking soup with minced meat (menu can vary by date). Participating in the Entertainment arts program Join the exciting **"floating Bar program"** only available in Nha Trang. A glass of wine, an aromatic slice just below the water, you can lift cups and mind with friends. The boat takes you to the tourist area of beach paintings. Guests receive seats for their leisure, enjoy a free beach bath. Return to Nha Trang.

Overnight in Nha Trang City

DAY 4 DEPARTURE NHA TRANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Cam Ranh International airport for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



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4D3N NHA TRANG / VINPEARLAND

MIN 2 PAX TO GO

HIGHLIGHTS

- Nha Trang City
- Long Son Pagoda
- BA Hot Spring
- Stone Bridge Port
- Vinpearland Nha Trang Theme Park

DAY 1 ARRIVAL NHA TRANG

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Overnight in Nha Trang City

DAY 2 NHA TRANG CITY TOUR (SIC) (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. Then start of your visit to **Nha Trang City**: Visit the Oceanographic Institute to learn about freshwater and saltwater aquatic species. This is the earliest scientific research facility in Vietnam and is regarded as the most current and the largest marine research facility in South East Asia. Tour continue to visit **Long Son Pagoda** one of the 20 major pagodas in Nha Trang City. Special lunch with grilled pork or rice noodle specialties-a culinary culture of NHA Trang people. After lunch take you to one of Cham's ancient towers, located next to the Cai Nha Trang River. You can also enjoy the dance of the Cham people, learn about the pottery making industry, woven fabrics of the Cham accelerator. End of the day that takes you to the tower **BA Hot**

spring tourist area or a muddy bath resort uses the "Hydrotherapy of temperate therapy", so you have a refreshing dip with a mineral mud for 20 minutes. Then pass the therapeutic massage method with the Jets firing on the reflexology to make the body of the fatigue within 10 minutes, you continue to relax with the swimming pool and waterfall hot water service to help you improve disease. The joint bone is accompanied by which the removal of dead cells of the skin makes the skin more smooth. Mud baths help you to better care for your health and skin (personal expenses).

Overnight in Nha Trang City



DAY 3 NHA TRANG / VINPEARLAND THEME PARK (SIC) (B)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. Then take you to **Vinpearland Nha Trang Theme Park** to explore whole day by yourself. Return to Nha Trang.

Overnight in Nha Trang City



DAY 4 DEPARTURE NHA TRANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Cam Ranh International airport for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



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5D4N DELIGHT DANANG TOUR

DANANG / BA NA / HOI AN / HUE

MIN 2 PAX TO GO

HIGHLIGHTS

- Ba Na Hills
- Fantasy Park
- Marble Mountains
- Ancient town of Hoi An
- Hoi An town
- Khai Dinh and Minh Mang tombs
- Luncheon with Hue specialties

DAY 1 ARRIVAL DANANG

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Overnight in Danang City

DAY 2 DANANG / BANA HILLS / DANANG (SIC) (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. 08:15am: Depart for for **Ba Na Hills** well-known as the second Dalat or Sapa in the Central of Vietnam with the longest telfer (6000 m) in the world. Visit the **Le Jardin**, old wineries (own expenses), remains of French Villas and **Linh Ung Pagoda** with 27m high Buddha statue. Leave Le Jardin for the second cable car station to visit the top of mountain and see the remains of old villas. Freely. Conquer the Peak of **Chua mountain** at the height of 1,487m. View the whole Danang city under the cluster of white clouds. Enjoying games at **Fantasy Park**. Ba Na Hills Cable Car has received four Guinness World Records, including longest

single-wire cable car system (5,771.61 metres), highest difference between departure and arrival terminals (1,368.93 metres), longest non-stop cable (11,587 metres) and the heaviest cable roll (141.24 tonnes). Return to cable car station at the foot of Ba Na mountain.

Overnight in Danang City

DAY 3 DANANG / MARBLE MOUNTAIN / HOI AN TOWN / DANANG (SIC) (B/L)

Breakfast at hotel free at own leisure. 15:30pm a car will pick you up and send to the meeting point for joining with other tourists. First place to visit is **Marble Mountains** - named as 5 elements of universe and **stone carving village** of Hoa Hai. Climb up to visit natural caves to see **rocky Buddha statue** and **Tam Thai pagoda**, **Linh Ung pagoda**, enjoy river view and sea view from stop above. Drop in **marble carving village** for a photo stop and see local artist carving sculpture. Continuing to move to the **ancient town of Hoi An** for a walking tour around the **zb** (charming and wonderfully preserved, combining Chinese, Japanese and European influences) and get you back to the 17th century. All the houses in Hoi An old town area have no light (Power off). Just only the lit-candle lanterns are used. That lanterns make **Hoi An town** become the famous one not only in Vietnam but also in the world. It attracts lots of the tourists. They come here to join the festival and throw the lit-candle paper lotus lanterns (own expenses) down the Thu Bồn River.

Overnight in Danang City



DAY 4 DANANG / HUE CITY / DANANG (SIC) (B/L)

After breakfast, taking the 08:00am open bus to Hue. En route, photo stop at the top of Cloud - Ocean pass and fishing village of **Lang Co**. Hue originally rose to prominence as the capital of the Nguyen Lords, a feudal dynasty which dominated much of southern Vietnam from the 17th to the 19th century. In 1775 when Trinh Sam captured it, it was known as Phu Xuan. In 1802, Nguyễn Phúc Ánh (later Emperor Gia Long) succeeded in establishing his control over the whole of Vietnam, thereby making Hue the national capital. After lunch, transfer to visit two of the most beautiful royal tombs of Nguyen Dynasty Kings: **Khai Dinh and Minh Mang tombs**. **Luncheon with Hue specialties**. Visit the **Imperial Citadel** – the grand complex of palaces built by Nguyen Dynasty (the last Dynasty of Vietnam feudalism). Transfer to visit **Thien Mu Pagoda** – the symbol of Hue tourism.

Overnight in Danang City

DAY 5 DEPARTURE DANANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Danang airport for departure flight back to Singapore (Check out time is 12:00 – late check out subject to hotel to confirm upon departure). Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home

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5D4N DELIGHT DANANG TOUR

DANANG / BA NA / HOI AN / COCONUT VILLAGE

MIN 2 PAX TO GO

HIGHLIGHTS

- Ba Na Hills
- Fantasy Park
- Marble Mountains
- Ancient town of Hoi An
- Thu Bon River
- Cua Dai Estuary
- Bay Mau Nipa

DAY 1 ARRIVAL DANANG

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Overnight in Danang City

DAY 2 DANANG / BANA HILLS / DANANG (SIC) (B/L)

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Overnight in Danang City

DAY 3 DANANG / MARBLE MOUNTAIN / HOI AN TOWN / DANANG (SIC) (B/L)

Breakfast at hotel free at own leisure. 15:30pm a car will pick you up and send to the meeting point for joining with other tourists. First place to visit is **Marble Mountains** - named as 5 elements of universe and **stone carving village** of Hoa Hai. Climb up to visit natural caves to see **rocky Buddha** statue and **Tam Thai pagoda**, **Linh Ung pagoda**, enjoy river view and sea view from stop above. Drop in **marble carving village** for a photo stop and see local artist carving sculpture. Continuing to move to the **ancient town of Hoi An** for a walking tour around the old town (charming and wonderfully preserved, combining Chinese, Japanese and European influences) and get you back to the 17th century. All the houses in Hoi An old town area have no light (Power off). Just only the lit-candle lanterns are used. That lanterns make **Hoi An town** become the famous one not only in Vietnam but also in the world. It attracts lots of the tourists. They come here to join the festival and throw the lit-candle paper lotus lanterns (own expenses) down the Thu Bon River.

Overnight in Danang City



DAY 4 DANANG / COCONUT VILLAGE / (CAM THANH VILLAGE) (SIC) (B/L)

08:30am pick up at hotel then joining a boat cruise along the major branch of the lower section of **Thu Bon river**, enjoy the beautiful scenery along both banks of this river where you watch many boats bobbing on the waters, local fishermen are on their daily work of catching fishes, mussel. After that, we will cross **Cua Dai Estuary** where the river meet the sea, going up to the Cua Dai river and heading for **Bay Mau Nipa** (water coconut palm forest) grove where you can discover the daily life of the local fisherman there.

