



# Let's overcome COVID-19 Together



## Your health and safety is our top priority

Dorsett Hospitality International has always put the health and safety of guests and employees first. We share a responsibility for public health in the countries that we operate in and have taken stringent preventive and anti-pandemic control measures at Dorsett Singapore since the outbreak while continuing to monitor all updates from the Ministry of Health, Singapore.

## Disinfectant Cleaner

Dorsett Singapore uses a cleaning agent that is effective against a broad spectrum of viruses to disinfect, clean and deodorize the air con air outlet/return nozzle and dust filter every day.

## Air-conditioning system

Each hotel room has its own independent duct, which connects to the main fan on the roof of the hotel, allowing fresh air to be drawn from the outside to each room, and through an air filter disinfected with medical grade disinfectant.

## Drainage and ventilation system

All drain outlets are regularly disinfected. The hotel sewage pipe system is discharged through an independent drainage pipe and vent system. As this is separate from the fresh air supply carried to each room, this prevents negative pressure on the airflow and the U-shaped traps from drying out.

- Installed multiple disinfectant and anti-epidemic sprayers within hotel areas.
- Increased cleaning and disinfection frequency of public areas and facilities to once every hour.
- All public areas are providing 70-80% alcohol-based hand rub/gel for guest and staff use, and providing refill service for guests to use when going out.
- A dedicated queue for all arriving guests to take a body temperature scan and fill out a health condition and travel history survey.
- COMPULSORY usage of surgical masks and body temperature scan for all staff reporting for duty.

Dorsett Singapore will continue to fight the epidemic and provide a clean and safe environment for all our guests.

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