- Catch a Bamboo basket boat trip into water coconut palm forest with local fisherman
- Explore the water palm coconut paradise. Learning and sharing fishing experience with local fishermen by catching fish and purple crabs with unique fishing nets, make souvenirs with palm leaves.
- Get to know more about Vietnamese - American war, interesting & true stories happened during the war time

Overnight in Danang City

DAY 5 DEPARTURE DANANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Danang airport for departure flight back to Singapore (Check out time is 12:00 – late check out subject to hotel to confirm upon departure). Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home

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5D4N DISCOVER CENTRAL OF VIETNAM (FROM JULY 2022 TO 31 MARCH 2023)

HIGHLIGHTS

- The Hải Vân Pass
- Son Tra Island
- Imperial Citadel
- Thien Mu Pagoda
- Marble Mountain
- Linh Ung-Bai But pagoda
- Cham Museum
- Cam Thanh Village
- Bana Hills

DAY 1 ARRIVAL DANANG

Upon arrival Danang airport, warmly welcome by our guide and then depart to Hue via Hai Van pass - The Hải Vân Pass crosses over a spur of the Trường Sơn (Annamite) Range that emerges from the west and juts into the Vietnam East Sea, forming the Hải Vân Peninsula and the adjoining Son Tra Island. The pass, which once formed the boundary between the kingdoms of Đại Việt and Champa, also forms a boundary between the climates of northern and southern Vietnam, sheltering the city of Da Nang from the "Chinese winds" that blow in from the northwest. During the winter months (November-March), for instance, weather on the north side of the pass might be wet and cold, while the south side might be warm and dry. Upon arrive in Hue, start visit the Imperial Citadel with Imperial Enclosure, Thai Hoa Palace, Halls of The Mandarins, and ruins of Forbidden Purple City. The construction was home of the last Dynasty of Vietnam. Then enjoy free shopping at Dong Ba market. In the evening: Enjoy traditional folk music on boat on Perfume River.

Overnight at Romance Hue Hotel

DAY 2 HUE / MARBLE MOUNTAIN / HOI AN (B/L/D)

Drive to visit Thien Mu Pagoda - is a historic temple in the city of Huế in Vietnam. Its iconic seven-story pagoda is regarded as the unofficial symbol of the city and the temple has often been the subject of folk rhymes and ca dao about Hue. Tour continuing to visit The imperial tomb of Thieu Tri is located very close to the Imperial Tomb of Tu Duc, about 8 kilometers south of the city of Hue, along the Perfume River. Emperor Thieu Tri could not build his own tomb, and who died suddenly due to illness, so this task bequeathing to his son, Emperor Tu Duc, who built the Imperial Tomb Thieu Tri fathers following the recommendations to be economic in costs. On the way to Hoi An, we will visit the Marble Mountain "five elements mountains" is a cluster of five marble (Kim - metal; Moc - wood; Thuy - water; Hoa - fire; Tho - earth) and limestone hills located in Ngu Hanh Son ward. Following by visiting Linh Ung - Bai But pagoda is considered as one of the biggest pagoda in Da Nang city in both of scale and architecture. This pagoda has a combination between modern style and traditional style. The main area has a large capacity and it is the most solemn place. Especially, in Linh Ung-Bai But pagoda, there has Guan Yin statue that is considered as the highest statue in Vietnam (67 meters height approximately 30 stories). This statue put its back to the mountain, faces to the sea. Above the Guan Yin statue is Buddhahood statue with the high of 2 meters where you can view the whole Danang Beach. Coming to Hoi An to discover the historic town which used to be a prosperous seaport city during the 16th to 18th centuries. Its sizeable community of foreign merchants resulted in a unique architectural style with Vietnamese, Chinese and Japanese influences. You will have a walking tour in Hoi An visit the Japanese Bridge, visit the Phuc Kien Communal House, Tan Ky Traditional House Museum, and see some Handicraftsman at work.

Overnight at Muong Thanh Holidays Hoi An Hotel

DAY 3 HOI AN MY SON CAM THANH VILLAGE DANANG (B/L/D)

After breakfast, excursion to Cham Museum containing the finest collection of Champa sculptures in the world and My Son Holly land of the former Cham Kingdom which was built during the 4th to 13th centuries there was a unique culture on the coast of contemporary Vietnam, owing its spiritual origins to the Hinduism of India. This is graphically illustrated by the remains of a series of impressive tower temples in a dramatic site that was the religious and political capital of the Champa Kingdom for most of its existence. After lunch proceed to Cam Thanh Village, enjoy the beautiful scenery along both banks of this river where you watch many boats bobbing on the waters, local fishermen are on their daily work of catching fishes, mussel, catch a Bamboo basket boat trip into water coconut palm forest with local fisherman. Explore the water palm coconut paradise. Learning and sharing fishing experience with local fishermen by catching fish and purple crabs with unique fishing nets, make souvenirs with palm leaves. Get to know more about Vietnamese-American war, interesting & true stories happened during the war time. Transfer to Danang for free shopping at Lotte Shopping Mall and enjoy roof top coffee at level 23 to enjoy whole view of Danang/ sun set as well as view the beauty of The Dragon Bridge is a bridge with a dragon over the Han River at Da Nang, Vietnam. Dragon Bridge is 666m long, 37.5m wide and has six lanes for traffic. It opened to traffic on March 29, 2013, at a cost of nearly VND 1.5 trillion dong (US\$88m). The bridge was designed by the US-based Ammann & Whitney Consulting Engineers with Louis Berger Group. Construction was undertaken by Company No. 508, an affiliate of Civil Construction Engineering Corporation No.5, and Bridge Company No.75 (drink is on personal account).

Overnight at Cicilia Danang Hotel & Spa



5D4N NHA TRANG / DALAT AT A GLANCE

MIN 2 PAX TO GO

HIGHLIGHTS

- Nha Trang City • Long Son Pagoda
- BA Hot Spring • Ve Chai Temple
- Bao Dai Palace • Datanla Waterfall
- Truc Lam Zen Monastery
- Da Lat Flower Park • Ponagar Tower
- Oceanographic Institute

DAY 1 ARRIVAL NHA TRANG

Upon arrival at Cam Ranh International Airport (CXR), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Nha Trang City

DAY 2 NHA TRANG CITY TOUR (SIC) (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. Then start of your visit to **Nha Trang City**: Visit the **Oceanographic Institute** to learn about freshwater and saltwater aquatic species. This is the earliest scientific research facility in Vietnam and is regarded as the most current and the largest marine research facility in South East Asia. Tour continue to visit **Long Son Pagoda** one of the 20 major pagodas in Nha 1963 Trang City. Special lunch with grilled pork or rice noodle specialties-a culinary culture of NHA Trang people. After lunch take you to one of Cham's ancient towers, located next to the Cai Nha Trang River. You can also enjoy the dance of the Cham people, learn about the pottery making industry, woven fabrics of the Cham accelerator. End of the day that takes you to the tower **BA Hot spring** tourist area or a mudv bath Iresort uses the "Hydrotherapy of temperate therapy", so you have a refreshing dip with a mineral mud for 20 minutes. Then pass the

therapeutic massage method with the Jets firing on the reflexology to make the body of the fatigue within 10 minutes, you continue to relax with the swimming pool and waterfall hot water service to help you improve disease. The joint bone is accompanied by which the removal of dead cells of the skin makes the skin more smooth. Mud baths help you to better care for your health and skin (personal expenses).

Overnight in Nha Trang City

DAY 3 DALAT CITY TOUR (SIC) (B)

Truc Lam Zen Monastery: open since 1994 on the top of a hill with the surrounding beautiful scenery and peaceful nature. This is the main institute for meditation in the south of Vietnam. **Tuyen Lam Lake**: Just like the name "Tuyen Lam" is the large lake with some little island. Many couples come here for watching the sunset in the afternoon **Bao Dai King's Summer Palace**: the last Emperor and Unique cultural lifestyle of Vietnam through Royal decoration to know more of our history and listen to many interesting stories of the King. **The Cock Church** (The Cathedral of Dalat city) know with the bronze rooster was placed on top of the tower and the European Gothic architectural style since 1931 and it it the biggest church in Dalat City which was designed and built by Frenchman. **A gaint golden statue of Sakyamuni Buddga**: the golden statue of Sakayamuni Buddha raising a lotus in his hand – a symbolic image of Buddha in Linh Son Dharma Conference. **The legend story of Datanla waterfall**: used to be called "Da Tam N' nha" by the native people. The Kho who had been living there told that: in the old time, fairies usually came there to take a bath. **Flower Garden** in Dalat Sitting at the end of **Xuan Huong Lake**, around 2km from the center city it covers 11 hectares. With its cooler mountain climate, Dalat is perfect for growing a wide variety of flowers. The garden beds are filled with fine examples of all of the locally grown blooms, including roses, mimosas, and the more difficult to grow orchids. **Da Lat Flower Park** is famous for its diverse species of flowers.

Overnight in Dalat City

DAY 4 DALAT / NHA TRANG CITY TOUR (B)

Breakfast at hotel. Take the bus back to Nha Trang Then start of your visit to Nha Trang City: Visit the **Oceanographic Institute** to learn about freshwater and saltwater aquatic species. This is the earliest scientific research facility in Vietnam and is regarded as the most current and the largest marine research facility in South East Asia. Tour continue to visit Long Son Pagoda one of the 20 major pagodas in Nha 1963 Trang City. Special lunch with grilled pork or rice noodle specialties-a culinary culture of NHA Trang people. After lunch take you to **Ponagar Tower** one of Cham's ancient towers, located next to the Cai Nha Trang River. You can also enjoy the dance of the Cham people, learn about the pottery making industry, woven fabrics of the Cham accelerator. End of the day that takes you to the tower **BA Hot spring** tourist area or a mud bath resort uses the "Hydrotherapy of temperate therapy", so you have a refreshing dip with a mineral mud for 20 minutes. Then pass the therapeutic massage method with the Jets firing on the reflexology to make the body of the fatigue within 10min, you continue to relax with the swimming pool and waterfall hot water service to help you improve disease The joint bone is accompanied by which the removal of dead cells of the skin makes the skin more smooth. Mud baths help you to better care for your health and skin (personal expenses).

Overnight in Nha Trang City

DAY 4 DEPARTURE NHA TRANG (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Cam Ranh International airport for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home

REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



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DAY 4 DANANG BANA HILL (B/L/D)

Transfer to Bana Hills, French Village. The resort is a unique architectural work of an ancient French villages: square, church, town, villages and hotels. Take the 20-minute cable car ride up the Bana Hills and enjoy the view of the peninsula and the lush green forests and waterfalls below and experience romantic, fine space of the ancient French architecture. Activities in French Village:

- Take the first and unique funicular in Vietnam to a romantic flower garden – Le Jardin D'Amour. 9 gardens in Le Jardin D'Amour are 9 interesting stories in 9 unique architectural styles. These are: Legend Garden, Mo Spring Garden, Memory Garden, Thought Garden, Love Garden, Holy Garden, Heaven Garden, Secret Garden and Grape Garden.
- Visit Debay Ancient Wine Cellar. A unique work built by French architects and was dug deep in Ba Na Mountain in 1923
- Campanile – built in the style of Buddha, guests are invited to visit this large bronze bell, weighing 4 tones and built on the peak of Ba Na Mountain.
- Fantasy Park – an ideal destination for the whole family. The park opens a lively and attractive entertainment world with many games for the children. Walking in Fairy Forest, discover Dinosaur Park, conquering the top with 29m Free-Fall Tower and free games that will surely bring exciting experiences to the tourists.

- Golden Bridge- the newest addition to attractions in Bana Hills with views of the mountains below. The bridge is a golden structure which stretches along giant stone hands.
- Alpine Coaster – speed-lover looking for extreme feelings on high? Try to weave your alpine coaster through challenging spiral routes. Designed in absolute safety and this game is the top favourite of almost all tourist visiting Ba Na Hills.
- Optional visit to Ba Na Wax Statue Museum – largest wax statue museum in Vietnam with impressive wax status of the famous characters. Each statue is a delicate art masterpiece made by Italian artists. (Entry fees not included in the tour fare)

Overnight at Mercure French Bana Village



REMARKS:

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6D5N DISCOVER SAIGON & DALAT CENTRAL HIGHLAND OF VIETNAM

MIN 2 PAX TO GO

HIGHLIGHTS

- Truc Lam Zen Monastery
- Dai King's Summer Palace
- Da Lat Flower Park
- Van Thanh Flower Village
- Datanla waterfall
- Linh An Pagoda
- Dalat market

DAY 1 ARRIVAL SAIGON

Upon arrival at Tan Son Nhat International Airport (SGN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival). The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Ho Chi Minh City

DAY 2 SAIGON / DALAT (B)

After breakfast taking the sleeping bus to Dalat. Located about 300 km from Ho Chi Minh City, Dalat attracts thousands of travelers yearly and become a popular destination in Vietnam. The city of thousand flowers offers a charming atmosphere with fresh air, beautiful nature and interesting activities. Although it takes more than 2 days to explore this city, Dalat can be a great getaway weekend from Saigon.

Overnight in Dalat City

DAY 3 DALAT CITY TOUR (SIC) (B/L)

Truc Lam Zen Monastery: open since 1994 on the top of a hill with the surrounding beautiful scenery and peaceful nature. This is the main institute for meditation in the south of Vietna. **Tuyen Lam Lake:** Just like the name "Tuyen Lam" is the large lake

with some little island. Many couples come here for watching the sunset in the afternoon. **Bao Dai King's Summer Palace:** the last Emperor and Unique cultural lifestyle of Vietnam through Royal decoration to know more of our history and listen to many interesting stories of the King. **The Cock Church** (The Cathedral of Dalat city) know with the bronze rooster was placed on top of the tower and the European Gothic architectural style since 1931 and it is the biggest church in Dalat City which was designed and built by Frenchman. **A gaint golden statue of Sakyamuni Buddha:** the golden statue of Sakayamuni Buddha raising a lotus in his hand – a symbolic image of Buddha in Linh Son Dharma Conference. **The legend story of Datanla waterfall:** used to be called "Da Tam N'ha" by the native people. The Kho who had been living there told that: in the old time, fairies usually came there to take a bat. **Flower Garden** in Dalat Sitting at the end of **Xuan Huong Lake**, around 2km from the center city it covers 11 hectares. With its cooler mountain climate, Dalat is perfect for growing a wide variety of flowers. The garden beds are filled with fine examples of all of the locally grown blooms, including roses, mimosas, and the more difficult to grow orchids. **Da Lat Flower Park** is famous for its diverse species of flowers.

Overnight in Dalat City

DAY 4 DALAT COUNTRY SIDE (SIC) (B/L)

You will enjoy fresh air on the way to **Van Thanh Flower Village** to get closer to daily lives of local people. Many kinds of flowers are planted here to make our life more beautiful! We will continue to cross Ta Nung pass, enjoy the whole view of Nam Ban town and the mighty sight of huge jungle. Let's stop to visit Highlands. **Coffee Plantation** and Weasel Coffee Workshop (Kopi luwak or civet coffee): tasting coffee (excluded fee) and learn about coffee making process. Then take a walk around K'Ho minority village. The most interesting thing of this tour is the Silk Factory: to watch the silkworm rearing and the process of silk making. Our

tour guide will show you how silkworms grow and take a tour around the factory to see how the silk is made. **Linh An Pagoda** with two august dragons flanking two sides. Then touching the huge Happy Buddha can bring you happiness and luck basing on the belief of local people. Have you ever try local **rice wine**? Let find out how they make it and taste a little bit at Workshop of Organic Rice Wine! **Cricket Farm** is the last place of countryside, tasting the fried crickets (included fee) and enjoy it! crunchy.

Overnight in Dalat City

DAY 5 DALAT / SAIGON (B)

After breakfast free at own leisure to explore the **Dalat market** then taking the sleeping bus back to Saigon.

Overnight in Ho Chi Minh City

DAY 6 DEPARTURE SAIGON (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Tan Son Nhat airport for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



4D3N DISCOVER HANOI & HALONG

MIN 2 PAX TO GO

HIGHLIGHTS

- Quan Thanh Temple
- Buddhist Tran Quoc Pagoda
- Literature Temple
- Hoan Kiem Lake
- Ngoc Son Temple
- Halong Day Cruise

DAY 1 ARRIVAL HANOI

Upon arrival at Noi Bai International Airport (HAN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Hanoi City



DAY 2 HANOI FULL DAY CITY TOUR (SIC)

(B/L)

Breakfast at hotel then 08:30am. Visit **Ho Chi Minh Mausoleum** and Museum. Enjoy the architectural and historical aspects of Uncle Ho's final resting-place. Just next door is Ho Chi Minh's house on stilts. Lying to one side of the Mausoleum is the **One Pillar Pagoda**; founded by King Ly Thai To in 1049 the structure has become an important symbol for the people of Hanoi. Continue to visit the **Quan Thanh Temple** (Taoist, dating from the Ly Dynasty) and **Buddhist Tran Quoc Pagoda** on West lake (One of the oldest in Vietnam). After lunch at local restaurant then proceed to visit the **Literature Temple** and **Quoc Tu Giam**. Vietnam's first university constructed in 1070, its gardens and well-preserved architecture offers a relaxing glimpse into Vietnam's past. We will take you past **Hoan Kiem Lake**, see the peaceful waters, and visit **Ngoc Son Temple**. For the end of the tour journey visit by coach trip along the **Hanoi Old Quarter**. Free for shopping.

Overnight in Hanoi City

DAY 3 HANOI / HALONG DAY CRUISE (4HRS SAILING) (B/L)

Breakfast at hotel then 07:30 am, depart for Ha Long. Enjoy the interesting 3.5 hour drive to Ha Long city. Arrive in Ha Long city. Lunch. Then take a boat trip about 4hrs journey. Cruise through the emerald waters between the limestone outcrops and long corridors, visit **THIEN CUNG** cave or **SUNGSOT** cave. Back to Ha Long city where your minibus will be waiting for you to take you back to Hanoi. Around 20:30 Arrive in Hanoi.

Overnight in Hanoi City



DAY 4 HANOI / SINGAPORE (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Noi Bai International airport (HAN) for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home.



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



4D3N DISCOVER HANOI / HALONG OVERNIGHT CRUISE

MIN 2PAX TO GO

HIGHLIGHTS

- Halong overnight cruise
- Amazing Karsts with different formations
- Sung Sot Cave
- Vagias floating village
- Bai Tu Long Bay
- Hon Gai market
- Poet Island

DAY 1 ARRIVAL HANOI

Upon arrival at Noi Bai International Airport (HAN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Hanoi City



DAY 2 HANOI / HALONG BAY CRUISE OVERNIGHT (B/L/D)

After breakfast at hotel then a car will pick you up and send to the meeting point for joining with other tourists. At 08:15, leave Hanoi at 8:15 am for Ha Long City by a modern bus. Get on Junk boat and enjoy a welcome drink and **lunch of savory local sea food**. Check into your cabin and start cruising around the bay to see the **amazing karsts with different formations: Lion, Tea Pot, Toad, Dau Nguoi (Human Head) islet**, and then stop for a walk through the **Sung Sot cave** "Amazing Cave". There will be plenty of time for swimming and sunbathing (If weather permitted) after the boat anchors at a clean calm sea. Enjoy a **wonderful sunset dinner** in our beautiful restaurant before retiring to the comfort of your cabin.

Dinner and overnight at Junk Cruise.



DAY 3 HALONG BAY / HANOI (B/L)

Breakfast. Keep cruising. Visit the **Vagias floating village**. Kayaking then going to **Bai Tu Long Bay**, the neglected area which is the most spectacular bay with islands in different shapes, have a look at **Hon Gai market, Poet Island**. Arrive in Ha Long City at 11:30 Am. After lunch, return to Hanoi and arrive in Hanoi at 16:00 p.m.

Overnight in Hanoi City



DAY 4 DEPARTURE HANOI (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Noi Bai International airport (HAN) for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home.



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



5D4N DISCOVER HANOI / HALONG / TAM COC

MIN 2 PAX TO GO

HIGHLIGHTS

- Ho Chi Minh Mausoleum
- Quan Thanh Temple
- Tran Quoc Pagoda
- Literature Temple
- Hoan Kiem Lake
- Halong day cruise
- Thien Cung or Sungso Cave
- King Dinh & King Le Temple

DAY 1 ARRIVAL HANOI

Upon arrival at Noi Bai International Airport (HAN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Hanoi City



DAY 2 HANOI FULL DAY CITY TOUR (B/L)

Breakfast at hotel then 08:30am. Visit **Ho Chi Minh Mausoleum** and Museum. Enjoy the architectural and historical aspects of Uncle Ho's final resting-place. Just next door is Ho Chi Minh's house on stilts. Lying to one side of the Mausoleum is the **One Pillar Pagoda**; founded by King Ly Thai To in 1049 the structure has become an important symbol for the people of Hanoi. Continue to visit the **Quan Thanh Temple** (Taoist, dating from the Ly Dynasty) and Buddhist **Tran Quoc Pagoda** on West lake (One of the oldest in Vietnam). After lunch at local restaurant then proceed to visit the **Literature Temple** and **Quoc Tu Giam**. Vietnam's first university constructed in 1070, its gardens and well-preserved architecture offers a relaxing glimpse into Vietnam's past. We will take you past **Hoan Kiem Lake**, see the peaceful waters, and visit **Ngoc Son temple**. For the end of the tour journey visit by coach trip along the **Hanoi Old Quarter**. Free for shopping.

Overnight in Hanoi City

DAY 3 HANOI / HALONG DAY CRUISE (4HRS SAILING - SIC) (B/L)

Breakfast at hotel then 07:30 am, depart for Ha Long. Enjoy the interesting 3.5 hour drive to Ha Long city. Arrive in Ha Long city. Lunch. Then take a boat trip about 4hrs journey. Cruise through the emerald waters between the limestone outcrops and long corridors, visit **Thien Cung** cave or **Sungso** cave. Back to Ha Long city where your minibus will be waiting for you to take you back to Hanoi. Around 20:30 Arrive in Hanoi.

Overnight in Hanoi City

DAY 4 HANOI / TAM COC (NINH BINH) / HANOI (SIC) (B/L)

After breakfast, leave Ha Noi Capital for Ninh Binh, enjoying the beautiful sceneries of the rural areas on the way, 10h00 Arrive in Hoa Lu, visit the the two temples of **King Dinh & King Le** in the 10th century, finding out the heroic histories of this two Kings in Chinese Wars. After lunch you will get on **bamboo boat** - rowed by the local people - in Hoang Long river to visit Tam Coc (three caves) on the way, you also have chance to see the paddy field if you visit Tam Coc in April or September. Back to the Harbour for the bus transfer to Hanoi. Free for **shopping** at Old Quarter and Dong Xuan market.

Overnight in Hanoi City

DAY 5 DEPARTURE HANOI (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Noi Bai International airport (HAN) for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



5D4N DISCOVER HANOI / HALONG OVERNIGHT CRUISE

MIN 2 PAX TO GO

HIGHLIGHTS

- Ho Chi Minh Mausoleum
- Quan Thanh Temple
- Tran Quoc Pagoda
- Literature Temple
- Hoan Kiem Lake
- Thien Cung or Sungsot Cave
- King Dinh & King Le Temple
- Halong Overnight Cruise
- Vagia floating village
- Bai Tu Long Bay
- Hon Gai market
- Poet Island

DAY 1 ARRIVAL HANOI

Upon arrival at Noi Bai International Airport (HAN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Hanoi City



DAY 2 HANOI FULL DAY CITY TOUR (B/L)

Breakfast at hotel then 08:30am. Visit **Ho Chi Minh Mausoleum** and Museum. Enjoy the architectural and historical aspects of Uncle Ho's final resting-place. Just next door is Ho Chi Minh's house on stilts. Lying to one side of the Mausoleum is the **One Pillar Pagoda**; founded by King Ly Thai To in 1049 the structure has become an important symbol for the people of Hanoi. Continue to visit the **Quan Thanh Temple** (Taoist, dating from the Ly Dynasty) and Buddhist **Tran Quoc Pagoda** on West Lake (One of the oldest in Vietnam). After lunch at local restaurant then proceed to visit the **Literature Temple** and **Quoc Tu Giam**. Vietnam's first university constructed in 1070, its gardens and well-preserved architecture offers a relaxing glimpse into Vietnam's past. We will take you past **Hoan Kiem Lake**, see the peaceful waters, and visit **Ngoc Son temple**. For the end of the tour journey visit by coach trip along the **Hanoi Old Quarter**. Free for shopping.

Overnight in Hanoi City

DAY 3 HANOI / HALONG BAY CRUISE OVERNIGHT (SIC) (B/L/D)

After breakfast at hotel then a car will pick you up and send to the meeting point for joining with other tourists. At 08:15, leave Ha Noi at 8:15 am for Ha Long City by a modern bus. Get on Junk boat and enjoy a welcome drink and **lunch of savory local sea food**. Check into your cabin and start cruising around the bay to see the amazing karsts with different formations: Lion, Tea Pot, Toad, Dau Nguoi (Human Head) islet, and then stop for a walk through the Sung Sot cave "Amazing Cave". There will be plenty of time for swimming and sunbathing (If weather permitted) after the boat anchors at a clean calm sea. Enjoy a **wonderful sunset dinner** in our beautiful restaurant before retiring to the comfort of your cabin.

Dinner and overnight at Junk Cruise.

DAY 4 HALONG BAY / HANOI (SIC) (B/L)

Breakfast. Keep cruising. Visit the **VAGIA floating village**. Kayaking then going to **Bai Tu Long Bay**, the neglected area which is the most spectacular bay with islands in different shapes, have a look at **Hon Gai market, Poet Island**. Arrive in Ha Long City at 11:30 Am. After lunch, return to Ha Noi and arrive in Ha Noi at 16:00 p.m.

Overnight in Hanoi City

DAY 5 DEPARTURE HANOI (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Noi Bai International airport (HAN) for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



6D5N DISCOVER HANOI / HALONG / SAPA

MIN 2 PAX TO GO

HIGHLIGHTS

- Halong overnight cruise
- Amazing Karsts
- Vagias Floating Village
- Bai Tu Long Bay
- Hon Gai market, Poet Island
- Sin Chai Village
- Lao Chai and Ta Van

DAY 1 ARRIVAL HANOI

Upon arrival at Noi Bai International Airport (HAN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Hanoi City

DAY 2 HANOI / HALONG BAY CRUISE OVERNIGHT (SIC) (B/L/D)

After breakfast at hotel then a car will pick you up and send to the meeting point for joining with other tourists. At 08:15, leave Ha Noi at 8:15 am for Ha Long City by a modern bus. Get on Junk boat and enjoy a welcome drink and lunch of savory local sea food. Check into your cabin and start cruising around the bay to see the **Amazing Karsts** with different formations: Lion, Tea Pot, Toad, Dau Nguoi (Human Head) islet, and then stop for a walk through the **Sung Sot** cave "Amazing Cave". There will be plenty of time for swimming and sunbathing (If weather permitted) after the boat anchors at a clean calm sea. Enjoy a wonderful sunset dinner in our beautiful restaurant before retiring to the comfort of your cabin.

Overnight at Junk Cruise

DAY 3 HALONG BAY / HANOI / NIGHT TRAIN TO SAPA (SIC) (B/L)

Breakfast. Keep cruising. Visit the **Vagias Floating Village**. Kayaking then going to **Bai Tu Long Bay**, the neglected area which is the most spectacular bay with islands in different shapes, have a look at **Hon Gai market, Poet Island**. Arrive in Ha Long City at 11:30 Am. After lunch, return to Ha Noi and arrive in Ha Noi at 16:00 pm. Free at own leisure till 21:00 board night train to Lao Cai.

Overnight Train to Sapa (4 persons / cabin)



DAY 4 LAO CAI / CAT CAT VILLAGE / SHIN CHAI / SAPA TOWN (SIC) (B/L/D)

Pick up at Lao Cai station, then transfer to Sapa which is only 38km from Lao Cai. Breakfast at local restaurant. After that, following the road down to the valley by steps for about 5km. While walking to the **H'mong villagers** working on the paddy fields and their animals, such as: chicken, water buffaloes and pot – bellied pigs. You can also see the old hydro-electric power station which was built by the French time in the early 20th century, and a beautiful waterfall that is a good place for resting and then we keep walking to **Sin Chai Village** where the black H'mong people we can see their weaving and dyeing cloth and lifestyle. Back to Sapa.

Overnight in Sapa Town

DAY 5 SAPA / LAO CHAI / TA VAN / LAO CAI / HANOI (SIC) (B/L)

Breakfast at hotel. Embark on a lovely trek that will take along buffalo paths and trails and through several hill tribe villages **Lao Chai** and **Ta Van**, home to Black H'mong and dzay people. This is an absolutely spectacular walk through stunning scenery inhabited by some of the valley floor you can really appreciate the wonderful scenery surrounding you. The walls of the valley are covered with multi-layered rice terraced fields. Transfer back to Hanoi by Limousine bus and reach hotel about 20:00.

Overnight at Hanoi City

DAY 6 DEPARTURE HANOI (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Noi Bai International airport (HAN) for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



7D6N DISCOVER HANOI / HALONG / SAPA / TAM COC / NINH BINH

MIN 2 PAX TO GO

HIGHLIGHTS

- Halong overnight cruise
- Amazing Karsts
- Vagias Floating Village
- Bai Tu Long Bay
- Hon Gai market, Poet Island
- Sin Chai Village
- King Dinh & King Le Temple

DAY 1 ARRIVAL HANOI

Upon arrival at Noi Bai International Airport (HAN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Hanoi City

DAY 2 HANOI / HALONG BAY CRUISE OVERNIGHT (SIC) (B/L/D)

After breakfast at hotel then a car will pick you up and send to the meeting point for joining with other tourists. At 08:15, leave Ha Noi at 8:15 am for Ha Long City by a modern bus. Get on Junk boat and enjoy a welcome drink and **lunch of savory local sea food**. Check into your cabin and start cruising around the bay to see the **Amazing Karsts with different formations**: Lion, Tea Pot, Toad, Dau Nguoi (Human Head) islet, and then stop for a walk through the **Sung Sot Cave** “Amazing Cave”. There will be plenty of time for swimming and sunbathing (if weather permitted) after the boat anchors at a clean calm sea. Enjoy a **wonderful sunset dinner** in our beautiful restaurant before retiring to the comfort of your cabin.

Overnight at Junk Cruise

DAY 3 HALONG BAY / HANOI / NIGHT TRAIN TO SAPA (SIC) (B/L)

Breakfast. Keep cruising. Visit the **Vagias Floating Village**. Kayaking then going to **Bai Tu Long Bay**, the neglected area which is the most spectacular bay with islands in different shapes, have a look at **Hon Gai market, Poet Island**. Arrive in Ha Long City at 11:30 Am. After lunch, return to Ha Noi and arrive in Ha Noi at 16:00 pm. Free at own leisure till 21:00 board night train to Lao Cai.

Overnight Train to Sapa (4 persons / cabin)

DAY 4 LAO CAI / CAT CAT VILLAGE / SHIN CHAI / SAPA TOWN (SIC) (B/L/D)

Pick up at Lao Cai station, then transfer to Sapa which is only 38km from Lao Cai. Breakfast at local restaurant. After that, following the road down to the valley by steps for about 5km. While walking to the H'mong villagers working on the paddy fields and their animals, such as: chicken, water buffaloes and pot – bellied pigs. You can also see the old hydro-electric power station which was built by the French time in the early 20th century, and a beautiful waterfall that is a good place for resting and then we keep walking to Sin Chai Village where the black H'mong people we can see their weaving and dyeing cloth and lifestyle. Back to Sapa.

Overnight in Sapa Town

DAY 5 SAPA / LAO CHAI / TA VAN / LAO CAI / HANOI (SIC) (B/L)

Breakfast at hotel. Embark on a lovely trek that will take along buffalo paths and trails and through several hill tribe villages **Lao Chai** and **Ta Van**, home to Black H'mong and dzay people. This is an absolutely spectacular walk through stunning scenery inhabited by some of the valley floor you can

really appreciate the wonderful scenery surrounding you. The walls of the valley are covered with multi-layered rice terraced fields. Transfer back to Hanoi by Limousine bus and reach hotel about 20:00.

Overnight at Hanoi City

DAY 6 HANOI / TAM COC (NINH BINH) (B/L)

After breakfast, leave Ha Noi Capital for Ninh Binh, enjoying the beautiful sceneries of the rural areas on the way, 10h00 Arrive in Hoa Lu, visit the the two temples of **King Dinh & King Le** in the 10th century, finding out the heroic histories of this two Kings in Chinese Wars. After lunch you will get on **bamboo boat** - rowed by the local people - in Hoang Long river to visit **Tam Coc** (three caves) on the way, you also have chance to see the paddy field if you visit Tam Coc in April or September. Back to the Harbour for the bus transfer to Hanoi. Free for **shopping** at Old Quarter and Dong Xuan market.

Overnight in Hanoi City

DAY 7 DEPARTURE HANOI (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Noi Bai International airport (HAN) for departure flight back. Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home

REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



4D3N SAIGON / CU CHI / MEKONG DELTA

MIN 2 PAX TO GO

HIGHLIGHTS

- Cu Chi
- My Tho
- Bao Dinh natural canal
- My Tho wholesale fruit market
- Tortoise Island
- Trekking through the fruit plantation

DAY 1 ARRIVAL SAIGON

Upon arrival at Tan Son Nhat International Airport (SGN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Ho Chi Minh City



DAY 2 SAIGON / CU CHI TUNNEL / SAIGON (SIC) (B)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. 08:15am: Depart for **Cu Chi** - located 60km from Ho Chi Minh City, Cu Chi is now considered a heroic district for its role in the anti - American war in Vietnam. It is legendary for its tunnels system of over 220km and is a popular spot for both Vietnamese and foreign visitors. The peacefully rural rice paddy scenery contains ducks and water buffalos swimming in the rivers alongside the road. Visitors will find it hard to imagine the destructions, damage and defoliation all over the area, caused by bombing and mines when Cu Chi was "A Free Target Zone". The remnants visitors will see that Cu Chi still has her evidence to prove the fierce battleground that took place there and visitors will see the remnants.

Overnight in Ho Chi Minh City

DAY 3 SAIGON / MY THO / BEN TRE / SAIGON (SIC) (B/L)

Breakfast at hotel. At 07:45am a car will pick you up and send to the meeting point for joining with other tourists. 08:00am: Depart for **My Tho**. Take the boat ride through the **Bao Dinh natural canal**, view the stilt houses and the fruit plantation along the river sides. Visit the **My Tho wholesale fruit market**. Proceed to the **Tortoise Island**. Lunch served in the heart of the orchard. Enjoy the nice boat ride through the Tan Thach natural canal in Ben Tre, cruise under the shadow of the water coconut trees. Visit the family where you can experience the agricultural lifestyle. **Trekking through the fruit plantation** in Thoi Son Island, enjoy the rowing boat ride along the creeks before returning to My Tho by motorized boat. Depart back to Ho Chi Minh City.

Overnight in Ho Chi Minh City



DAY 4 DEPARTURE SAIGON (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Tan Son Nhat airport for departure flight back to Singapore (Check out time is 12:00 – late check out subject to hotel to confirm upon departure). Hope that you enjoy your holiday with us.

End of service / Home Sweet Home



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



5D4N DISCOVER MEKONG DELTA

MIN 2 PAX TO GO

HIGHLIGHTS

- Cu Chi • My Tho
- Bao Dinh natural canal
- My Tho wholesale fruit market
- Trekking through the fruit plantation
- Phong Dien floating market
- Flower Gardens

DAY 1 ARRIVAL SAIGON

Upon arrival at Tan Son Nhat International Airport (SGN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Ho Chi Minh City

DAY 2 SAIGON / CU CHI TUNNEL / SAIGON (SIC) (B)

Breakfast at hotel. At 8:30 – 8:40am a car will pick you up & send to the meeting point for joining with other tourists. 8:15am: Depart for **Cu Chi** - located 60km from Ho Chi Minh City, Cu Chi is now considered a heroic district for its role in the anti - American war in Vietnam. It is legendary for its tunnels system of over 220km & is a popular spot for both Vietnamese & foreign visitors. The peacefully rural rice paddy scenery contains ducks and water buffalos swimming in the rivers alongside the road. Visitors will find it hard to imagine the destructions, damage and defoliation all over the area, caused by bombing and mines when Cu Chi was "A Free Target Zone". The remnants visitors will see that Cu Chi still has her evidence to prove the fierce battleground that took place there and visitors will see the remnants.

Overnight in Ho Chi Minh City

DAY 3 SAIGON / MY THO / BEN TRE / CAN THO (SIC) (B/L)

Breakfast at hotel. At 07:45am a car will pick you up and send to the meeting point for joining with other tourists. 08:00am: Depart for **My Tho**. Take the boat ride through the **Bao Dinh natural canal**, view the stilt houses and the fruit plantation along the river sides. Visit the **My Tho wholesale fruit market**. Proceed to the **Tortoise Island**. Lunch served in the heart of the orchard. Enjoy the nice boat ride through the Tan Thach natural canal in Ben Tre, cruise under the shadow of the water coconut trees. Visit the family where you can experience the agricultural lifestyle. **Trekking through the fruit plantation** in Thoi Son Island, enjoy the rowing boat ride along the creeks before returning to My Tho by motorized boat. Depart back to Ho Chi Minh City.

Overnight in Ho Chi Minh City

DAY 4 CAN THO / FLOATING MARKET / SAIGON (SIC) (B/L)

Breakfast at hotel. Take the morning boat trip to visit the **Phong Dien floating market** with the busy scene right at the time. Keep cruising through the small channels system; visit the rice noodles making village. Experience the "Monkey Bridge" in the Delta. Visit the second floating market of Cai Rang. After lunch return to Ho Chi Minh City via Trung Luong to visit the **flower gardens**.

Overnight in Ho Chi Minh City



DAY 4 DEPARTURE SAIGON (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Tan Son Nhat airport for departure flight back to Singapore (Check out time is 12:00 – late check out subject to hotel to confirm upon departure). Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.



5D4N SAIGON / CU CHI / VUNG TAU

MIN 2 PAX TO GO

HIGHLIGHTS

- Cu Chi • My Tho
- Bao Dinh natural canal
- My Tho wholesale fruit market
- Tortoise Island
- Trekking through the fruit plantation
- Phong Dien floating market
- Summer Palace
- Jesus Monument
- Thien Hau Temple
- Whale Temple,

DAY 1 ARRIVAL SAIGON

Upon arrival at Tan Son Nhat International Airport (SGN), warmly welcome by our driver and transfer to your hotel for check in (Check in time is 14:00 – early check in subject to hotel to confirm upon arrival. The driver will be waiting with maximum of 01hrs after arrival flight). Rest of the day is free at own leisure or select some optional tours.

Overnight in Ho Chi Minh City

DAY 2 SAIGON / MY THO / BEN TRE / CAN THO (SIC) (B/L)

Breakfast at hotel. At 07:45am a car will pick you up and send to the meeting point for joining with other tourists. 08:00am: Depart for **My Tho**. Take the boat ride through the **Bao Dinh natural canal**, view the stilt houses and the fruit plantation along the river sides. Visit the **My Tho wholesale fruit market**. Proceed to the **Tortoise Island**. Lunch served in the heart of the orchard. Enjoy the nice boat ride through the Tan Thach natural canal in Ben Tre, cruise under the shadow of the water coconut trees. Visit the family where you can experience the agricultural lifestyle. **Trekking through the fruit plantation** in Thoi Son Island,

enjoy the rowing boat ride along the creeks before returning to My Tho by motorized boat. Depart back to Ho Chi Minh City.

Overnight in Ho Chi Minh City

DAY 3 SAIGON / CU CHI TUNNEL / VUNG TAU (SIC) (B/L)

Breakfast at hotel. At 08:30 – 08:40am a car will pick you up and send to the meeting point for joining with other tourists. Depart for **Cu Chi** - located 60km from Ho Chi Minh city, Cu Chi is now considered a heroic district for its role in the anti - American war in Vietnam. It is legendary for its tunnels system of over 220 km and is a popular spot for both Vietnamese and foreign visitors. The peacefully rural rice paddy scenery contains ducks and water buffalos swimming in the rivers alongside the road. Visitors will find it hard to imagine the destructions, damage and defoliation all over the area, caused by bombing and mines when Cu Chi was "A Free Target Zone". Drive to (120 km away from Ho Chi Minh City) with beautiful beach - a well know weekend coastal resort southeast of Ho Chi Minh City visit to the **Summer Palace** of the Emperor Bao Dai Where the mansion overlooking the Vietnam East Sea and is one of Vung Tau's major landmark.

Overnight in Vungtau City

DAY 4 VUNG TAU / SAIGON (SIC) (B/L)

Breakfast at hotel and enjoy sea bathing. Next climb up the **Jesus Monument** and you will have great view which overlooks the peninsula and the Pacific Ocean. Next, visit **Thien Hau Temple** of Five Races and the **Whale Temple**, which is dedicated to a sea-deity who apparently appeared in the form of a whale to save the people of Vung Tau.

Overnight in Ho Chi Minh City.



DAY 5 DEPARTURE SAIGON (B)

After breakfast, free at leisure. Check out hotel. Our driver will transfer to Tan Son Nhat airport for departure flight back to Singapore (Check out time is 12:00 – late check out subject to hotel to confirm upon departure). Hope that you have enjoyed your holiday with us.

End of service / Home Sweet Home



REMARKS:

Tours will be re-arranged if need to be but we will complete the whole tours as stated in the itineraries for the passengers. Please note that itineraries are subject to changes without prior notice.

TERMS & CONDITIONS

TEL: 6438 5633

Travel Star Pte Ltd, 1 Park Road, People's Park Complex, #02-12, Singapore 059100

TRAVEL STAR PTE LTD SERVICE ASSURANCE POLICY

Dear Customer,
You are deemed to have read, understood and accepted the following terms and conditions (collectively called the Service Assurance Policy). For purposes of clarity, shall be referred to as "The Company" in this Policy.

1. Commitment to Service Quality Excellence

We adopt a mindset of quality excellence and innovation so that our level of service to our Customers will continually be enhanced.
We provide reliable services that meet or exceed expectations of our Customers.
We ensure that the services we provide are of satisfactory quality as defined in the Sales of Goods Act S14 (2), Consumer Protection (Fair Trading) Act and Lemon Law.

2. Professional Ethics

The Company adopts fair and ethical business practices as well as accurate marketing communications at all times.

3. Reservation, Deposit and Full Payment

Reservations can be made by you anytime during business opening hours.

4. Deposit

A deposit of 50% of the total tour fare is required upon reservation.
Payment of deposit does not constitute the confirmation of the tour. All group packages are subjected to a minimum group size (as determined by the company) in order for confirmation to take effect and for the departure date to be finalized.
Full payment is required not less than 14 days prior to departure. If full payment is not received 14 days or less prior to departure, the company reserves the right to forfeit the deposit and cancel the reservation.

5. Air Tickets

A non-refundable deposit, whose amount, will depend on the type of air ticket purchased and the airline chosen, is required for the reservation of air tickets. This will be made known at the time of purchase and a receipt will be issued for this deposit and the balance indicated to be paid within the stipulated period.

6. Group Tickets

A non-refundable deposit, whose amount, will depend on the type of air ticket purchased and the airline chosen, is required for the reservation of group tickets. This will be made known at the time of purchase and a receipt will be issued for this deposit and the balance indicated to be paid within the stipulated period. The materialization for this group will also be indicated for the agreed price.

7. Cancellation on By The Customer

Customers are allowed to cancel the reservation in writing, at any time prior to the departure date. However, cancellation fees will apply and the cancellation fee is computed based on the length of notice period prior to the departure date. Please note that the cancellation fee is a percentage of the total tour fare.
The cancellation charges as well as corresponding refund component are indicated below:

Cancellation Notice	Cancellation Fee per Person
From the time of booking to:	(percentage of total tour fare)
Upon Customer's Confirmation	30%
Less than 21 days prior to departure	50%
Less than 14 days prior to departure	75%
Less than 07 days prior to departure	100%

Customer shall receive the refund (or payment made by cash and cheque), if applicable, not later than 14 working days upon the company receiving the written notice of cancellation and when no documents have been issued prior to the cancellation notice. However, when documents have been issued, prior to the cancellation notice, all refund, if applicable, to the customer will be made not later than 30 working days or subject to the time taken by the Third Party or Credit Card Company to process the non-cash or cheque refund. Where packages are non-refundable, this will be made known to the customer at the time of purchase.

8. Cancellation By The Company

Please note that the Company is acting as an agent for services rendered. Even after deposit or full payment has been made, all arrangements are still subject to final confirmation. If for some unforeseeable circumstances the arrangement cannot be finalized and the tour reservation has to be cancelled, the Company will endeavour to notify the Customer at least one (1) week before departure date. The Company also reserves the right to cancel any tour prior to the date of departure for whatever reason including, but not limited to, insufficient number of participants. Should any of the above happen, the entire payment shall be refunded to the Customer without further obligation on the part of the company. The Company may however, recommend alternative tours to the same or some other destinations. Should the Customer decide not to accept the alternatives, all monies paid shall be refunded in full by the Company without further obligations.

The Company shall also not be held liable for any contingent costs incurred by the Customer arising from the cancellation. Customer shall receive the refund not later than 7 working days upon the company notifying the Customer of the tour cancellation.

9. Cancellation By Third Parties

There will be a administration fee of \$5100 charge per person for cancellation due to closure of facilities by local government, closure of airports, non-availability of specific tourist destinations and itinerary disruption due to natural disasters.

However, cancellation fee will not apply if Customer transfers the booking to an alternative destination or decides to postpone the trip to a later date. Any difference in the new fee due to the change shall be borne by the customer. The fee that has been postponed to another date shall be made within 12 months from the cancellation notification date.

10. Refund Policy on Used Portion

11. Refund

No refund or exchange can be made for any unused portion of the tour or flight.

12. Air Ticket

Any refund will depend on the type of ticket purchased and the airline terms and conditions. This will be stipulated on the ticket and made known to the customer at the time of purchase. There will be a Service Charge of \$5100.

13. Refund Policy - Payment Mode

Please note that all refunds shall be made out in the original form of payment except for NETS.
For customers who paid by NETS, refund will be made out by cheque less a 1% NETS processing charge payable by the customer.
Refund for payment made by credit card can only be made after 30 working days with a credit to the Credit Card account, if customer requests for cheque refund instead of a credit to the credit card account, there will be a service charge of 3% of amount paid, payable by the customer.
In summary, all refund shall be made out in the form of cheque (in

cases of payment made by cash or cheque) or a credit to the credit card account, in the case of payment made by credit card.

14. Amendment to Reservations and Amendment Fees

15. Amendment to Tour Itinerary

Customers may wish to amend specific components, where applicable, within the tour itinerary (for example, upgrading of hotels, signing up for optional tour itineraries etc). All requests for amendments must be made in writing within 7 days upon customer's confirmation to the Tour package.
The Company will revert to the Customer within 5 working days upon receiving written notice of the request for amendment.

16. Amendment Fee

The Company reserves the right to charge an amendment fee of \$30 per person for each amendment requested for by the Customer. This fee will exclude all other charges imposed by the Airlines/Suppliers.

17. Extension of Stay/Deviation from Tour Itinerary

Extension of stay/deviation from tour itinerary may be permitted at the end of the tour, subject to a maximum veridly and restrictions of air ticket seat confirmation, airlines' terms and conditions and availability of hotel prior to commencement of tour. It is the Customer's responsibility to hold firm confirmation for the return flight. When extension of stay/deviation from tour itinerary cannot be confirmed 3 weeks prior to the group departure date, Customer is deemed to be taking the original tour schedule. All extra costs incurred to process the extension/deviation, for example, administrative fees, will be borne by the Customer.
Extension of stay/deviation from tour itinerary will be at Customer's own expense and transfer to airport will not be provided.

The air ticket issued is a special ticket, restricted to a specific airline only. It is non-negotiable, non-endorsable, non-refundable, non-transferable and non-reusable. Any alteration in routing or dates by the Customer is at his/her own risk. The Company and its associated agent shall not be held responsible for any inconvenience caused and extra expense incurred. No refund will be made for any unused air ticket, accommodation, meals or sightseeing, in part or in full.

18. Travel Documents, Travel Insurance and Travel Vouchers

19. Travel Documents

It is the Customer's responsibility to ensure that his/her international passport has a validity of at least 6 months from the date of departure. Relevant visas and vaccinations may be required. Cancellation fees apply for any cancellation due to non-approval of visas or other reasons as stated above. Singapore permanent residents are to bring along a valid exit permit when travelling. For foreign passport holders, it is the Customer's responsibility to hold valid re-entry visas.

The Company shall, whenever possible, assist the Customer in obtaining the necessary visas. Service and visa fees will be borne by the Customer. The Company does not guarantee the approval of the visa application. If for some reason, application for visa or exit permit is rejected, the Customer must notify the Company at least 30 days prior to the departure date. Administrative fees will apply. If notification is less than 30 days, the relevant cancellation charge as stated above will apply. The Company cannot be held responsible for any expenses, reimbursement or refund of any tour fare if Customer is refused entry by any country on the tour for whatever reasons including lack of necessary visa/documentation.

Travel vouchers, if and when issued will be subject to terms and conditions stated for redemption purposes.
Travel Insurance
Purchase of travel insurance is strongly recommended with respect to unforeseen circumstances such as trip/cancellation, curtailment, personal baggage loss, personal accident, injury, illness, medical/hospitalization, flight delay, theft and other insurance coverage deemed necessary by the customer. Under no circumstances shall the Company be construed as a carrier under contract for safe carriage of Customer or his/her baggage/belongings. The Company's representative will be pleased to assist in the enquiries of any travel insurance and related matters.

20. General Matters relating to Tours

Accommodation
In the event the accommodation booked or requested for is not available, every effort will be made for an alternative in another accommodation of similar standard. This is subject to confirmation and availability. If the preferred hotel is not available, the customer is required to pay the difference if the alternative hotel booked is of a higher price.
Special Requests
If there are any requests regarding special meals, dietary requirements, adjoining rooms and so on, please inform the Company when making a reservation. Such requests are subject to confirmation and availability.
Seat Allocation
For the convenience of all members of the group, Customers are requested to rotate their seating arrangements on the coach during the period of the tour. Please cooperate when called upon to do so by the tour leader/guide.

21. Purchases During Tour

It is the responsibility of customer for all personal goods purchased during the tour. The company is not responsible to request for refund on behalf of the customer.
12. Pricing Policies
The Company ensures accuracy in all its pricing policies.
Tour Fare for Group Tours Only
Tour fares are based on current airlines, service prices, government tax and exchange rates, applicable at time of print or quotation and are subject to change with or without prior notice.

22. Tour fare includes:

-Return economy class group tour air ticket.
-Return airport transfers (airport/hotel/airport).
-Hotel accommodation on twin-share basis.
-All meals, where applicable, as specified in the itinerary. If selected carrier's flight time does not allow for certain meals to be taken, there shall not be any refund for meals not consumed.
-Baggage allowance as stipulated by the airline.
Please note the following:
-When booking trip-share rooms, the third bed may be a "roll-away" bed.
-Single room occupancy is at additional cost.
Tour prices are for payments specifically indicated in the

13. Booking form. The tour price excludes:-

- a. Airport Taxes
 - b. Visa Fees
 - c. Travel Insurance
 - d. Custom User Fees
 - e. Laundry
 - f. Excess Baggage Charges
 - g. Beverages
 - h. Room Service
 - i. Gratuities to driver, tour leaders, and others
 - j. Tips to hotel porters and
 - k. All payments of a personal or like nature
- Special request and payment from customer will be indicated in the tour/booking form.

14. Child Fare

Children below twelve (12) years as on the date of return is eligible for child fare. Child fare is based on sharing a room with two (2) adults. There will be an additional cost for a child sharing one room with an adult.

15. Infant Fare

Infant below twenty four (24) months as on the date of return is eligible for infant fare.

16. Pricing Policy Relating To Promotions

We do accord discount and other form of promotional pricing. Hence it is our policy to display all service charges including such discounts or promotions.

17. Payment Scheme for Reservations

Payment can be made in full or by way of a deposit followed by the balance of payment. Please refer to Section 3 for further elaboration.

18. Payment Mode

Payments by Customers can be made via Cash, NETS, ATM Transfer, Internet Transfer, Telegraphic Transfer and Credit Card. There are reflected in our Sales Invoices and Communications Materials.

We will also clearly indicate any service fees and additional charges for extra services that may be incurred by the Customer. We will avoid over/under charging and ensure correct change is given.

19. Delivery Services

The Company provides delivery of documents to Customers upon request. Such service is provided at \$20 - \$50 per delivery, depending on distance.

20. Receipts

We shall issue you a detailed receipt for each and every payment made to the Company.

21. Feedback Mechanism

We welcome your feedback anytime and should you have any issue of concern, please contact us immediately. Our feedback channels include:

- Face-to-face feedback
 - Telephone communication at 65-6438 5633, Mondays to Fridays from 9.30 am to 6.30pm, Saturdays from 10.00 am to 6pm, Sundays & Public Holidays from 12.00pm to 6.00pm.
 - Written feedback via email to: feedback@travelstar.com.sg
- We will investigate and act to resolve areas of concern. Our interim response is within 3 working days. Depending on the complexity of the case, our time taken to resolve the complaint is within 18 working days. If we are unable to solve the complaint amicably, we are prepared to appear in CASE or NATAS mediation or any other mediation channels for the proper closure of the complaint.

22. Marketing Communications

In respect of marketing communications, we ensure that the brochures we provide contain sufficient and accurate information on Prices, Quality, Availability and Terms of sales. We do engage in lucky draws and other forms of competition promotions together with our partners and Suppliers.

23. Confidentiality

We will safeguard, according to strict standards of security and confidentiality, any information the Customer share with the Company. The Company will limit the collection and use of Customer's personal particulars/information to the minimum and for the sole purpose of completing the transaction as well as facilitating the smooth delivery of services. Every effort shall be made to ensure that the integrity of the Customer's personal particulars and confidential information entrusted to the Company are not compromised unless required to by law. The Company also undertakes not to divulge the Customer's personal information to any unauthorized third party without his/her prior written consent.

24. Rights and Disclaimers relating to Tours

The Company and its associates act only as an agent for the transportation companies, hotels and other principals for the Company's programmes. As such, the Company and its associates accept no responsibility for injuries, damage, accident, loss, delay, theft, quarantine, customs regulations, strike, changes in itinerary, deportation, or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may be caused to person or property. Any losses and expenses incurred are the responsibility of the Customer. Please note that possession of proper and valid documents is the sole responsibility of the Customer.
The Company reserves the right to alter itineraries, travel arrangements, hotel arrangements etc, if it is deemed necessary or in the event of force majeure.

The Company reserves the right to require any individual to withdraw from the tour if his/her act of conduct is deemed detrimental to or incompatible with the interest, harmony and welfare of other tour members and the tour as a whole. The Company shall be under no further liability thereafter to any such individual. No tour leaders/guides or other employee or agents of the Company are authorized to commit the Company to any liability whatsoever and the Company will not be bound by any statement or representation unless in writing and signed by a management executive of the Company.

The Company reserves the right to take photographs and films of Customers while on tour with the Company to be used for brochures advertising or publicity materials. Written consent will be sought from the Customer for use of such materials in publications and any other form of advertising.

25. Links

This Service Assurance Policy complements the terms and conditions contained in the relevant documents provided by third party service providers such as stated on airline or cruise tickets, hotel check-in vouchers etc.

26. Miscellaneous

We reserve the right to change, amend, insert or delete any of the terms and conditions, or policies contained in this document, as the case may be, without prior notice.

Version 3.0 @ 22 January 2018

